

i get you

*Understanding mental health
through personal stories*



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Problem & Solution



Problem:

From our needfinding, we found that people without mental illness have trouble understanding those with mental illness



Solution:

Provide a platform that connects people who have mental illness with people who do not



Overview



Heuristic
Evaluation
Results & Revised
Design

Implementation
Status

Demo

Summary



2

Heuristic Evaluation Results & Revisions

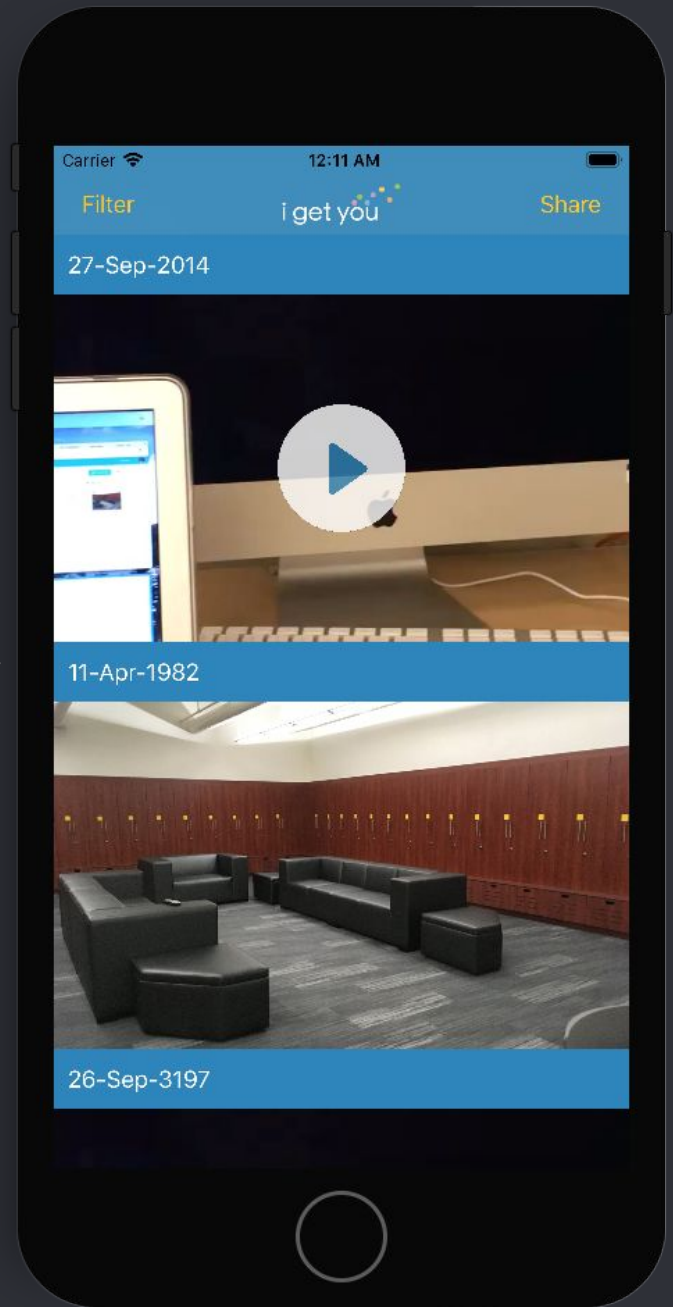
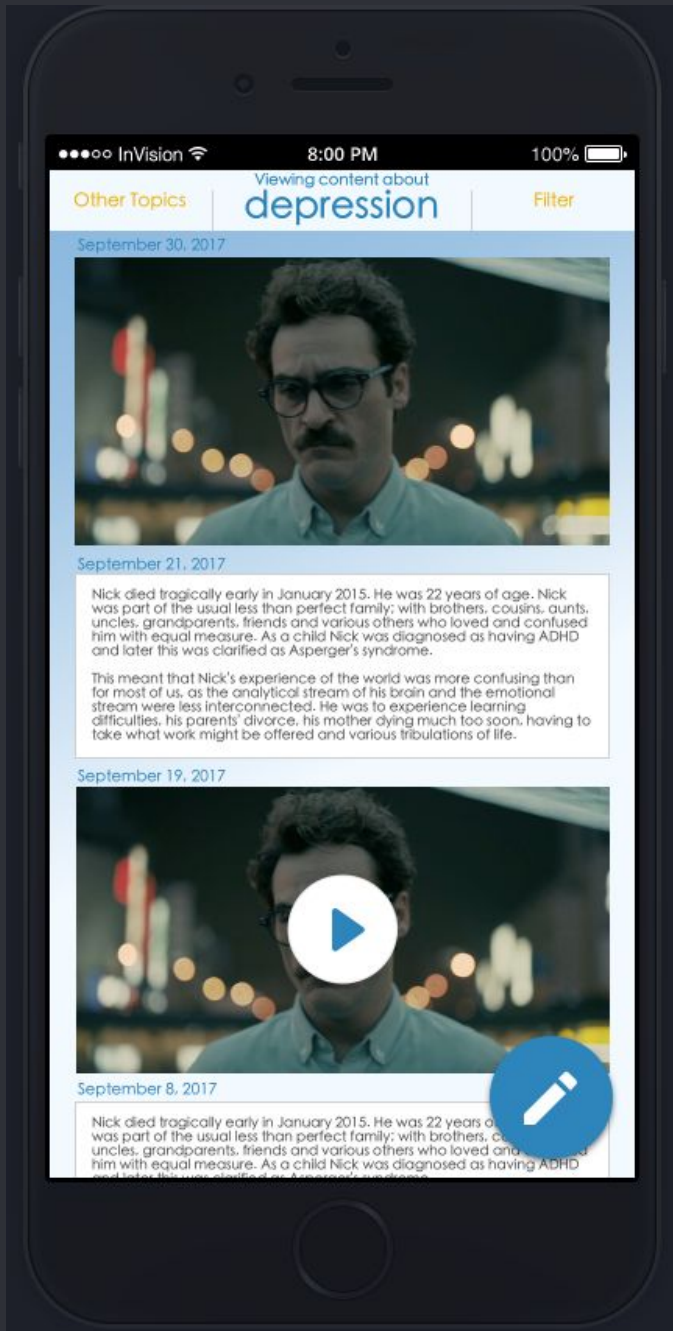
● HE Results & Revisions

