

# PolicyKit

## Building Governance in Online Communities

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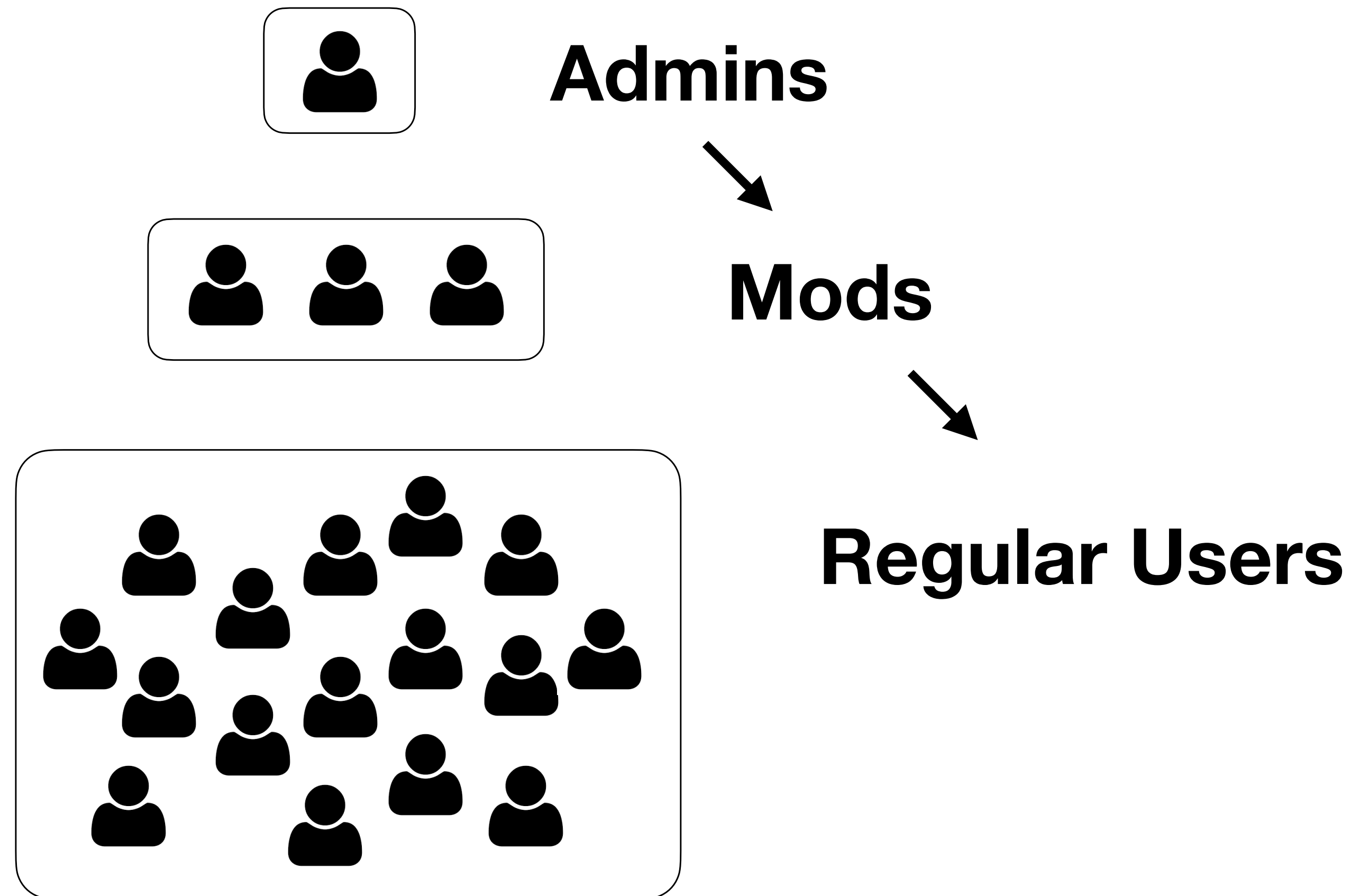
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Consider all the tools you use to participate in online communities today.


When it comes to the governance model that these tools provide to communities, they all share a strikingly similar pattern:



These tools describe governance using a ***permissions model***. So when a user wants to do something, the tool just checks what ***permissions*** they have before they can do it.

