

Cherry

Hi-Fi Prototype



Value Proposition

Cherish your long-distance relationships everyday.

Team



Symphony K



Annie M



Jason P



Gautham R

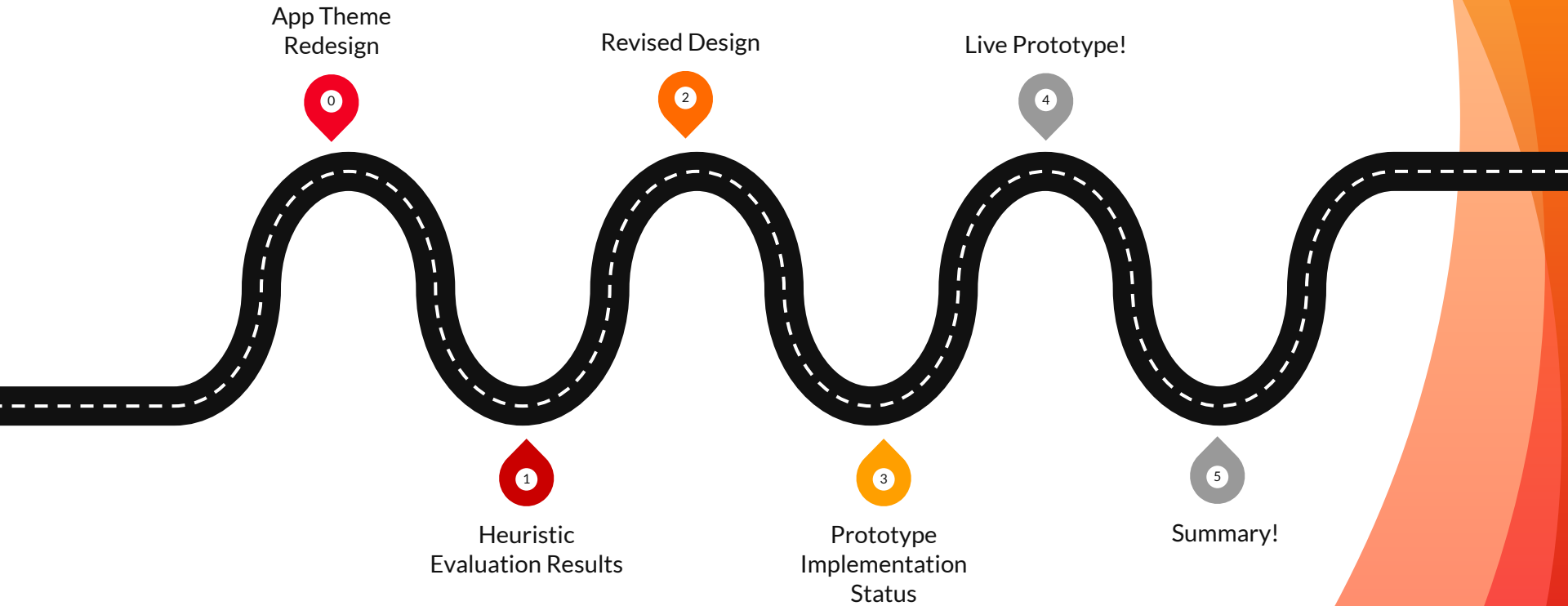
Problem Overview

Relationships with friends, family and life partners become weaker over long distance, because people are busy with their day-to-day lives and find it hard to have personal conversations online.

Solution Overview

We propose Cherry, an app that initiates questions and allows users to respond quickly and creatively to create daily, thoughtful conversations that maintain and deepen relationships.

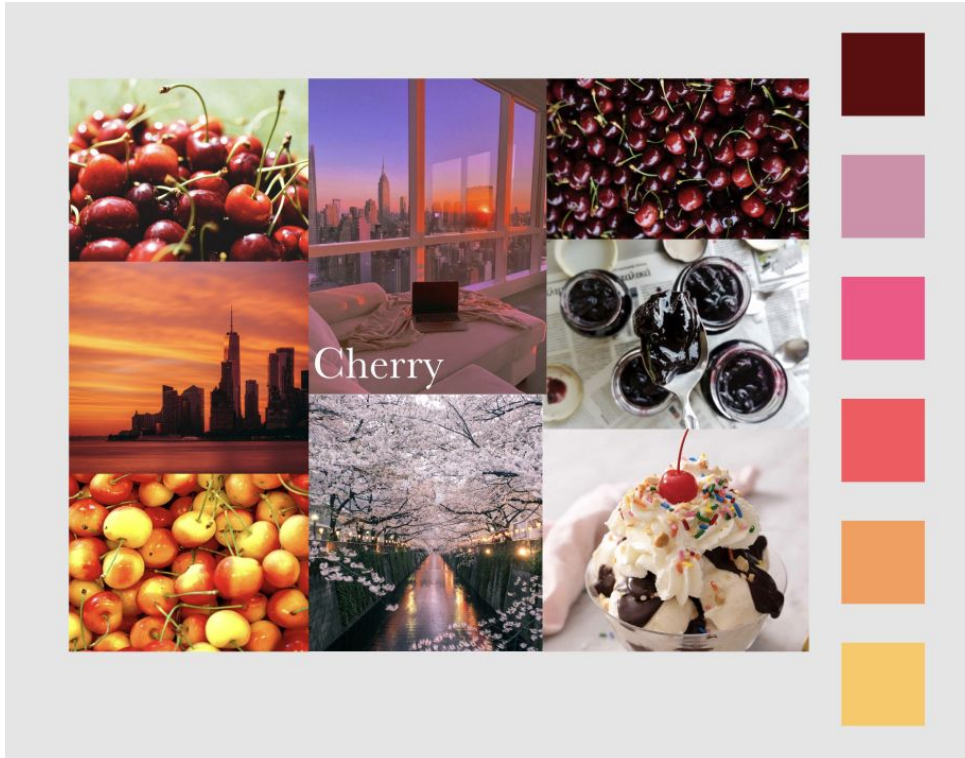
Roadmap

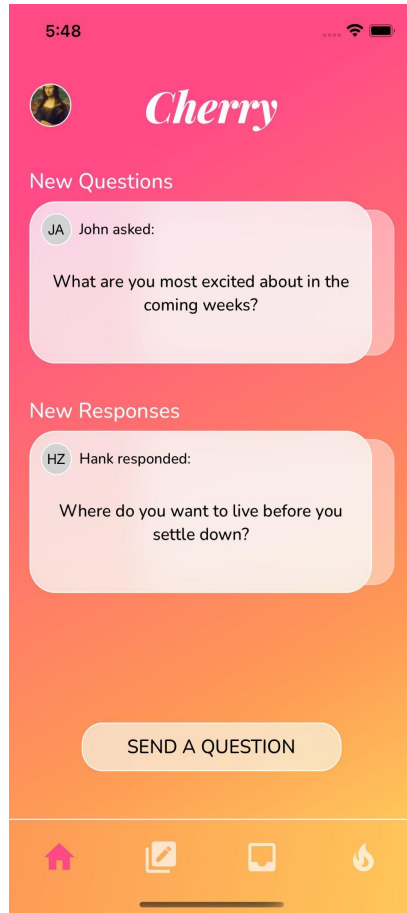


0.

