

Brighten your community — together!



Annie N.



Cyrus D.



Steven. G. O.

Midway Milestone Presentation

#### Problem & Solution

#### **Problem:**

Seniors who live in care homes often struggle to find community.

**Diverse Abilities** 

+

**Inconsistent Energy Levels** 

=

Difficult to connect

#### **Solution:**

- Group residents of complementary ability and energy levels
- Assign a task that serves an overall community goal.

### Overview



#### **Heuristic Evaluation Overview**



## Simple Task Violations

H3 User Control and Freedom

Severity 4

Users can make an error when checking in

H2 Match Between System and Real World

Severity 3

Order of directions doesn't match up to real life

H8 Aesthetic and Minimalist Design

Severity 3

Unclear when the user is done or must do another task

H1 Visibility of System Status & H2 Match Between System and Real World

Severity 4

No info given on where and when to meet

# Simple Task Revisions

Your task for today is: folding napkins for Happy Hour! Your Team Marcy O. 1. Put down the phone 2. Find your team 3. Do your task press button when done! call for assistance



Thanks for checking in!

To confirm:
you're feeling
very energetic and
very social?

Yes!

No, let me answer again

Check-in with error prevention

Your task for today: fold napkins for Happy Hour!

Your team:



Time: 11:00am

Place: Dining Room

Llorb D



Marcy C

I've met with my team, we're ready to start!





Order of directions

Info for where and when to meet



# Simple Task Revisions





Thanks for folding napkins for Happy Hour!

You're done for the day!

We've let your community know by planting in the Garden.

See the Garden

Feeling energetic?

Do another task

- Order of directions
- Placement of "Do another task"

More efficient  $\rightarrow$  Fewer button taps  $\rightarrow$  Fewer errors

More robust → Clearer UI → User does not get lost

#### Moderate Task Violations

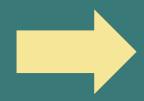
H3 User Control and Freedom

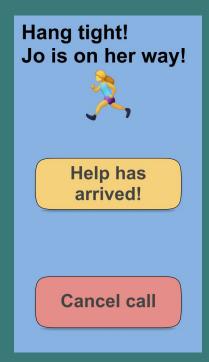
Severity 4

There is no way to get out of the call for help screen

### Moderate Task Revisions







- Cancel call
- No unlock code
- User has more freedom

# Complex Task Violations

H6 Recognition not Recall

Severity 3

Users are not clear when they are, or that they can post to the garden

H2 Match Between System and Real World

Severity 4

What do the plant icons mean?

H11 Accessibility

Severity 4

Text and icons are too small

# Complex Task Revisions

#### Community Garden

Tap a plot to see memories of a past community event!













back



#### **Community Garden**

Tap a sign to see photos and memories of a past event!









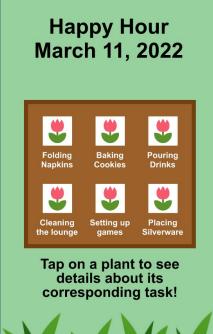
- Clarify what the page is
- Bigger text
- Increased contrast

back

# Complex Task Revisions



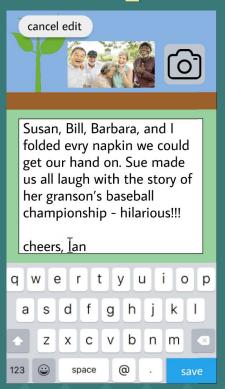




back

- Grid style
- Increased readability
- Distinguish plants by text

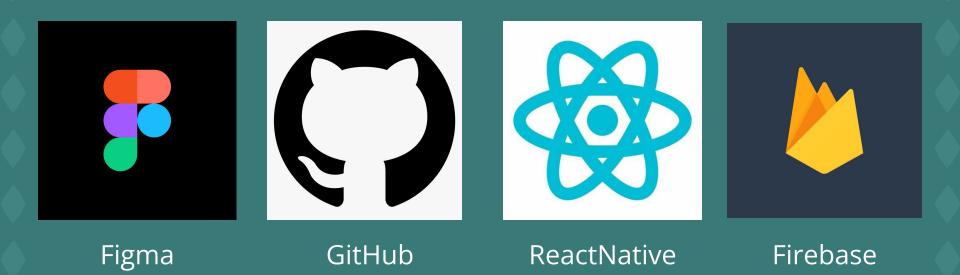
# Complex Task Revisions





- Clarify when you are editing a post
- Add new photos
- Descriptive buttons
- Color contrast to focus attention

# Implementation Tools



# Implemented Features



Task Confirmation

Help Screens (Task 2)





## Unimplemented Features

Help Screens Style

Garden Screens Overlay pop up for info button

Fix font boldness with custom font

Standardize button style

Implement user post in Garden

#### Plan to Finish



#### Wizard of Oz & Hardcoded Data

#### Wizard of Oz:

- Task Assignment Algorithm
- Calling for help from a real staff member

#### **Hardcoded Data:**

- User + TaskDatabase
- Assigned staff member

## Problems & Issues



# Live Demo!!!

# Summary



18

Major Changes Based on the Heuristic Evaluation



1/3

Tasks Fully implemented



1

Week Left