*User A would like to do Action X      check their permissions*

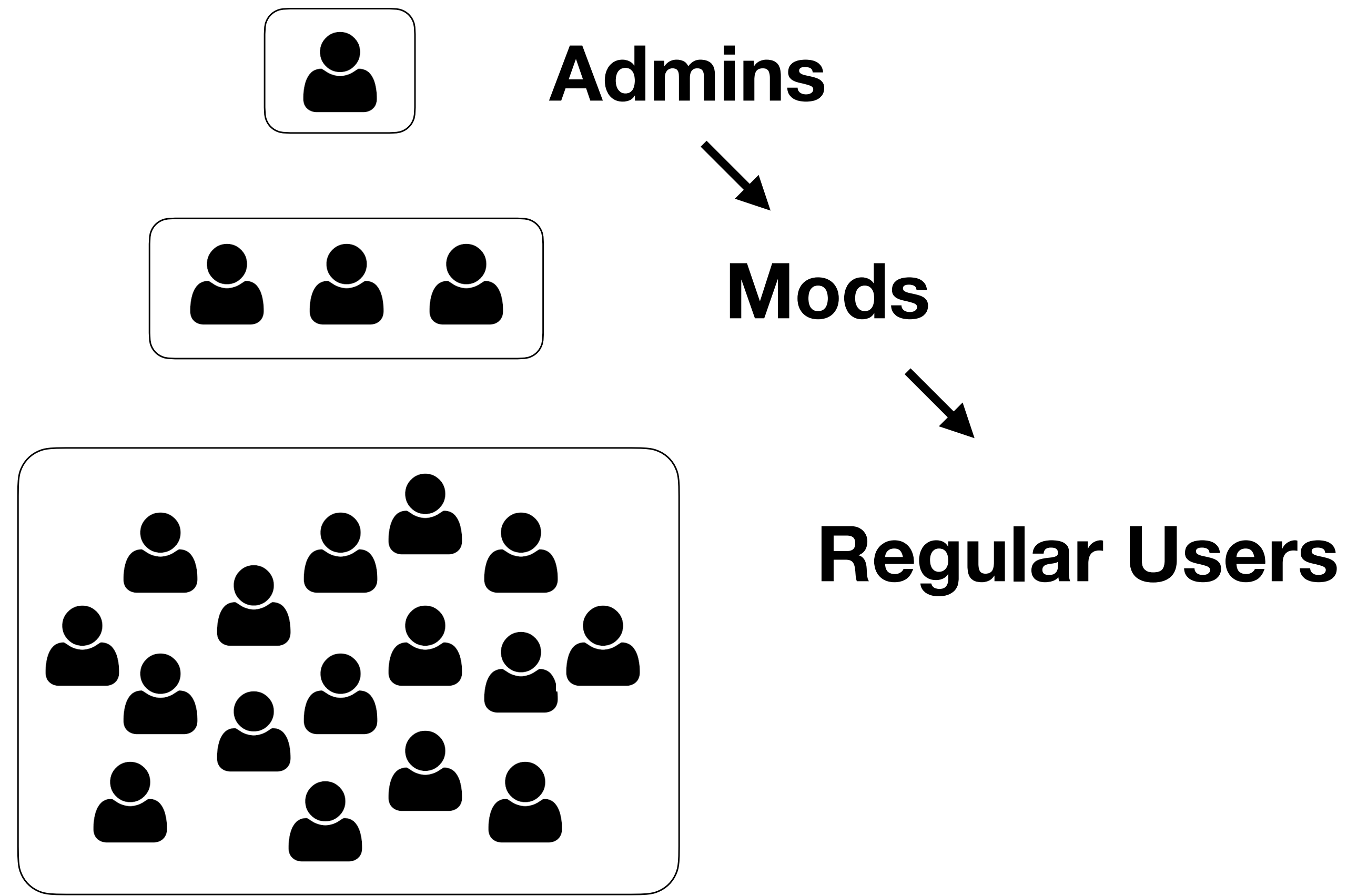


	Action X	Action Y	Action Z
User A			
User B			

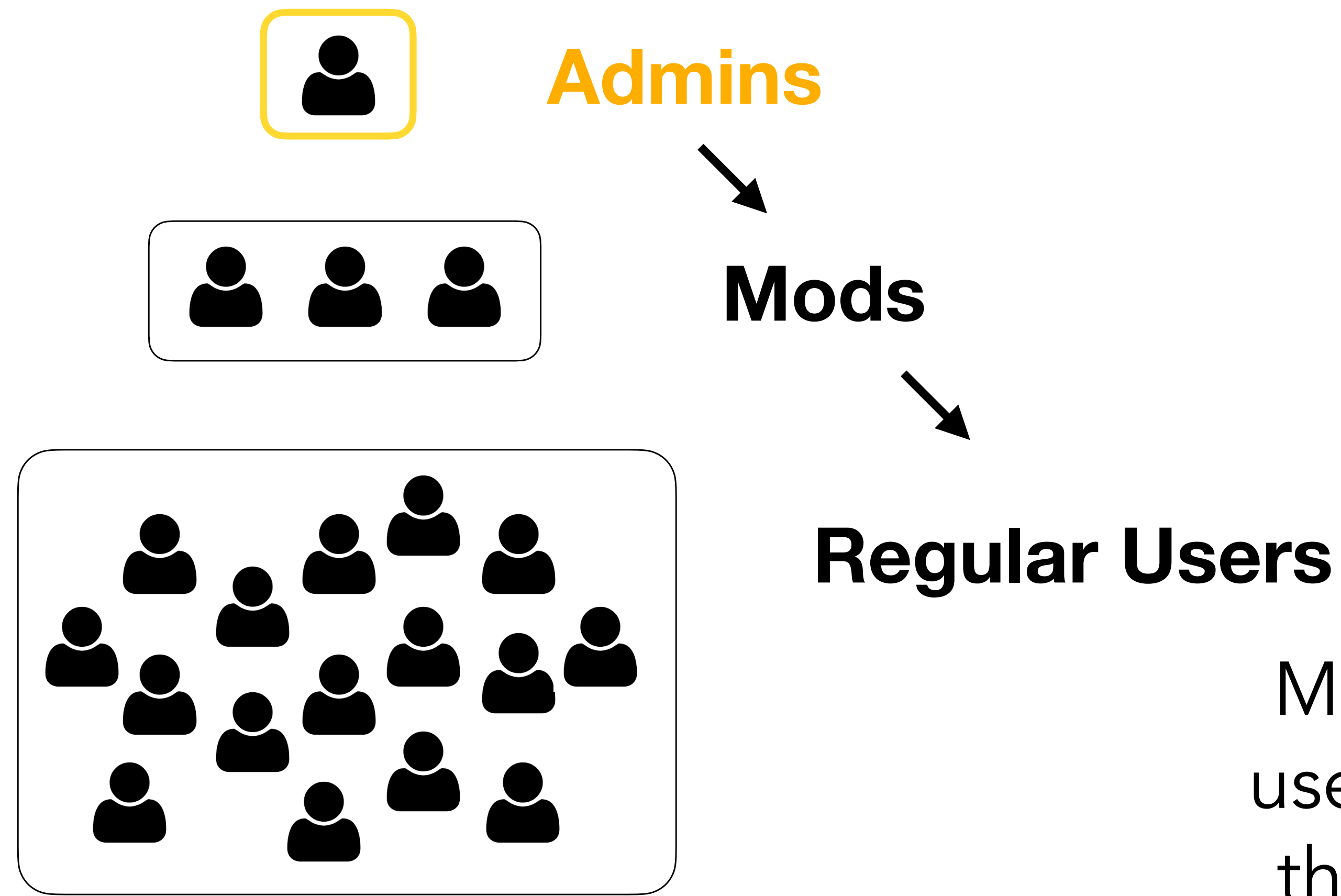
*Action X is approved*



And in order to **modify governance**, only certain **roles** (like an admin) can change a user's permissions.



And in order to **modify governance**, only certain roles (like an admin) can change a user's permissions.



Meanwhile regular users have no say in the governance of their community.

This **permissions model** is also prevalent in most collaborative software that you use everyday, even down to the access control for files in UNIX-like operating systems.

