# Low-Fi Prototyping

Inclusive Design









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# Sign Along Bring meaning to every moment

#### Roadmap

- Tasks
- Selected Interface
- Low-Fi Prototype
- Method
- Results
- **UI** Changes

#### Tasks Overview

#### Tasks Overview: Simple

Interpreters want to know what upcoming concerts are coming to the area so that they can combine their love for music with their ASL fluency.

#### Tasks Overview: (Medium)

Deaf users want to find the best interpreter out of the pool of submissions.

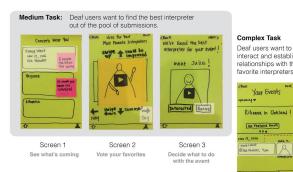
#### Tasks Overview: (Complex)

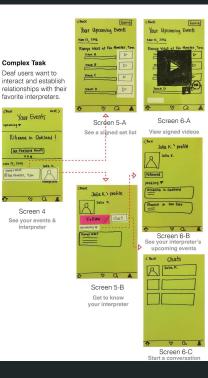
Deaf users want to interact and establish relationships with their favorite interpreters.

#### Selected Interface & Rationale

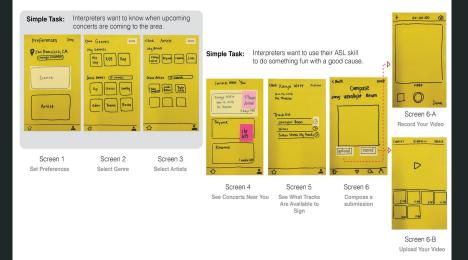
#### Low-Fi Prototype Structure

#### Hearing Impaired Users' Flow

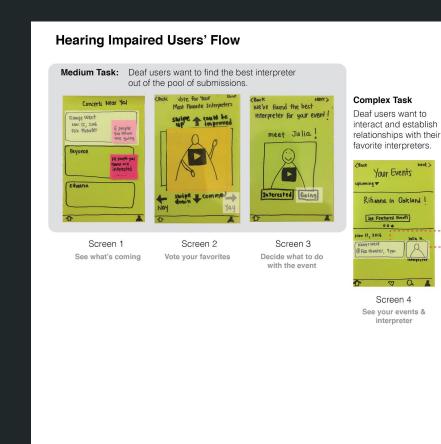


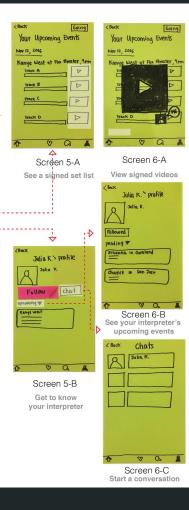


#### ASL Interpreters Flow



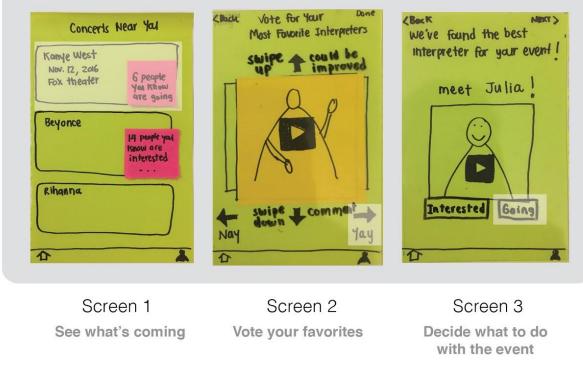
# User: Hearing Impaired





## Medium Task

Medium Task: Deaf users want to find the best interpreter out of the pool of submissions.



## Complex Task

#### **Complex Task**

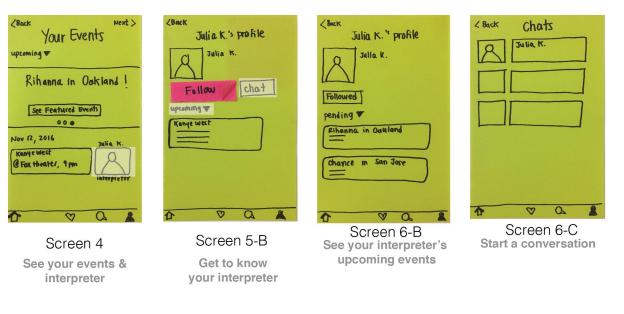
Deaf users want to interact and establish relationships with their favorite interpreters.

<pre><back next=""> Your Events upcoming ▼</back></pre>	< Back [Going] Your Upcoming Events Nov 12, 2016	< Back Going Your Upcoming Events Nov 12, 2016
Rihanna in Oakland ! See Featured Exerts) 000	Kanye West at Fox theater, 9 pm Track A	Kanye West at Fox theater, 9rm
Nov 12, 2016 Kanye west Fox theater, 9 pm	Track D	Track D
a va i	A V Q A	
Screen 4 See your events & interpreter	Screen 5-A See a signed set list	Screen 6-A View signed videos

### Complex Task

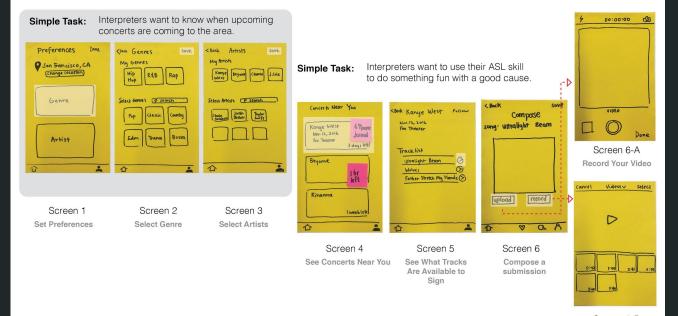
#### **Complex Task**

Deaf users want to interact and establish relationships with their favorite interpreters.