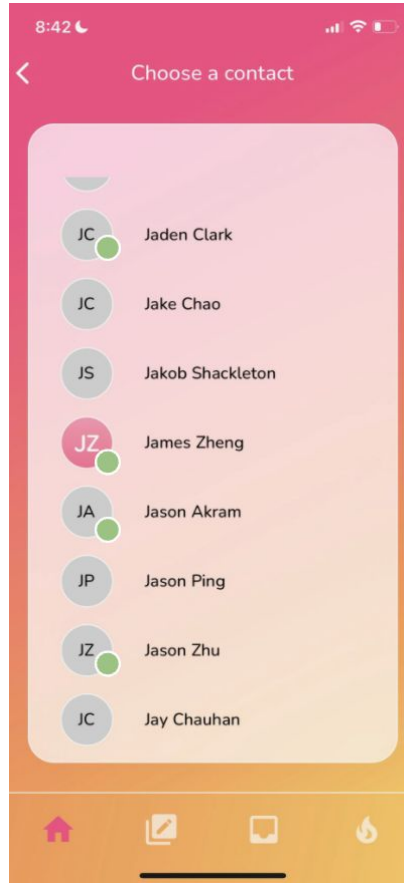
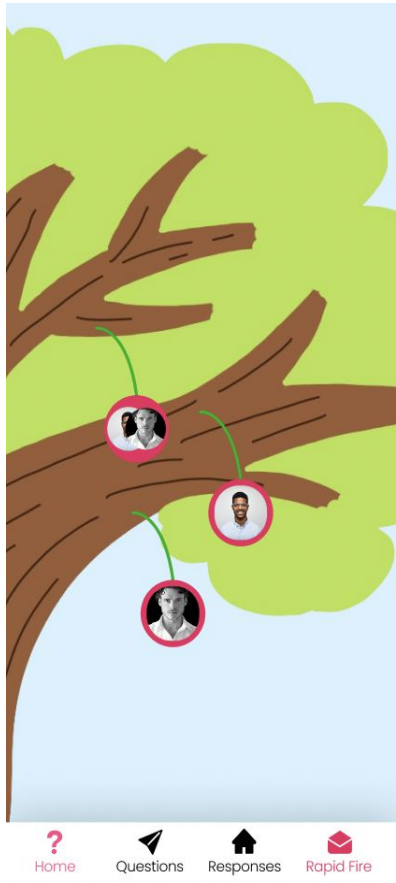
App Theme Redesign

Back to the Moodboard!

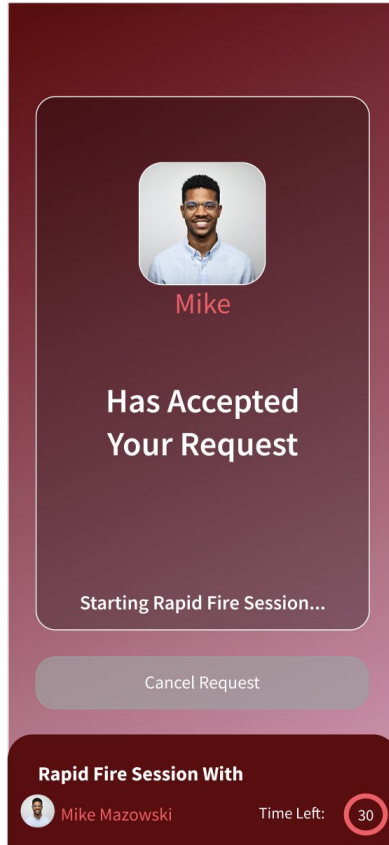
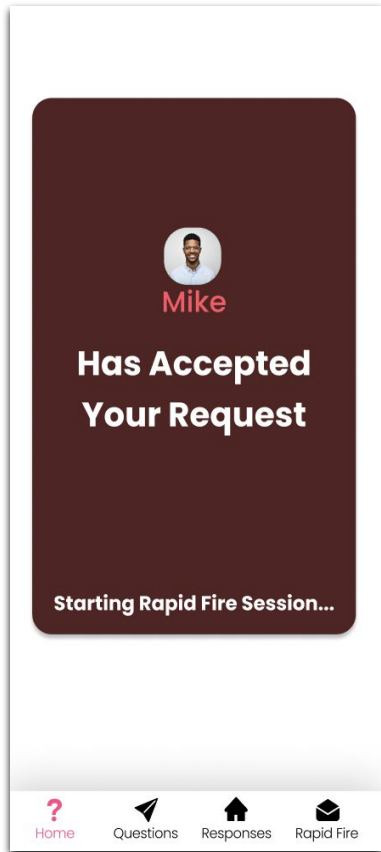




Home Screen



Questions and Responses



Rapid Fire

1.

Heuristic Evaluations

Summary of Severe Violations

Heuristic	# of Sev. 3	# of Sev. 4
H1	2	0
H3	2	0
H4	1	0
H5	5	0
H6	2	0
H7	4	0
H8	0	1
H13	2	1
Total	18	2
Fixed	17	2

Usability Goals

01. Efficiency

- How fast and clear are actions for the user?

02. Pleasure

- How enjoyable is using the app?

2.

Revised Design

Violation Category - System Status

01.

No notifications for number of new questions

We added notification 'badges' on the nav bar showing the number of new questions

02.

No notifications for number of new responses

We added notification 'badges' on the nav bar showing the number of new responses

03.

Recipient's name does not appear when picking categories

We added a title bar showing the recipients name and icon

Violation Category - System Status

01. 

No notifications for number of new questions

We added notification 'badges' on the nav bar showing the number of new questions

02.

No notifications for number of new responses

We added notification 'badges' on the nav bar showing the number of new responses

03.

Recipient's name does not appear when picking categories

We added a title bar showing the recipients name and icon

Violation Category - System Status

01. ✓

No notifications for number of new questions

We added notification 'badges' on the nav bar showing the number of new questions

02. ✓

No notifications for number of new responses

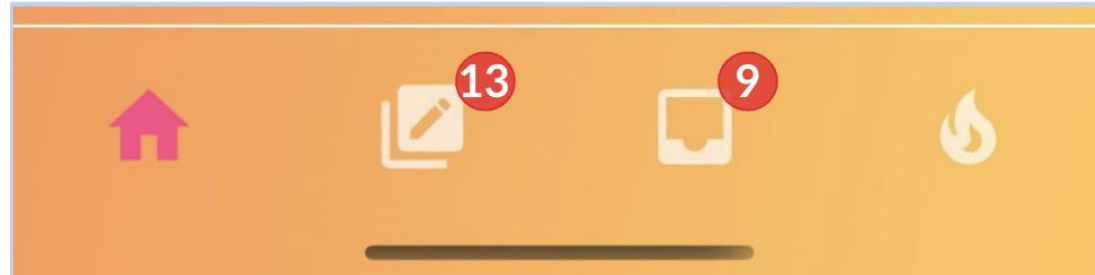
We added notification 'badges' on the nav bar showing the number of new responses

03.

Recipient's name does not appear when picking categories

We added a title bar showing the recipients name and icon

01. No notifications for number of new questions
02. No notifications for number of new responses



Violation Category - System Status

01. ✓

No notifications for number of new questions

We added notification 'badges' on the nav bar showing the number of new questions

02. ✓

No notifications for number of new responses

We added notification 'badges' on the nav bar showing the number of new responses

03.