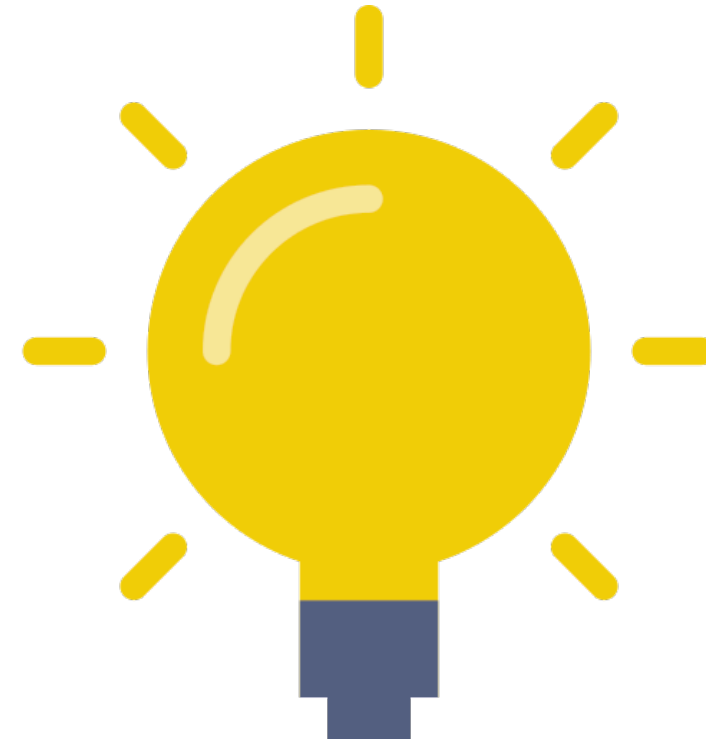


A permissions model of governance can only describe a limited range of governance models—**mostly top-down, autocratic, and punitive ones.**

If a community wants to have a different style of governance, like a democratic system for making decisions, they have to either:

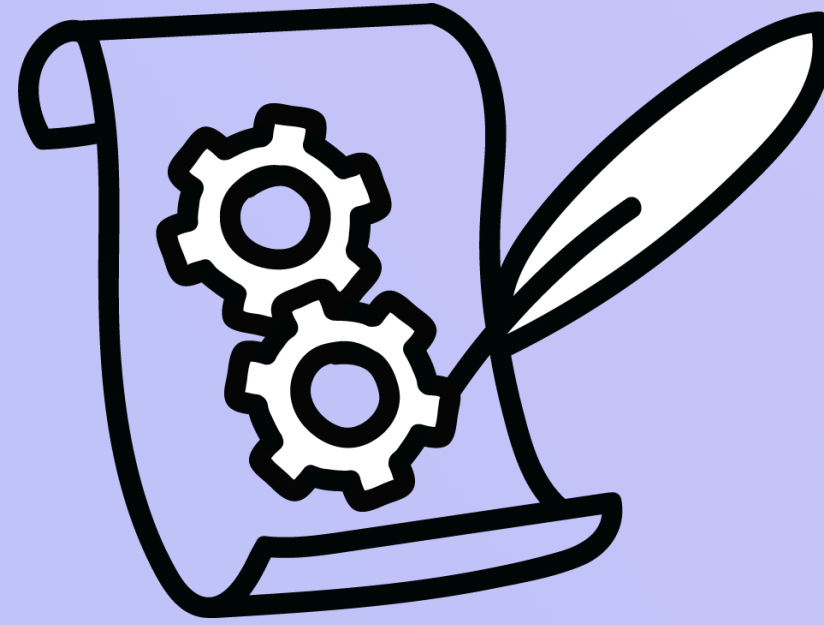
- carry it out manually in an ad hoc way
  - use or build one-off software tools
- cumbersome  
error-prone  
hard to maintain**





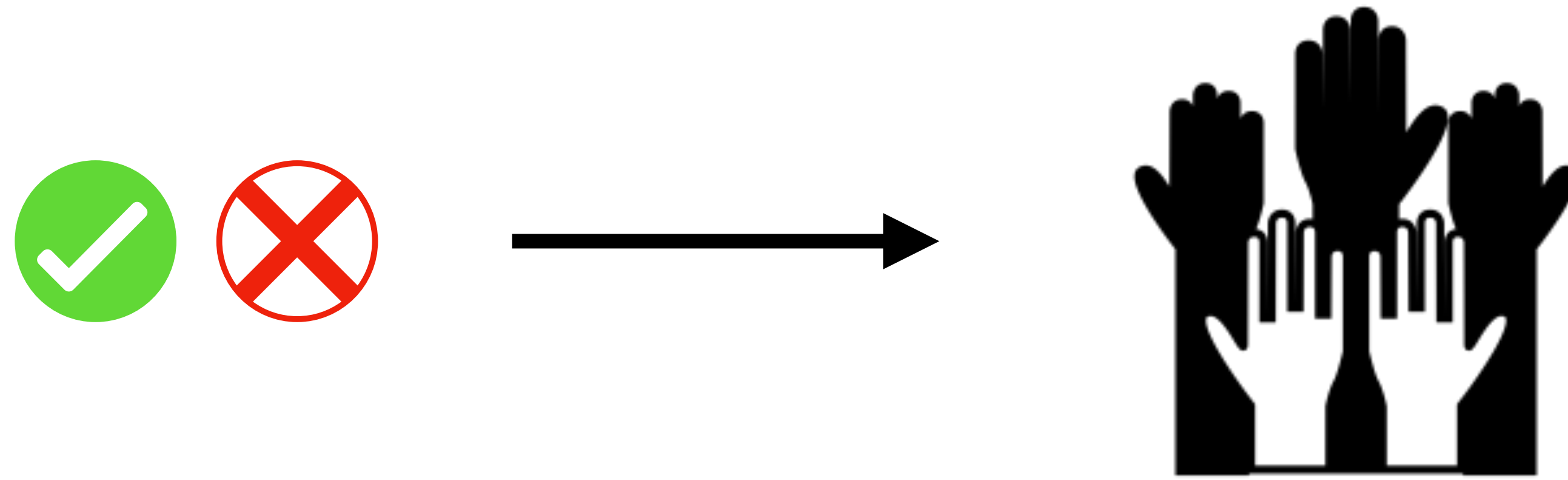
But what if there was a way to express other forms of governance in the software, such as more democratic models?