# User: ASL Interpreter

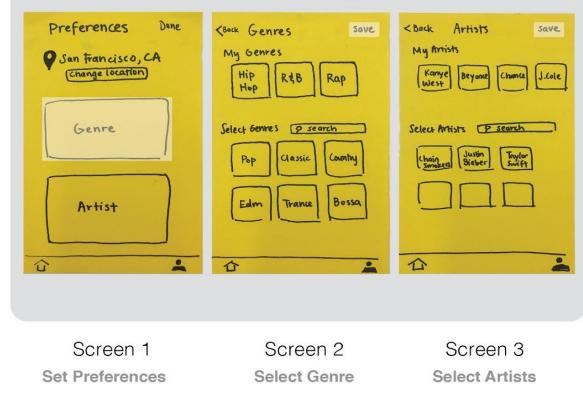
#### **ASL Interpreters Flow**



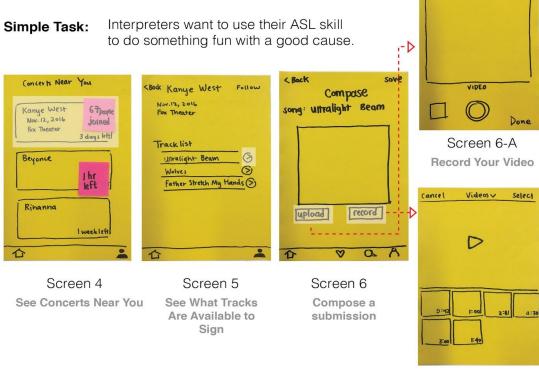
Screen 6-B Upload Your Video

### Simple Task

**Simple Task:** Interpreters want to know when upcoming concerts are coming to the area.



## Complex Task



Screen 6-B Upload Your Video

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00:00:00

#### **Usability Testing**

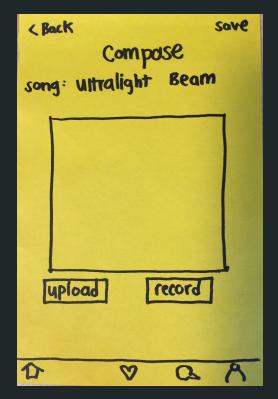
#### **Experimental Method**



#### **Experimental Results: Interpreters**

Confusion and concern about submitting audition videos

Make the homepage a list of upcoming concerts instead of setting preferences

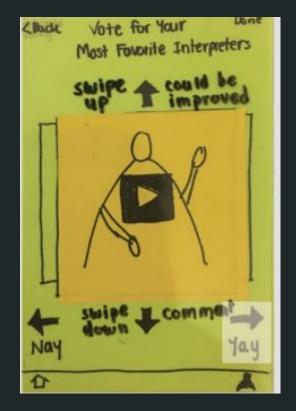


### **Experimental Results: Deaf and Hard of Hearing**

Confusion with voting feature

Concern about interpreter credibility

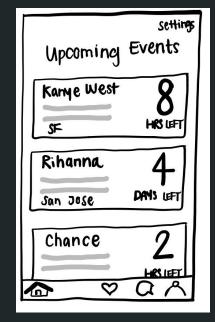
Fundamental misunderstanding about voting for interpreters



#### Suggested UI Changes

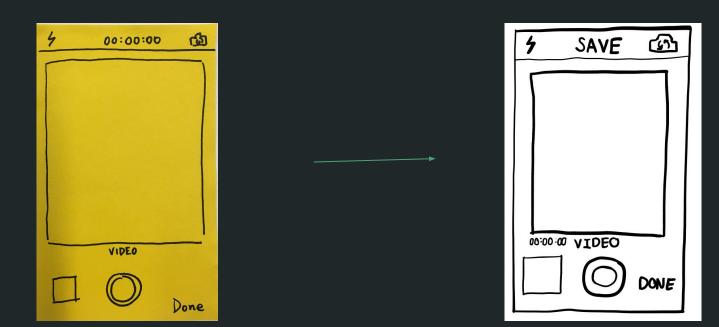
#### Re: Preferences





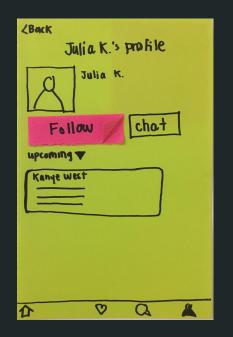
"I want to see the artists and their show dates" - Francine First screen visible will be "Upcoming Events" near you with an option for updating settings

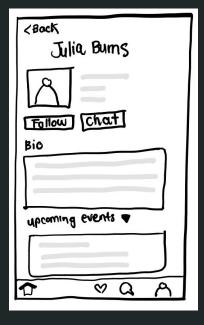
#### **Re: Video Creation**



"I'd probably be in front of a mirror not a computer to practice" - Francine The user will be able to save multiple drafts before uploading their final videos.

#### Re: Interpreter's profile page





"I'd want to know that they are not creeps" - Zina The user will be able to view the selected interpreter's bio

#### Summary

- People generally didn't have navigation issues with the interface
- There were a couple of moments where the needs are more nuanced than what we expected. For example, the need to practice before uploading the video, need to be able to play songs and see lyrics while recording.