Recipient's name does not appear when picking categories

We added a title bar showing the recipients name and icon

Violation Category - System Status



No notifications for number of new questions

We added notification 'badges' on the nav bar showing the number of new questions



No notifications for number of new responses

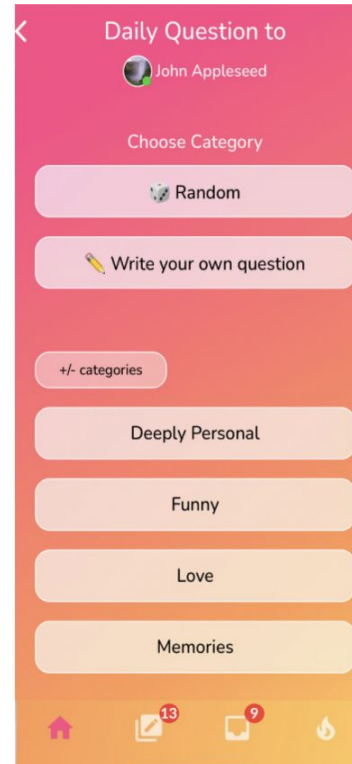
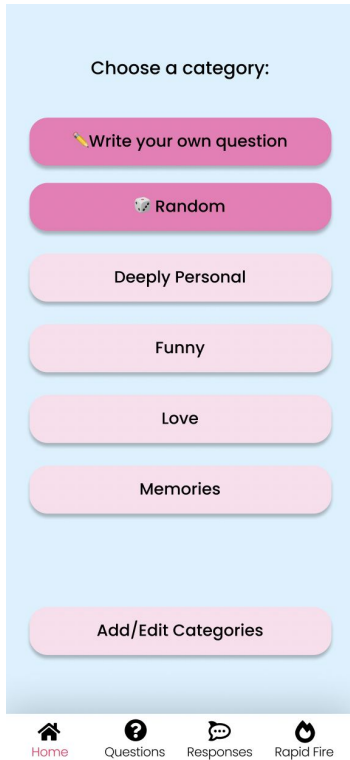
We added notification 'badges' on the nav bar showing the number of new responses



Recipient's name does not appear when picking categories

We added a title bar showing the recipients name and icon

03. Recipient's name does not appear when picking categories



Violation Category - Consistent Buttons and Design

01.

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number

02.

Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything

03.

The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens

04.

When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

Violation Category - Consistent Buttons and Design

01.

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number

02.

Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything

03.

The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens

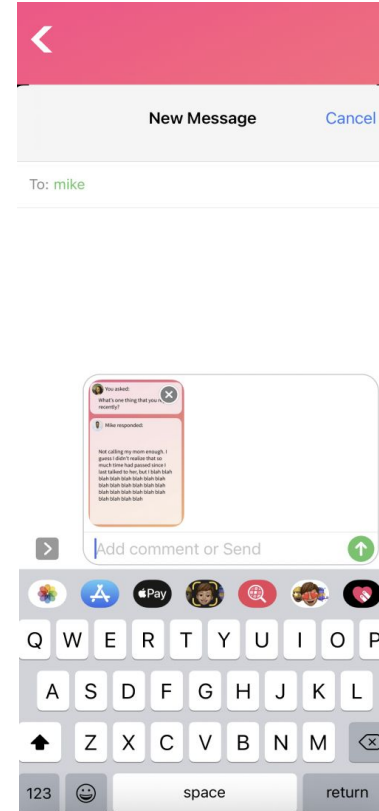
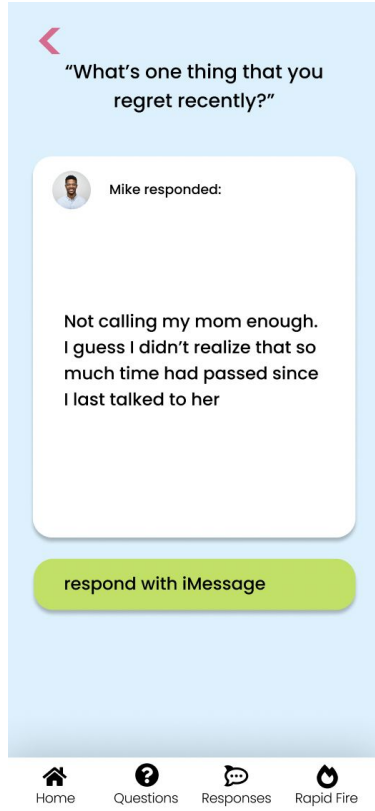
04.

When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

01.

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users



Violation Category - Consistent Buttons and Design

01.

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number

02.

Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything

03.

The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens

04.

When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

Violation Category - Consistent Buttons and Design

01. ✓

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number

02. ✓

Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything

03.

The 'go back' button is not consistently placed throughout the app

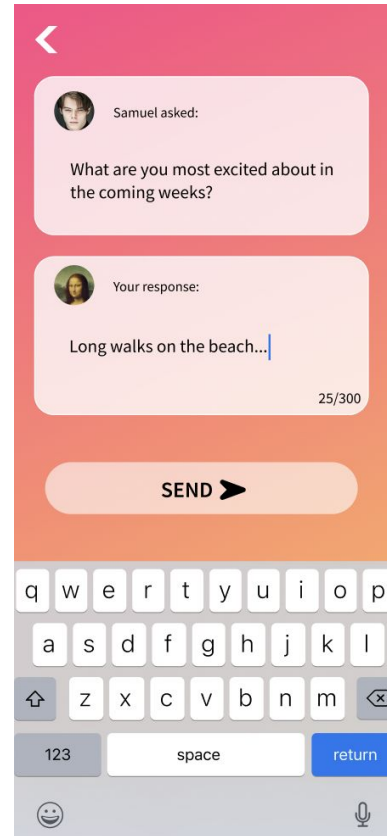
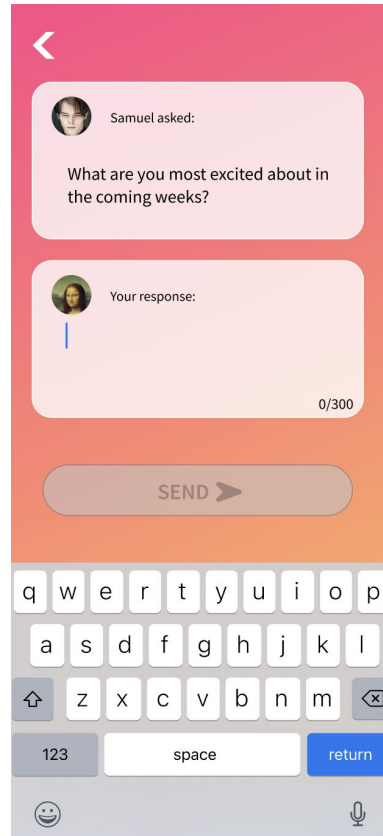
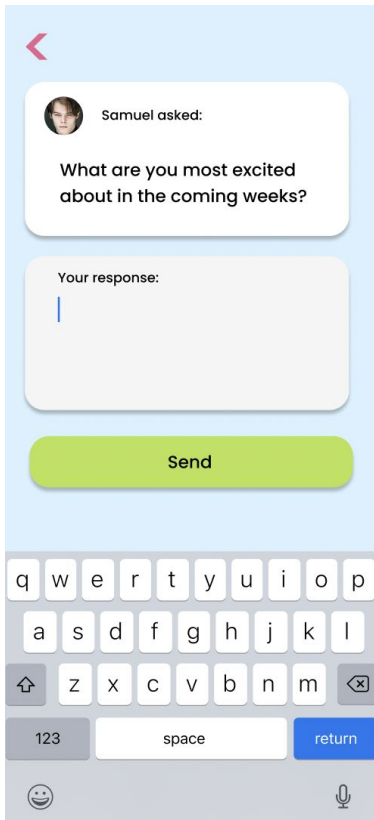
We made the placement of the back button consistent on all screens

04.

When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

02. Send buttons are pushable before the user has written anything



Violation Category - Consistent Buttons and Design

01. ✓

'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number

02. ✓

Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything

03.