What if communities had a way to build for themselves the governance that suits their needs and values?



## PolicyKit

a software infrastructure that empowers online community members to **concisely author** a wide range of governance procedures and **automatically carry out** those procedures on their home platforms



PolicyKit's main insight is to shift governance from articulating ***permissions*** to articulating ***procedures***, where procedures can express a wide range of governance models concisely, including participatory and democratic models.

So instead of looking up a user's permissions, we instead look up and run **policies** in PolicyKit, or short procedural scripts, that govern an action.

*User A would like to do Action X*      *check the policies governing X*

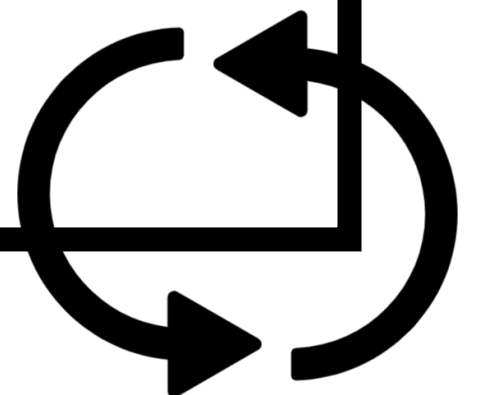


*Action X is approved*



1) (Pseudocode) Before X  
can happen, first  
it must be approved  
by a majority of  
community members

2) ...



Users can also write policies to govern actions such as adding or updating a policy, allowing users to participate in **modifying governance**.

*User A would like to change the policy governing X*



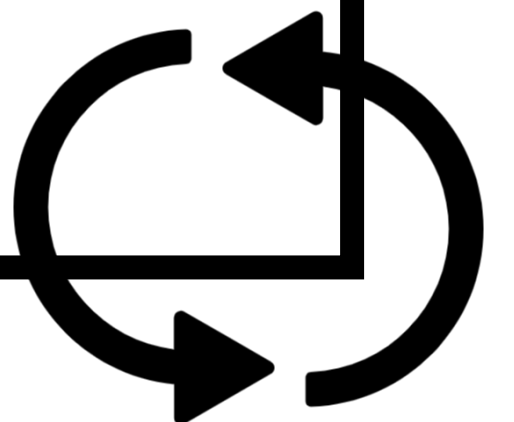
*check the policies governing changing existing policies*

*The policy is changed*



1) (Pseudocode) To change any policy, a two-thirds majority vote must first approve the change.

2) ...



We call policies that govern everyday actions on a community platform **Platform Policies** and



policies that govern actions to modify the governance itself **Constitution Policies**,

taking inspiration from political science theory developed by Elinor Ostrom.

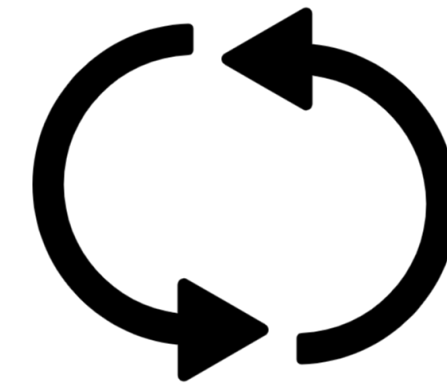
# Examples

**Actions:** one-off events that users can propose



Sara would like to post the message "Hi" to the #announcements channel on Slack.

## Platform



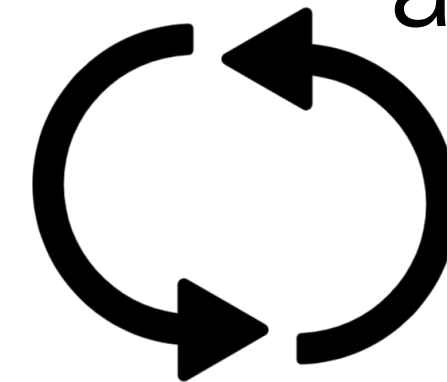
**Policies:** continually running scripts that govern actions that come up

Any posts to the #announcements channel must first be approved by a moderator.