○ **Violation, severity 3:**

Unable to tell where some stories stop/others begin because dates are indistinguishable from blue background

Fix

Added distinct dividers, changed font of the date



● HE Results & Revisions

○ **Violation, severity 1:**

Took a few seconds to realize that the text at the bottom of the story view were actually comments.

Fix

Properly labeled the section “Comments.”



The author wanted you to know:

This story made me feel sad once, but now I accept what happened and feel like I can go on with my life.

Tap an emoji to add your reaction to this story.



5



11



35



5



2



1

Do you want to respond to the author?



I went through the same thing. Stay strong!

This is tough to watch. I'm not sure I want to see this again. Hits too close to home. My brother went through this and he's still having a really hard time.

I went through the same thing. Stay strong!

This is tough to watch. I'm not sure I want to see this again. Hits too close to home. My brother went through this and he's still having a really hard time.

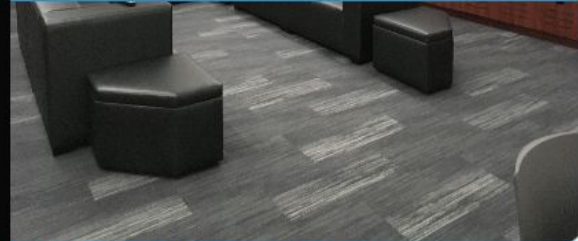
Blah Blah
more
Comments



Carrier 12:14 AM

< Back

i get you



The author wanted you to know:

This story made me feel sad once...

Tap an emoji to react to this story.



4



10



9



5



4

Add a comment

Post

Type your comment here.