The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens

04.

When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

Violation Category - Consistent Buttons and Design



'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number



Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything



The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens



When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

Violation Category - Consistent Buttons and Design



'Respond with iMessage' button is confusing, has inconsistent capitalization, and isolates users to iPhone users

We changed 'Respond with iMessage' to a share button that sends the question and response directly to the user by phone number



Send buttons are pushable before the user has written anything

We shaded the 'send' buttons when the user has not written / drawn / recorded anything



The 'go back' button is not consistently placed throughout the app

We made the placement of the back button consistent on all screens

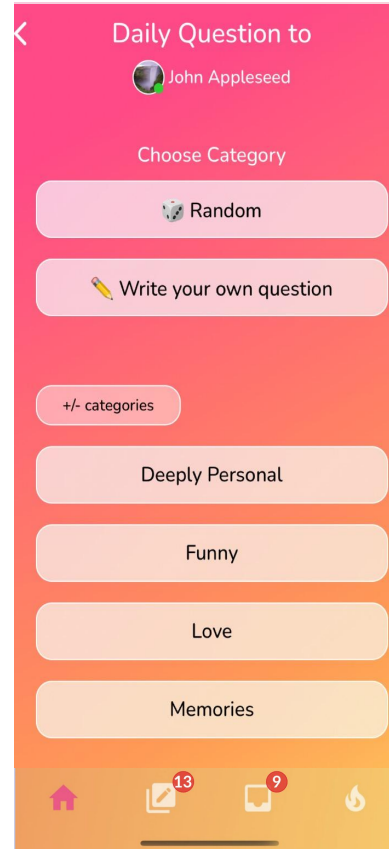
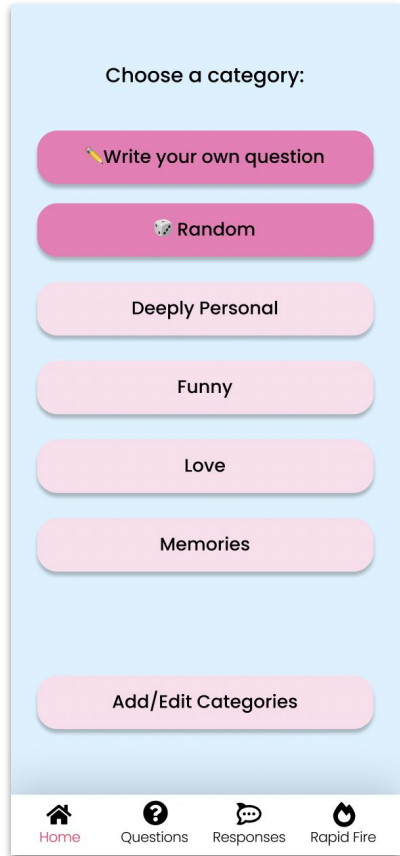


When choosing categories, the add/edit button is too similar to the category buttons

We changed the size, transparency, and placement of the button to differentiate it from the category buttons

04.

When choosing categories, the add/edit button is too similar to the category buttons



Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**

We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**

We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**

We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**

We made all questions and responses swipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**

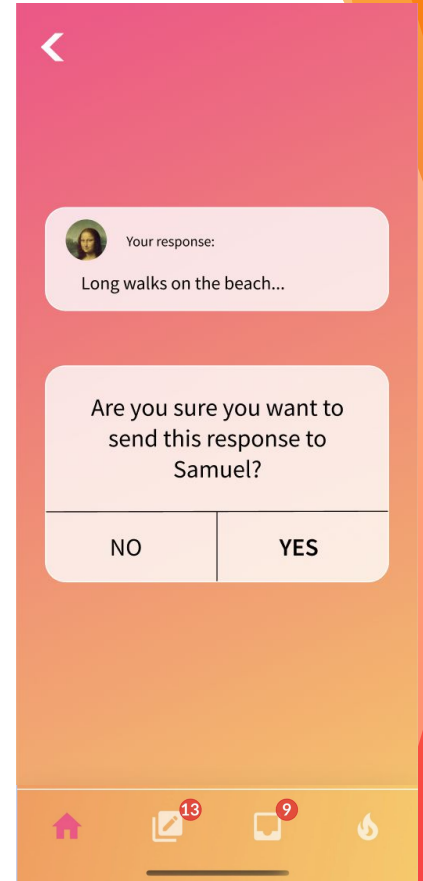
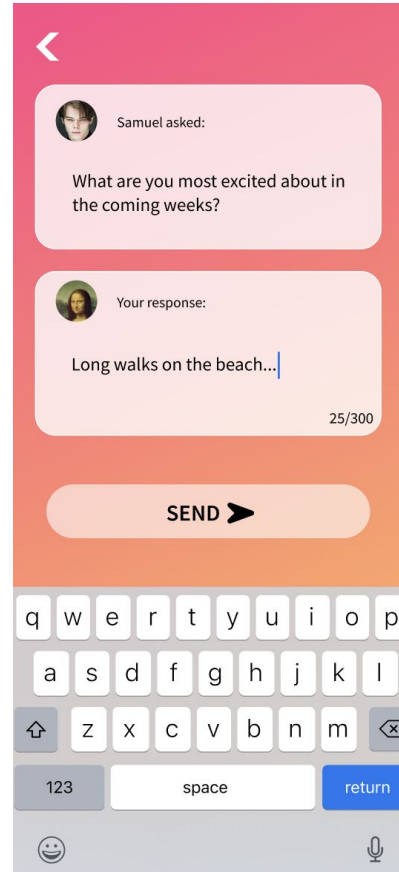
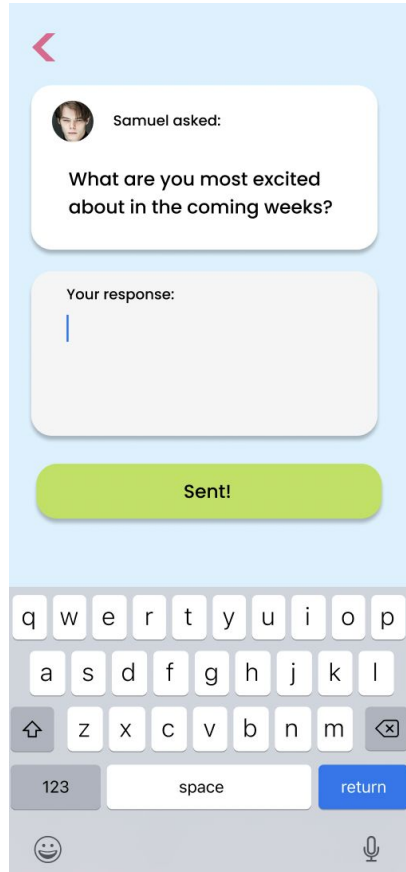
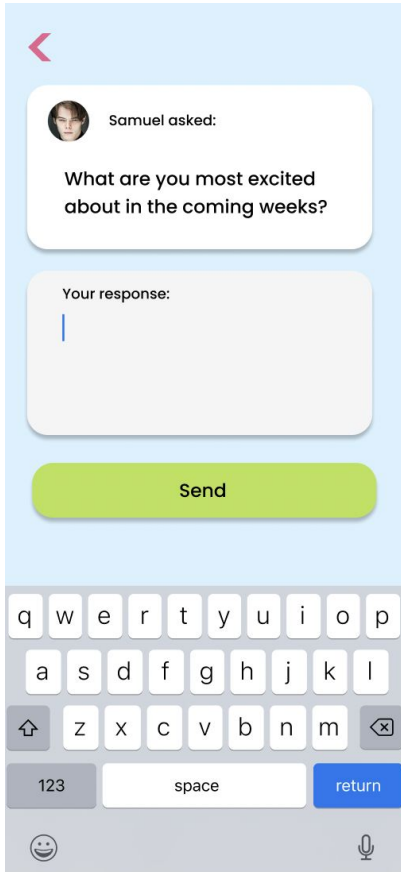
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**