# Examples

**Actions:** one-off events that users can propose

**Policies:** continually running code declarations that govern actions that come up



Sara would like to post the message "Hi" to the #announcements channel on Slack.

## Platform

Any posts to the #announcements channel must first be approved by a moderator.

Jane would like to introduce a new policy for renaming channels.

## Constitution

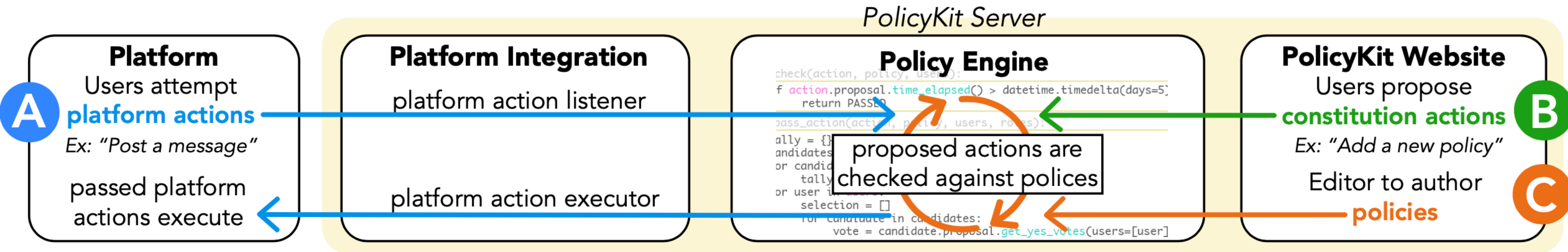
To add any new policy, it must first be voted in by majority vote.



# PolicyKit Components

- platform integrations
- policy engine
- PolicyKit website

How they all comes together:



Following is an example of a policy that creates a random jury of members to vote on renaming Slack channels.

Writing a policy involves implementing 6 functions.

The policy filters to only consider actions involving renaming Slack channels.

## Filter

```
def filter(action, policy):
```

```
    if action.action_type == 'SlackRenameChannel':  
        return True
```

Then we initialize the policy by creating a random jury of 3 community members to vote on this rename.

```
def initialize(action, policy):
```

```
    usernames = [u.username for u in users]  
    jury = random.sample(usernames, k=3)  
    action.data.add('jury', jury)
```

## Initialize

We notify those 3 jury members about what they're voting on and other instructions.

```
def notify(action, policy):
```

```
    jury = action.data.get('jury')  
    jury_users = users.filter(username__in=jury)  
    action.community.notify_users(action, policy, users=jury_users,  
                                  text='Please deliberate amongst yourselves before voting')
```

## Notify

Here we check whether an action can pass. If 2 or more jury members have voted yes - then it passes. If 2 days have gone by without it passing, then it fails.

## Check

```
def check(action, policy):
```

```
    jury = action.data.get('jury')
    jury_users = users.filter(username__in=jury)
    yes_votes = action.proposal.get_votes(users=jury_users, value=True)
    if len(yes_votes) >= 2:
        return PASSED
    elif action.proposal.time_elapsed() > datetime.timedelta(days=2):
        return FAILED
```

The channel gets renamed on Slack.

## Pass

```
def pass_action(action, policy):
```

```
    action.execute()
```

It failed so nothing happens.

