

Team Larry The Porcupine
Med-Fi Prototype #3 README

Tools Used:

Figma

Operating Instructions:

1. Follow this [link](#) to view our prototype.
2. Our prototype lands users on the main ask.in home page layout, which is toggled to land specifically on the “My Feed” tab.
 - a. Note: Here, we assume that users are currently not logged in and/or are non-registered users.
 - b. Reasoning: We prevent users from the “Sign in” at this step, as we initially assume that our users have not made an account yet and we want to encourage users to invest in our platform before providing feedback and influencing others’ health decisions.
3. Users can click on “My posts” and are subsequently prompted to “Sign in” (which does not work in this prototype version) or “Create an account” (which does work and is our focus for this flow).
 - a. Users can click on “Create an account”.
 - b. Users can fill out their personal information and health information and proceed to make a profile as well as exit from the profile making flow and return to the home screen.
 - c. During profile creation, we present users with a recommended set of fields to include on this specific user's posts, however these can be edited. Once finished, they are taken to the home page and can see their feed.
4. Once a profile is created, the user is redirected to the home page defaulted to “My Feed”.
 - a. If users would like to view others’ posts, they can navigate to a post on their feed and view the post.
 - b. On the post, users can view the contents of the post, vote and comment, and see how other users voted on average (as well as on average relative to the filters the user selects as filters), how others commented, and what comment group their comment was placed in.
 - c. Comments are sorted into condensed comment groups to minimize information overload.
 - d. Comment groups can be sorted by popularity- the number of comments in that comment group, and positivity- positive and negative comment groups are sorted into columns.
 - e. Once finished browsing and/or engaging the community’s posts, users can navigate back to their own feed.
5. Users can press on the “Ask a question” button on the top navigation bar to post their own question and ask in their community for feedback.

- a. A pop-up will prompt users to first input their question information and optional background information.
 - b. If the user would like to upload an insurance plan(s), the only method implemented is the upload a pdf option. (In future versions, we will enable other upload options.)
 - c. If users opt to include insurance information, our system determines the number of insurance plans in the uploaded document(s), insurance information is parsed for them, and they're eventually taken to a screen where the recommended fields are shown along with the insurance plans' specific details.
 - d. Users can then post their question and are taken to their post where they can await responses from the ask.in community.
6. If users would like to view their own posts, they can press on "My posts" on the top navigation bar, and navigate to one of their own posts.
 - a. On the post, users can review the content of their own posts, and see how other users voted and commented.
 - b. As highlighted previously, comments are sorted into groups and can be sorted by popularity or positivity, and some of the comment groups are expandable to see direct comments.
 - c. While viewing comments, users can click on some of the define-able terms to view their relevant definitions if users are confused by any concepts. (In future versions, we anticipate to make these hoverable instead of clickable.)

Limitations:

- Fixed options for profile creation and post creation
- Currently cannot select certain filters for post filtering and vote filtering (only a few sets of filters are implemented)
- The number of comments is limited on posts by the number we as a team wrote
- Users cannot re-vote or re-comment on a post due to the prototype's flow
- Majority of the comment groups are not expandable
- Majority of pre-defined terms are not linked to definitions
- The "Understanding health insurance" option has not been created yet
- View PDF option on posts do not explicitly show a PDF
- The search bar does not allow for searching for posts
- Extracted fields from the insurance plan are not able to be edited (functionality not implemented)