We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

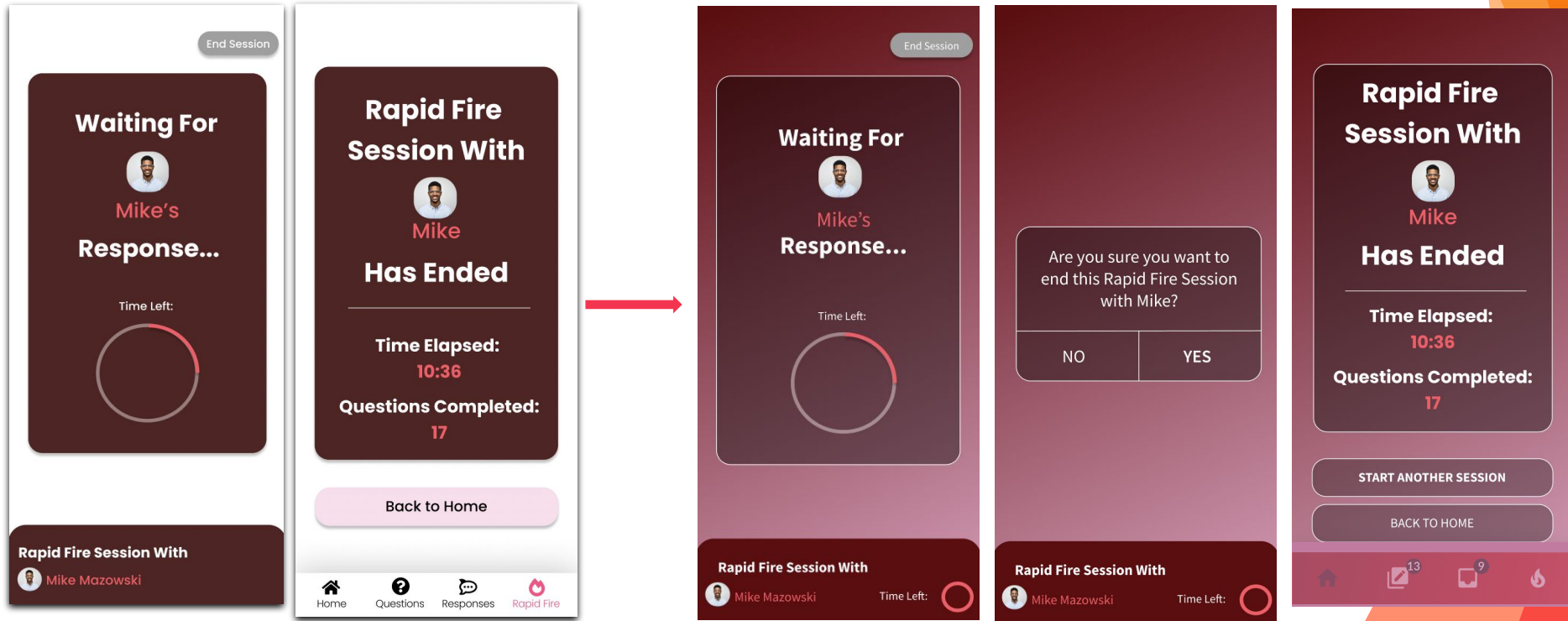
Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

01. Users can unintentionally press send or 'end session'



01. Users can unintentionally press send or 'end session'



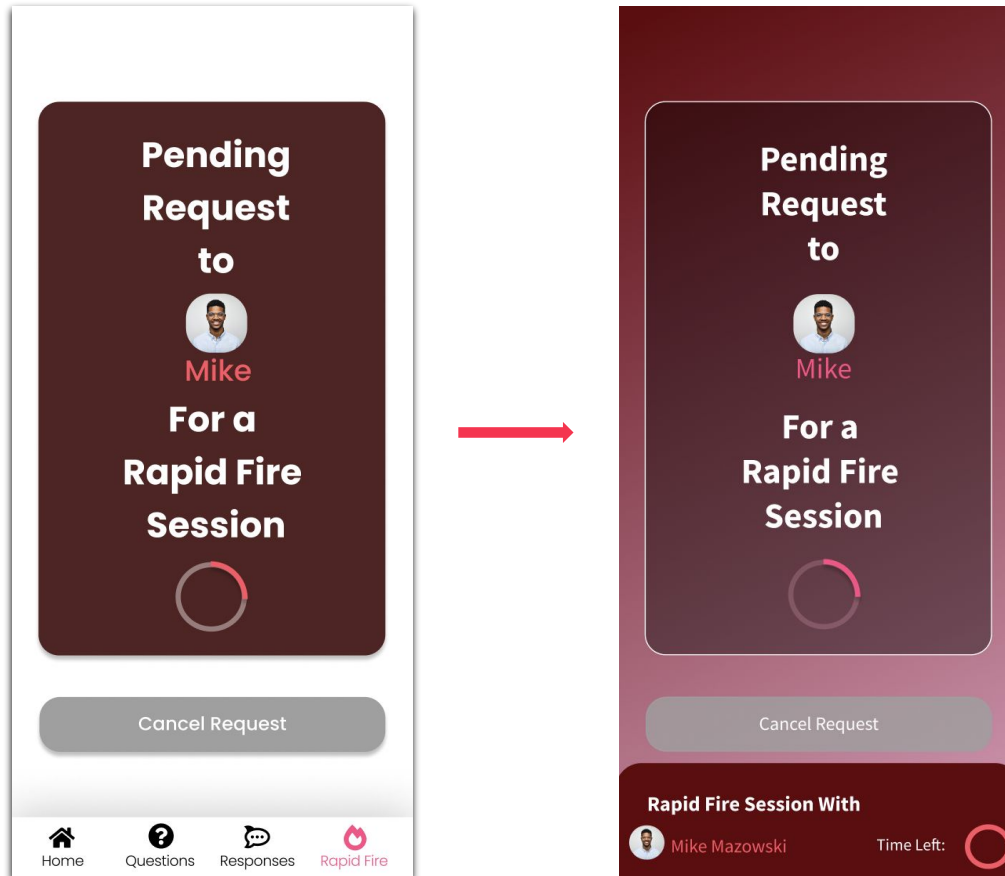
Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

02. Users can accidentally leave rapid fire sessions through the nav bar



Violation Category - Ease and Usability

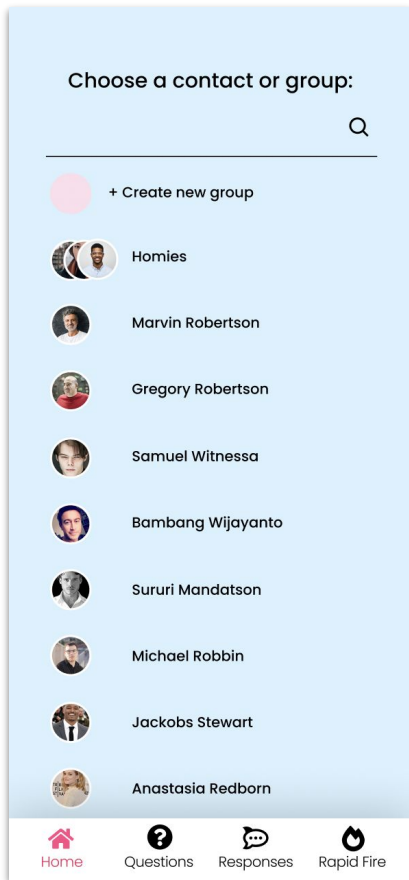
- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

03.