## Fail

```
def fail_action(action, policy):
```

```
    return
```

# PolicyKit:

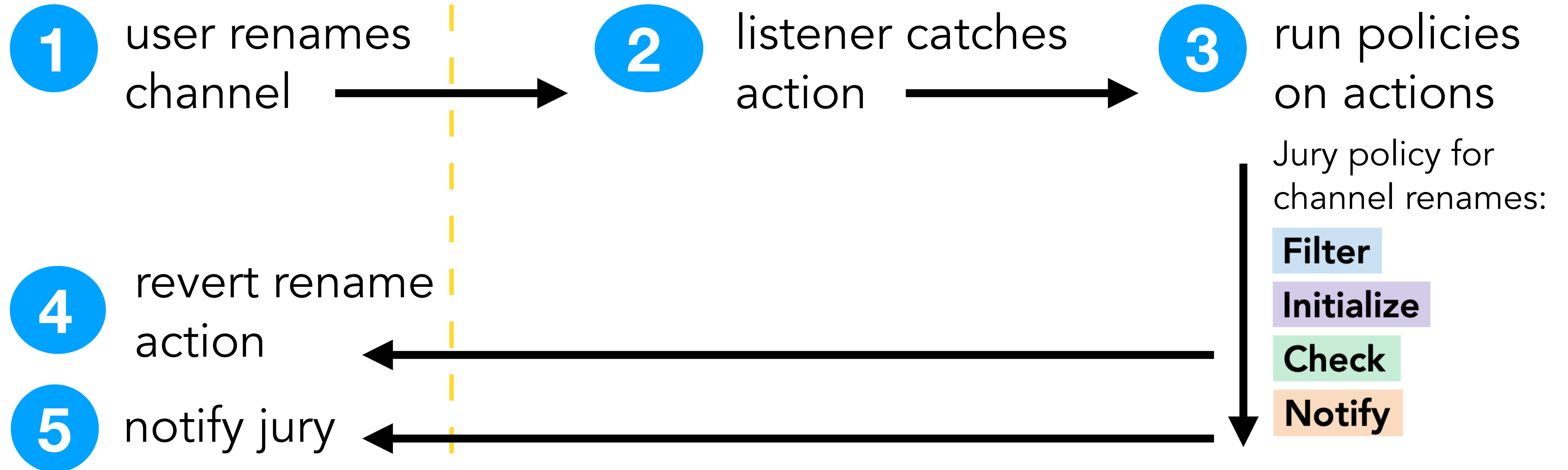
a software infrastructure that empowers online community members to **concisely author** a wide range of governance procedures and **automatically carry out** those procedures on their home platforms

