

LOCATING LOCAL COMMUNITIES

- Ian - Nik - Stephanie - Uzair -



OUTLINE









lan

Nik

Stephanie

Uzair



PROBLEM DOMAIN

NEEDFINDING METHODOLOGY



INTERVIEWEES { 3 TOTAL }

MARTINA FU

Biostatistics Researcher Recently moved back to Michigan { video interview }



FRANKLIN JIA

Stanford junior undergraduate, CS Al Likes basketball, football, music { Lantana dorm }



QANDEEL TARIQ

Software Engineer, Stanford Med School Recently graduated { School of Medicine }



How did you meet your friends?

What do you do when hanging out with friends?

When you do {ACTIVITY}, is it online or offline? Why?



What hinders you from partaking in {ACTIVITY}?

If you want to learn
{ACTIVITY}, how would you
go about doing that?

QUESTIONS ASKED

When you want to do {ACTIVITY} that requires more than one person, how could you make it happen?

Would you use a service like MeetUp? Why or why not?



How do you find the local community you want to be a part of?

Tell me about an experience when you did {ACTIVITY} alone while it would have been better with others?

QUESTIONS ASKED

INTERVIEW RESULTS



CONDENSED EMPATHY MAP

"It's fun to teach and meet new people."

> "I want to learn new skills but it's very hard to succeed it."

"Being online doesn't make much of a difference."



"Just because I have one interest in common with someone doesn't necessarily mean we'll be compatible - should be able to gauge the person's personality better." "I don't like interacting with a bunch of strangers."

"Fandom knows no distance limits... though they might know timezone limits"

"For basketball, you can just shoot. But for football, you can't play alone." Searched online like Google + local universities

Writes fiction alone

Reached out to other students in the same position

Tagged along with friends on interesting activities

Played lots of video games alone



Performs music in groups

Met an online friend in a very public place once

Teach clarinet 1:1

Plays basketball whenever

Plays footballs when friends are around

Play clarinet alone

It's not safe to meet online strangers alone.

I'm too busy to go out.

It's <mark>fun</mark> to play music in <u>a band</u>

It's not hard to find someone to play basketball at Stanford, but it's hard outside of university

It's hard to find tutees without aid from existing network



The last resource for advertising teaching sessions is by word of mouth

I think it's hard to learn new skills by yourself

I wanted to relax with this hobby, but finding it is more frustrating

I trust this person more because I have an existing connection with them

Wary. Hesitant.
Suspicious of strangers,
especially as a girl

Lucky to be around people who are also new to the community

Isolated by time zones + distance

Easier to find activities on campus

FEEL

Lonely when playing sports in hometown

I don't want to feel
excluded or bored when
meeting new people

Frustrated that interest groups didn't exist around her

Fun, happy, excited to teach and meet new people

ANALYSIS + INSIGHTS

"I want to learn new skills but it's very hard to succeed it."

- Franklin

"Well, frustrated. I'm pretty sure I screamed at someone on Facebook."

- Martina



INSIGHT

It's very hard to arrange a meeting with foreign people. People feel resigned when there are no viable options.

NEED

People need the process of finding communities to be simple.

"Fandom knows no distance limits... though they might know timezone limits"

- Martina

"For basketball, you can just shoot. But for football, you can't play alone."

- Franklin



INSIGHT

Certain activities are better suited for local communities

NEED

People need to find these types of physical activity communities, not other online ones.

"Similar interests doesn't mean compatible personalities."

- Martina

"When you move some place new, it's nice to know some other people who are also new to the area - they'd be much more interested in exploring and trying out new things, and they'd also be looking for solutions to many of the same issues as you."

- Qandeel



INSIGHT

Not everyone feels safe meeting new people.

NFFD

People need to feel safe in a social and physical context when locating others.

"Back in my hometown, I never have a chance to play with others in a public field."

- Franklin

"Too much time online and not enough time offline."

- Martina



INSIGHT

Most people have a lot of time and opportunity constraints.

NEED

People need to find others with similar schedules in the right place in their life.

Easy searching process

Not all activities are suited for local communities

Physical + social safety

Right time + place









SUMMARY



APPENDIX

RESOURCES

- weclipart.com/internet+icon+ clipart
- ☐ d30y9cdsu7xlg0.cloudfront.n
 et/png/39138-200.png
- □ hpsssb.hp.gov.in/
- png.icons8.com/win8/1600/ 107C10/hourglass

FULL EMPATHY MAPS INTERVIEW NOTES

- Martina Fu
- ☐ Franklin Jia (+ Questions)
- □ Qandeel Tariq