Contacts are not sorted so users will have a hard time finding specific people



Violation Category - Ease and Usability

- 01. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- 02. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- 03. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- 04. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Ease and Usability

01.

Users can accidentally press send or 'end session'

We added error messages asking for the user to confirm these actions

02.

Users can accidentally leave rapid fire sessions through the nav bar

We removed the navigation bar as soon as rapid fire sessions start

03.

Contacts are not sorted so users will have a hard time finding specific people

We made the contacts list sorted alphabetically

04.

When reading groupchat questions and responses, there is no way to look at previous questions and responses

We made all questions and responses swiipeable in forward and backwards motions

05.

Users may way to check contact status other than going through the rapid fire flow

We incorporated contact status into the regular contacts list when sending a daily question

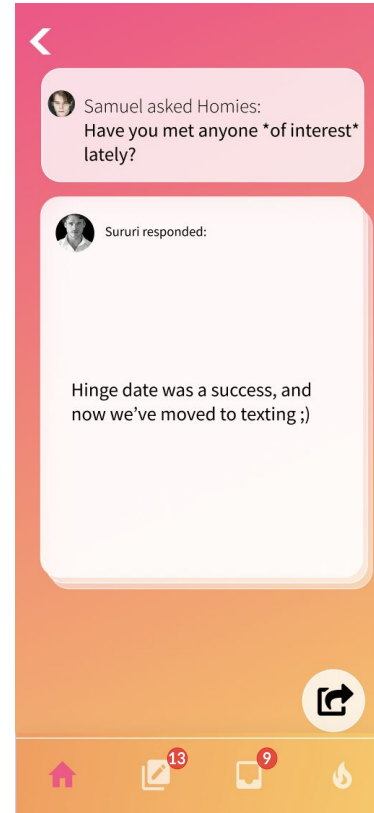
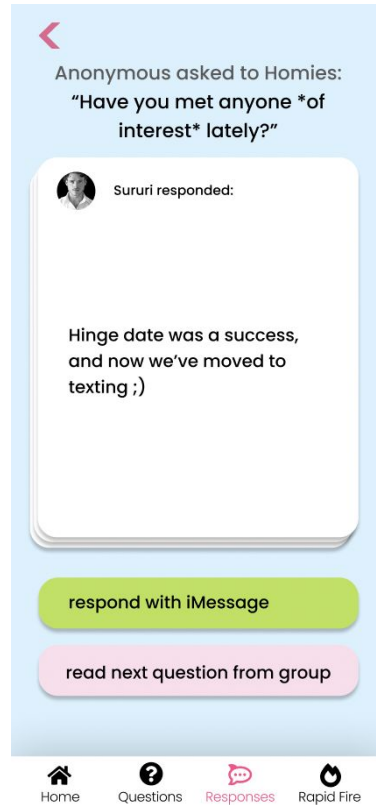
06.

If users have a lot of categories, it may be cumbersome to scroll through all of them

We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

04.

When reading groupchat questions and responses, there is no way to look at previous questions and responses



Violation Category - Ease and Usability

- Q1. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- Q2. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- Q3. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- Q4. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- 05. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- 06. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Ease and Usability

Q1.

Users can accidentally press send or 'end session'

We added error messages asking for the user to confirm these actions

Q2.

Users can accidentally leave rapid fire sessions through the nav bar

We removed the navigation bar as soon as rapid fire sessions start

Q3.

Contacts are not sorted so users will have a hard time finding specific people

We made the contacts list sorted alphabetically

Q4.

When reading groupchat questions and responses, there is no way to look at previous questions and responses

We made all questions and responses swiipeable in forward and backwards motions

Q5.

Users may way to check contact status other than going through the rapid fire flow

We incorporated contact status into the regular contacts list when sending a daily question

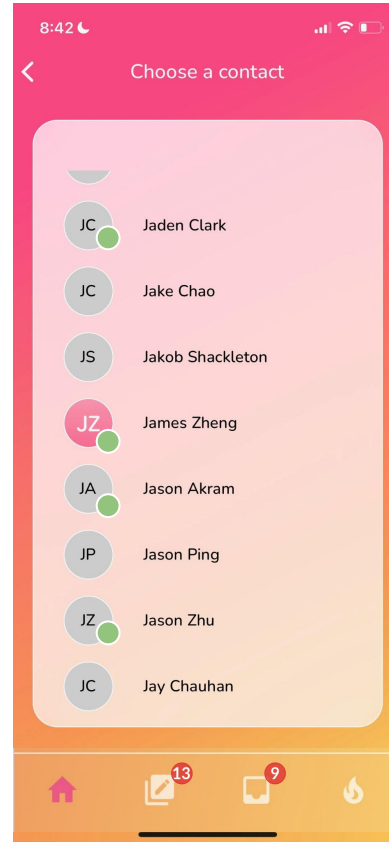
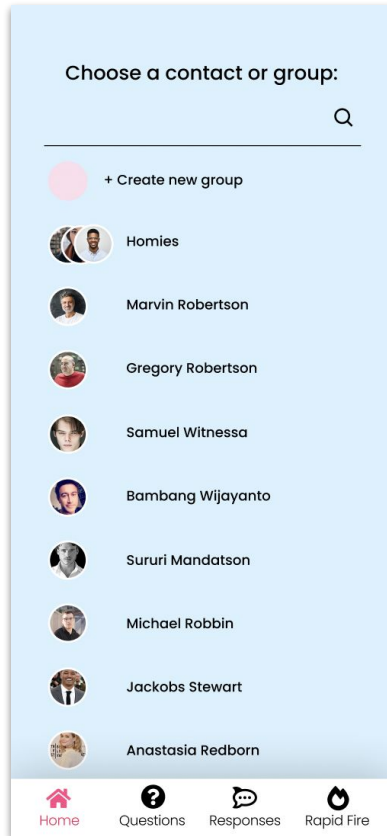
Q6.

If users have a lot of categories, it may be cumbersome to scroll through all of them

We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

05.

Users may way to check contact status other than going through the rapid fire flow



Violation Category - Ease and Usability

01.

Users can accidentally press send or 'end session'

We added error messages asking for the user to confirm these actions

02.

Users can accidentally leave rapid fire sessions through the nav bar

We removed the navigation bar as soon as rapid fire sessions start

03.

Contacts are not sorted so users will have a hard time finding specific people

We made the contacts list sorted alphabetically

04.

When reading groupchat questions and responses, there is no way to look at previous questions and responses

We made all questions and responses swiipeable in forward and backwards motions

05.

Users may way to check contact status other than going through the rapid fire flow

We incorporated contact status into the regular contacts list when sending a daily question

06.