Comments

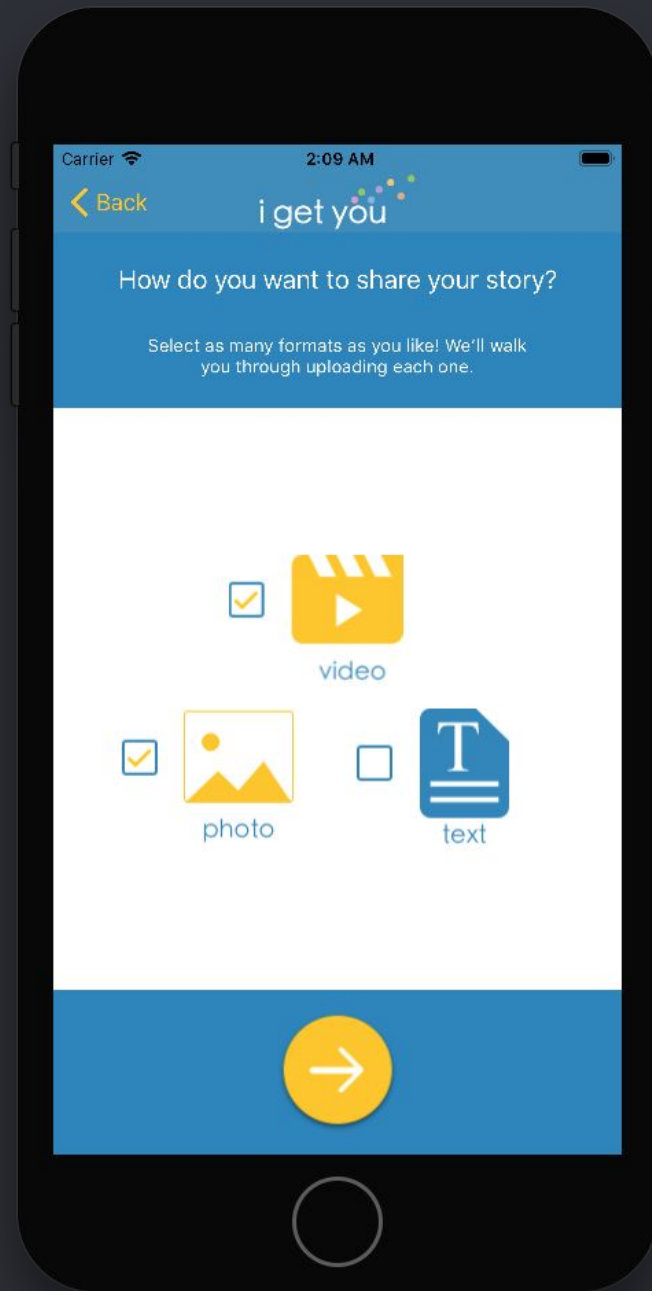
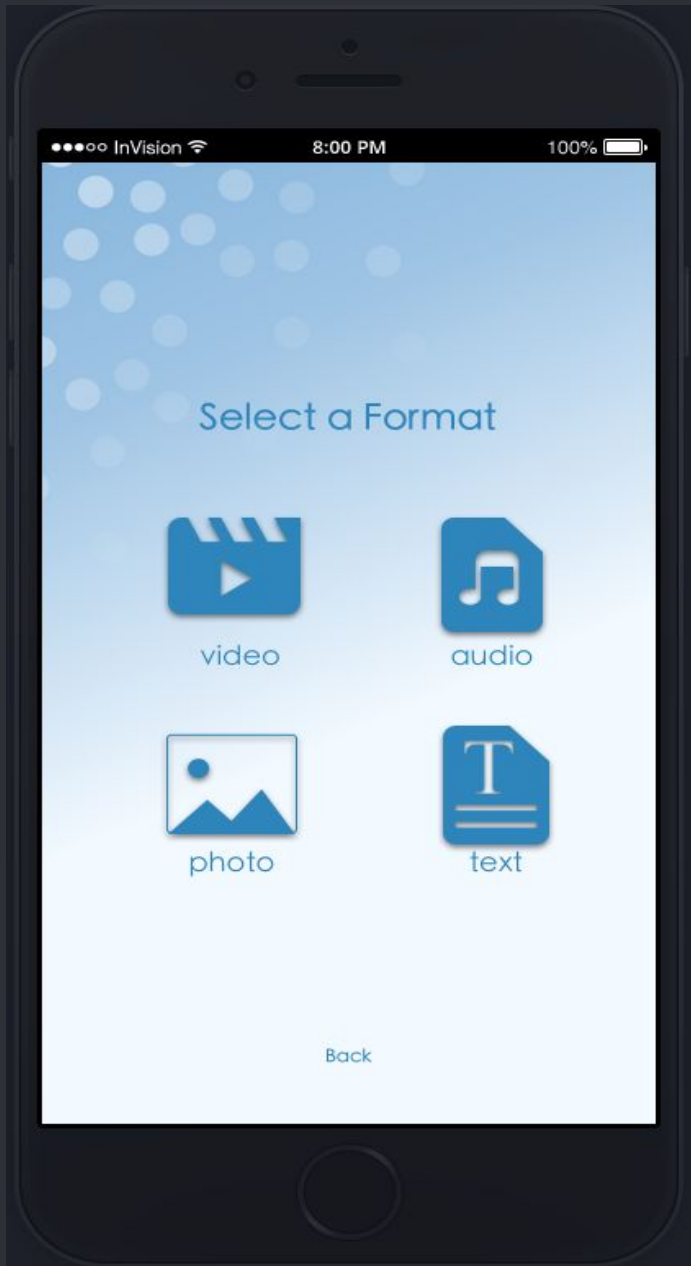
Sdlkfnsd;fnsdfnofwjkn