# Platform

# PolicyKit Server

## platform integration

## policy engine



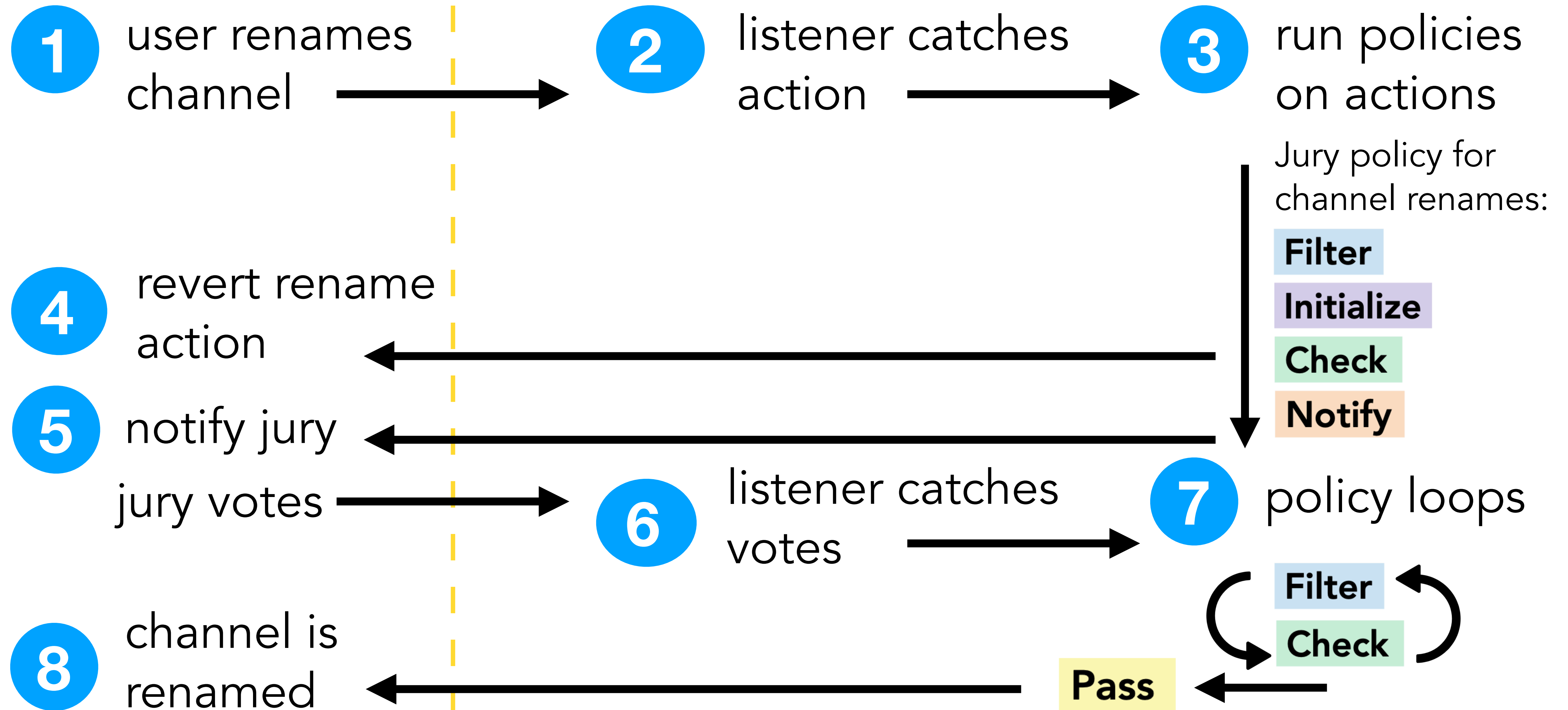


# Platform

# PolicyKit Server

## platform integration

## policy engine



# PolicyKit API

JSON blob data with each action and policy to be able to have memory

## Initialize

```
def initialize(action, policy):  
    usernames = [u.username for u in users]  
    jury = random.sample(usernames, k=3)  
    action.data.add('jury', jury)
```

## Notify

```
def notify(action, policy):  
    jury = action.data.get('jury')  
    jury_users = users.filter(username__in=jury)  
    action.community.notify_users(action, policy, users=jury_users,  
                                  text='Please deliberate amongst yourselves before voting')
```



# Extensions to the Basic Data Model

**roles and permissions** that override policies

**text documents** for natural language policies like community guidelines

**action bundles** for elections (choice between multiple actions)

**policy bundles** for multi-stage policies (like a two-round caucus)



^ APPLICATIONS

⋮

POLICYENGINE

Boolean votes

+ ↗

Communitypolicybundles

+

Number votes

+ ↗

Policykit add community policys

+

Policykit add permissions

+

Policykit add process policys

+

Policykit add roles

+

Policykit add user roles

+

Policykit change community docs

+

Policykit change community policys

+

Policykit change process policys

+

Policykit delete roles

+

Policykit remove community policys

+

Policykit remove permissions

+

Policykit remove process policys

+

Policykit remove user roles

+

^ PASSED PROCESS POLICIES

Starter Policy: all policies pass

^ PASSED COMMUNITY POLICIES

majority rule to pass any community policies

Filter Code:

1return True

Init Code:

1pass

Notify Code:

1post\_policy(policy, action)

Conditional Code:

1aye\_user\_votes = UserVote.objects.filter(proposal=act  
2num\_in\_community = CommunityUser.objects.filter(commu  
3import math  
4if aye\_user\_votes >= math.ceil(num\_in\_community/2.0)  
5return Proposal.PASSED

Action Code:

1execute\_action(action)

Failure Code:

1pass

^ ROLES AND PERMISSIONS

Role: Base User

Permissions:

Can add boolean vote

Can change boolean vote

Can delete boolean vote

Can view boolean vote

Can add communityactionbundle

Can add communitypolicybundle

Users:

Amy Zhang

None

Grant Hugh

^ RECENT ACTIONS

⋮

+ Policyengine | pol

+ Policyengine | pol

+ Policyengine | pol

QUICK LINKS

Policy filter code:

1if action.action\_type == 'SlackRenameConversation':  
2return True

Policy init code:

1usernames = [u.username for u in users]  
2jury = random.choices(usernames, k=3)  
3action.data.add('jury', jury)  
4a

Policy notify code:

1and action.data.get('jury')  
2any(u rs = users.filter(username\_\_in=jury)  
3apply() community.notify\_action(action, policy, users=jury\_users)  
4as  
5assert

Policy conditional code:

1jury = action.data.get('jury')  
2jury\_users = users.filter(username\_\_in=jury)  
3yes\_votes = action.proposal.get\_yes\_votes(users=jury\_users)  
4if len(yes\_votes) == 3:  
5return PASSED  
6elif action.proposal.time\_elapsed() > datetime.timedelta(days=2):  
7return FAILED

Policy action code:

1action.execute()

Policy failure code:

1pass

PolicyKit Website

policy  
code  
editor

We have built platform integrations with Slack, Reddit, and Discord and plan to add additional platforms.

You can learn more about PolicyKit and add it to your community at [policykit.org](https://policykit.org)

Our code is open-sourced at <https://github.com/amyxzhang/policykit>

PolicyKit: Building Governance in Online Communities  
Authors: Amy X. Zhang, Grant Hugh, Michael S. Bernstein