If users have a lot of categories, it may be cumbersome to scroll through all of them

We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Ease and Usability

- Q1. Users can accidentally press send or 'end session'**
We added error messages asking for the user to confirm these actions
- Q2. Users can accidentally leave rapid fire sessions through the nav bar**
We removed the navigation bar as soon as rapid fire sessions start
- Q3. Contacts are not sorted so users will have a hard time finding specific people**
We made the contacts list sorted alphabetically
- Q4. When reading groupchat questions and responses, there is no way to look at previous questions and responses**
We made all questions and responses swiipeable in forward and backwards motions
- Q5. Users may way to check contact status other than going through the rapid fire flow**
We incorporated contact status into the regular contacts list when sending a daily question
- Q6. If users have a lot of categories, it may be cumbersome to scroll through all of them**
We made the categories automatically sorted by frequency so the most frequently used category will be at the top of the list

Violation Category - Privacy

01. **There is no way for for the user to block users from asking questions or initiating rapid fire sessions**

While this is incredibly important, we won't implement this function because it's hard to implement in the span of one week and we felt that it was out of the scope of our three tasks

02. **Allowing to respond anonymously in groupchats creates distrust within the group and doesn't further the value proposition of deepening relationships**

We removed the anonymous function of asking questions and replying anonymously in groupchats

Violation Category - Privacy

01.

There is no way for for the user to block users from asking questions or initiating rapid fire sessions

While this is incredibly important, we won't implement this function because it's hard to implement in the span of one week and we felt that it was out of the scope of our three tasks

02.

Allowing to respond anonymously in groupchats creates distrust within the group and doesn't further the value proposition of deepening relationships

We removed the anonymous function of asking questions and replying anonymously in groupchats

Violation Category - Privacy



There is no way for for the user to block users from asking questions or initiating rapid fire sessions

While this is incredibly important, we won't implement this function because it's hard to implement in the span of one week and we felt that it was out of the scope of our three tasks



Allowing to respond anonymously in groupchats creates distrust within the group and doesn't further the value proposition of deepening relationships

We removed the anonymous function of asking questions and replying anonymously in groupchats

Violation Category - Home Screen and Cherry Tree

01.

Users might click the contacts button on the home page rather than navigating to the 'ask' tab to write a question

We redesigned the home page to have a 'send a question' button to minimize confusion and increase ease of usability

02.

After sending a response, the recipient's cherry is still on the cherry tree

03.

The cherries only have pictures which may cause users to misidentify the contact

04.

The cherry tree may get cluttered if the user has a lot of questions / responses

We redesigned the question and response pages to have a list layout to be more visually appealing, easily include contact pictures and names, and reduce clutter

Violation Category - Home Screen and Cherry Tree

01.

Users might click the contacts button on the home page rather than navigating to the 'ask' tab to write a question

We redesigned the home page to have a 'send a question' button to minimize confusion and increase ease of usability

02.

After sending a response, the recipient's cherry is still on the cherry tree

03.

The cherries only have pictures which may cause users to misidentify the contact

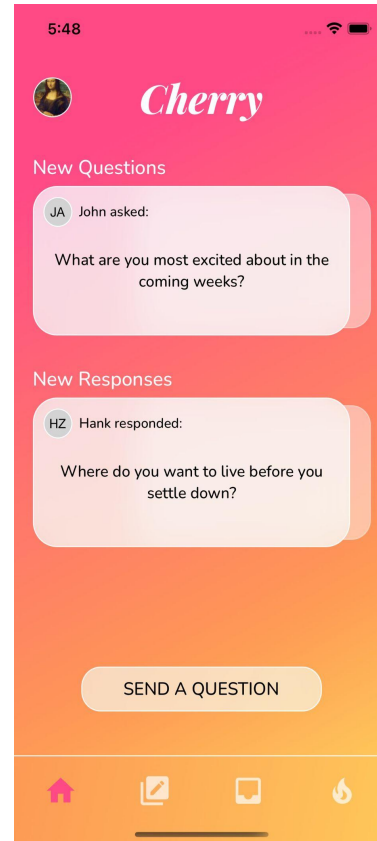
04.

The cherry tree may get cluttered if the user has a lot of questions / responses

We redesigned the question and response pages to have a list layout to be more visually appealing, easily include contact pictures and names, and reduce clutter

01.

Users might click the contacts button on the home page rather than navigating to the 'ask' tab to write a question



Violation Category - Home Screen and Cherry Tree

01.

Users might click the contacts button on the home page rather than navigating to the 'ask' tab to write a question

We redesigned the home page to have a 'send a question' button to minimize confusion and increase ease of usability

02.

After sending a response, the recipient's cherry is still on the cherry tree

03.

The cherries only have pictures which may cause users to misidentify the contact

04.

The cherry tree may get cluttered if the user has a lot of questions / responses

We redesigned the question and response pages to have a list layout to be more visually appealing, easily include contact pictures and names, and reduce clutter

Violation Category - Home Screen and Cherry Tree



Users might click the contacts button on the home page rather than navigating to the 'ask' tab to write a question

We redesigned the home page to have a 'send a question' button to minimize confusion and increase ease of usability



After sending a response, the recipient's cherry is still on the cherry tree



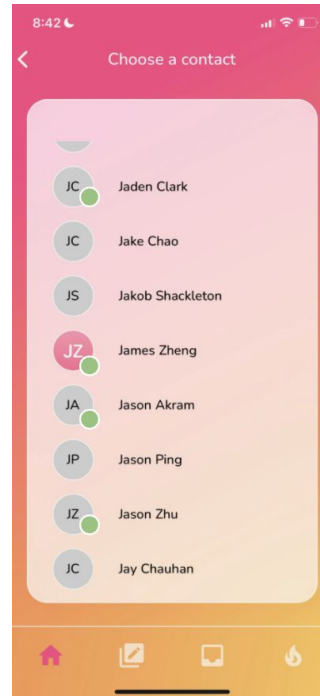
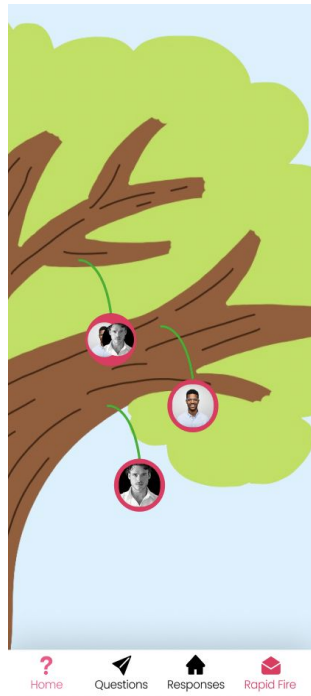
The cherries only have pictures which may cause users to misidentify the contact



The cherry tree may get cluttered if the user has a lot of questions / responses

We redesigned the question and response pages to have a list layout to be more visually appealing, easily include contact pictures and names, and reduce clutter

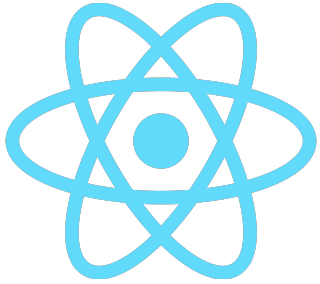
02. After sending a response, the recipient's cherry is still on the cherry tree
03. The cherries only have pictures which may cause users to misidentify the contact
04. The cherry tree may get cluttered if the user has a lot of questions / responses



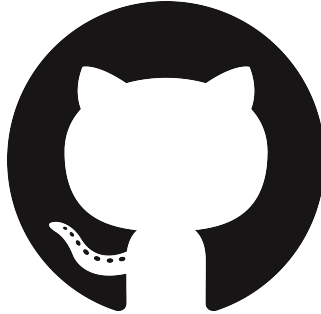
3.