AsbjDSVSDVkj

Thanks so much Marisa for uploading this

● HE Results & Revisions

○ Violation, severity 1:	Fix
Back button is hard to distinguish.	Included a back button in the navigation controller.



● Other Violations

Violation

- What if a text story is really long? I may not want to scroll through all of it.
- What if mid-share I decide to add another form of media? Would be tedious to redo everything
- Author notes + text story: redundant?

Fix

- (unimplemented) collapse really long text stories
- Allow sharing data to persist in this situation
- Consider removing author notes in a text story.



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Non-HE Changes

● Changes



Change

Removed audio as a share option.

Reason

Troubles
/complications with
implementation.

● Changes

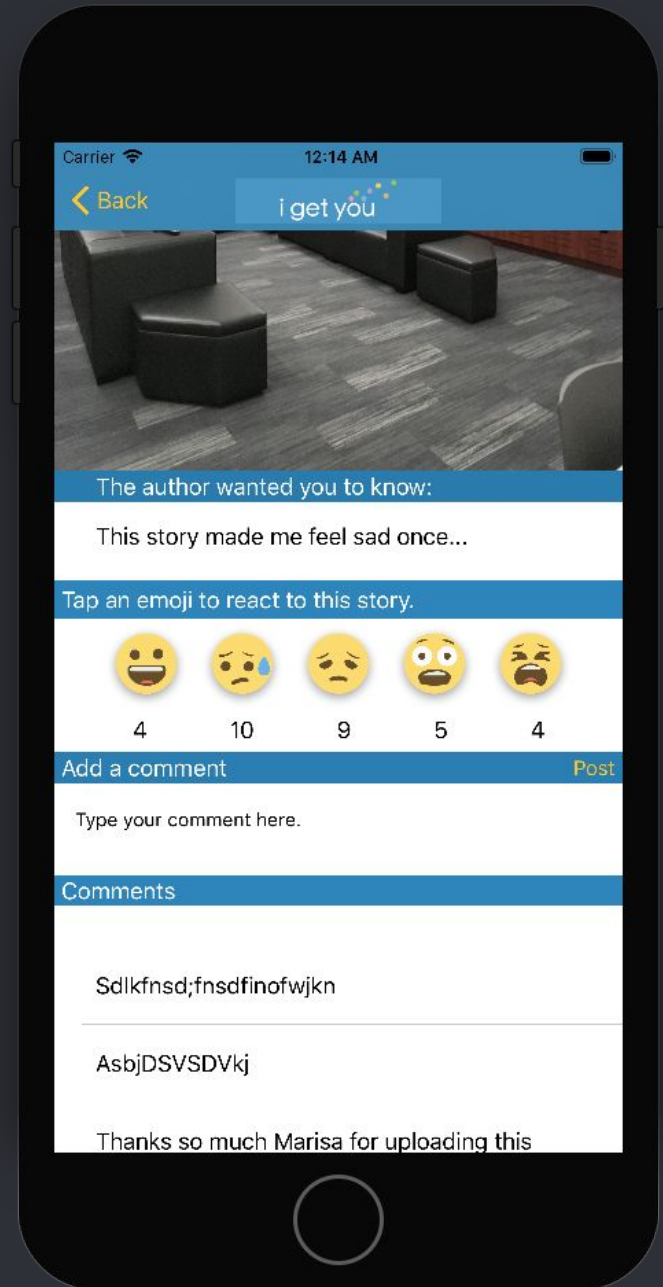
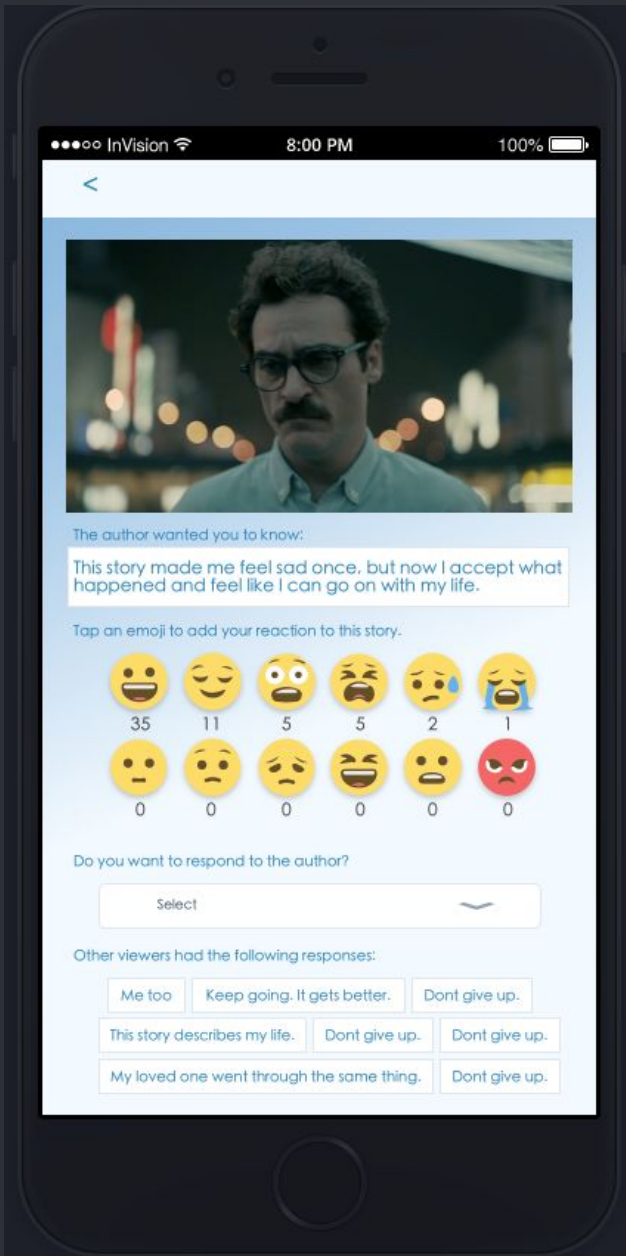


Change

Removed preset comment choices and replaced with free commenting; lowered number of emoji reactions.

Reason

Users felt the lack of ability to write their own comment was limiting; users felt that there were too many emoji options.





4

Implementation Status



● Tools

- Xcode/Swift
- Github
- Firebase

● Implemented Features

- Viewing stories
- Reacting to and commenting on stories
(commenting is a little buggy as of yesterday)
- Uploading photos

● Yet-to-be Implemented Features

- Filtering
- Tags
- Upload photo by taking a picture
- Text stories
- Multimedia stories



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Demo