Prototype Status

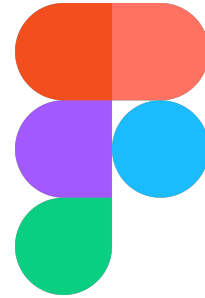
Tools Used



React Native



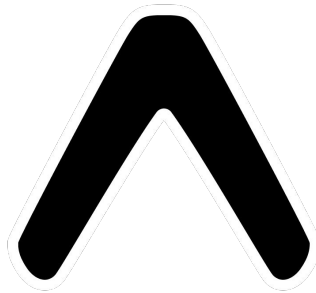
GitHub



Figma



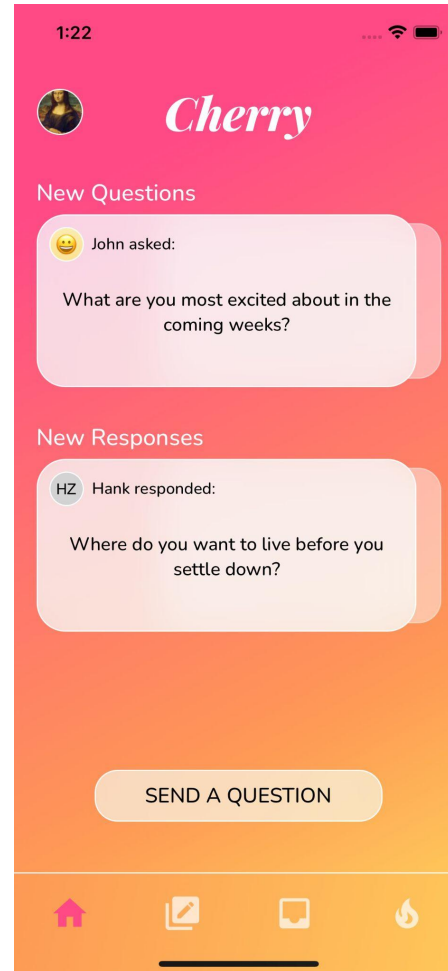
VSCode



Expo

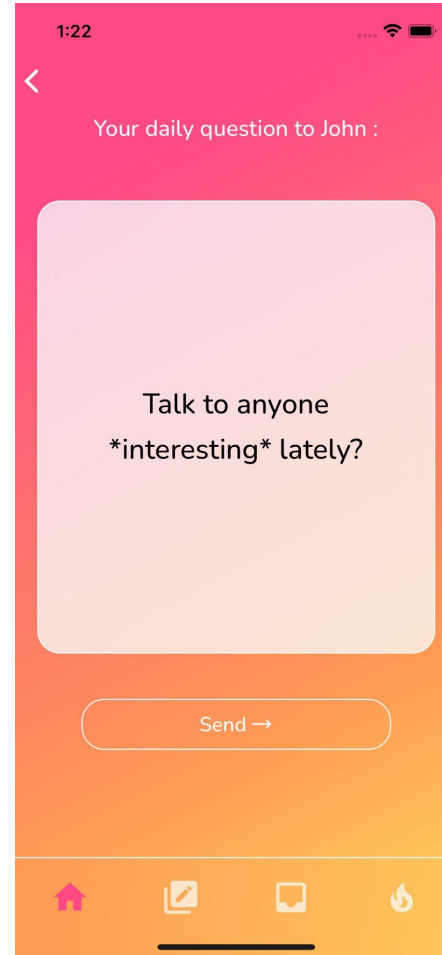
Implemented Features

- Home Page Dashboard



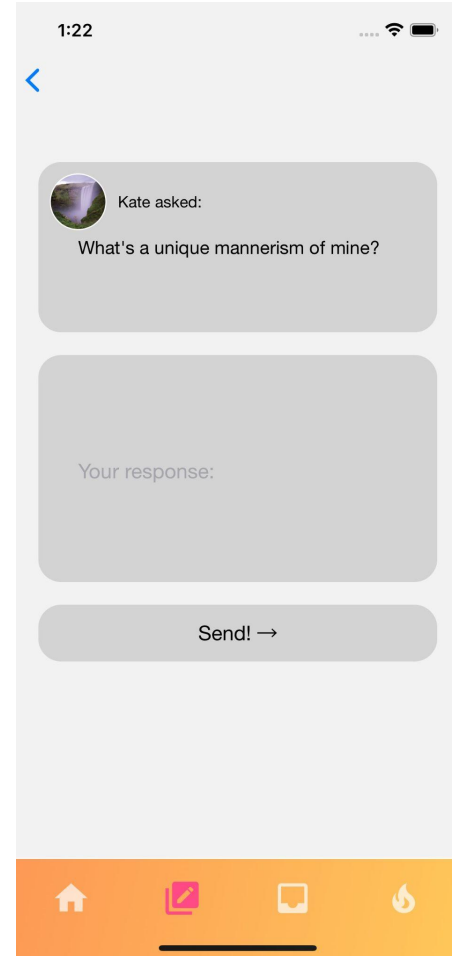
Implemented Features

- **Task 1: Check in with my long-distance loved ones and friends daily**
 - List of Contacts imported from Phone
 - Category Selection
 - Question Card Display



Implemented Features

- **Task 3: Respond to my friend's question with creative expression flexibility**
 - List of Contacts imported from Phone
 - Text Response to Question



Unimplemented Features

- **Task 2: Review Group Messages to Stay Up-To Date with Long Distance Friend Groups**
 - List of Group Chats
 - Swipe to Next Response in Group
- **Task 3: Respond to my friend's question with creative expression flexibility**
 - Drawn Response to Question
 - Voice Response to Question
 - Image Response to Question

Unimplemented Features

- **Task 4: Start a rapid-fire session with a friend to go back and forth with deep questions**
 - Request Friend to Start Rapid Fire
 - Enforce Time Limit to Answer Questions
 - Allow Back to Back Responses in Real-Time

Implementation Plan

By This Weekend

Task 3 - Draw, Voice, Image response



By Wednesday

Video Demo
Task 4 - request a friend, timer countdown, hard coded back to back responses



Friday

Expo!



By Monday

Task 2 - Groupchat question and responses with back and forth swipe feature



By Monday

Styling fixes - consistent buttons, screens, etc., and little to no heuristic violations



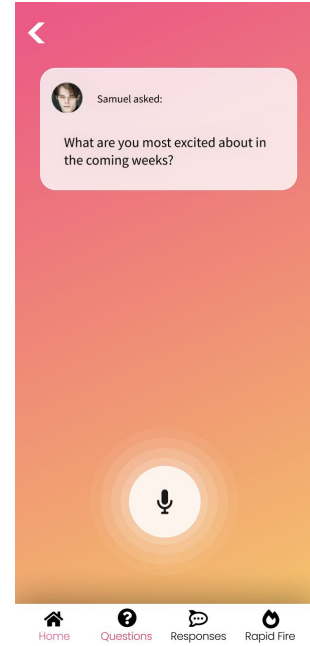
By Sunday

Complete Report



Wizard of Oz

- **Voice Messages**
 - Since it is hard to implement this on Expo, we pretend we are recording audio when the “record” button is held.
- **Send Functionality**
 - We pretend that messages are sent and received, since we don’t have a backend to facilitate the transfer of data between users.



Hard-Coded Data

- **Question Generation**
 - We select questions from a hard-coded bank that is stored locally on the phone.
- **List of Categories**
 - We hard-coded the categories that users could choose from

4.

Demo

Summary

- Fixed **19/20** severity **3/4** heuristic violations
- Fixed **28/46** severity $\frac{1}{2}$ heuristic violations
- “Send a Daily Question” task complete
- Considerable progress on “Respond to a Question” tasks
- Next Steps
 - Integration of Group Chat and Rapid Fire tasks
 - Styling

Questions We Have For You!

- Thoughts on the new color scheme: too bold or distracting?
-
- Thoughts in general? Be honest!