momental

Juliana Cook
Adrienne Ivey
Meredith Marks
Nhien Tran

Reworked Mission Statement + Problem-Solution Overview

Momental: find support the moment you need it

Problem: Students on campuses often struggle with issues in their mental and emotional health and unfortunately have a difficult time connecting with the resources on campus due to barriers of time availability, feeling overwhelmed, feelings of imposition, or simply not knowing who they can talk to.

Solution: Momental will increase the availability of mental health resources and the ease the process of meeting with them by allowing students to see all the resources available to them and schedule to meet with them at the click of a button.

I want to talk to someone now.

complex

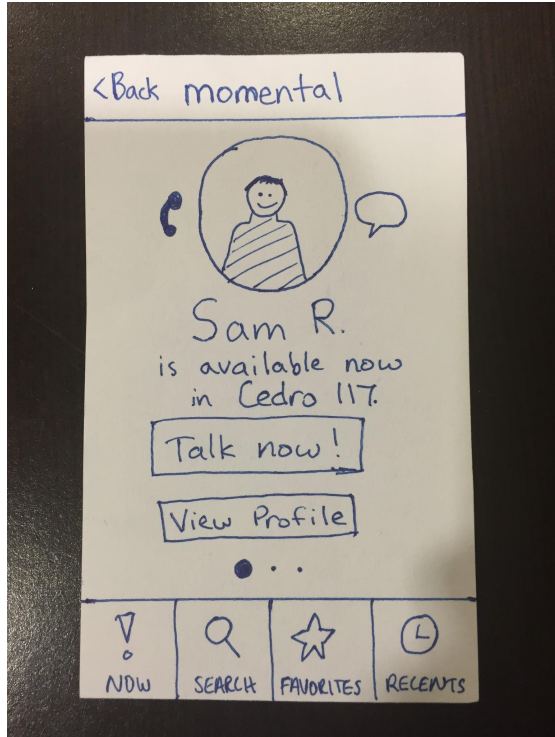I want to talk to someone specific.

medium

I want to follow-up on a previous conversation.
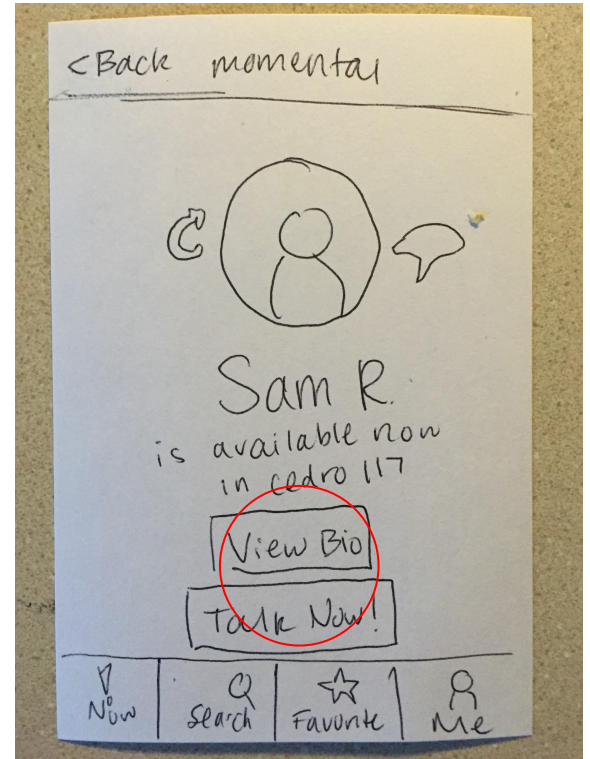
simple

Major Design Changes

- **Allow users to view information about match within match screen**
- **Changes in wording to make use cases and actions more clear and identifiable**
- Reduced emphasis on booking within "scheduler"
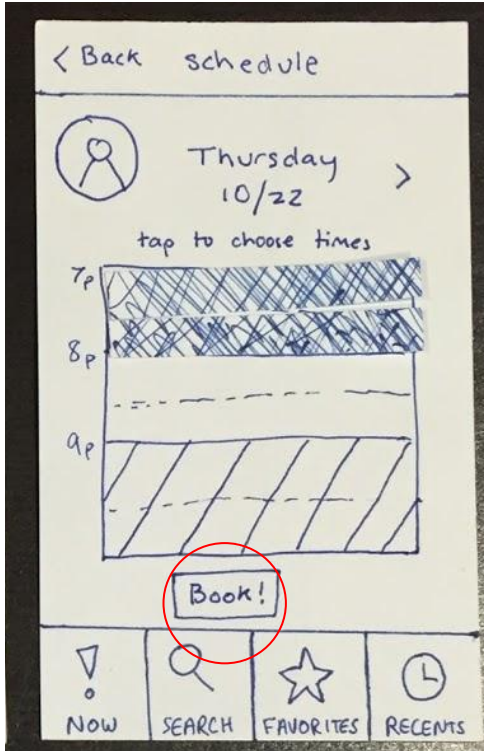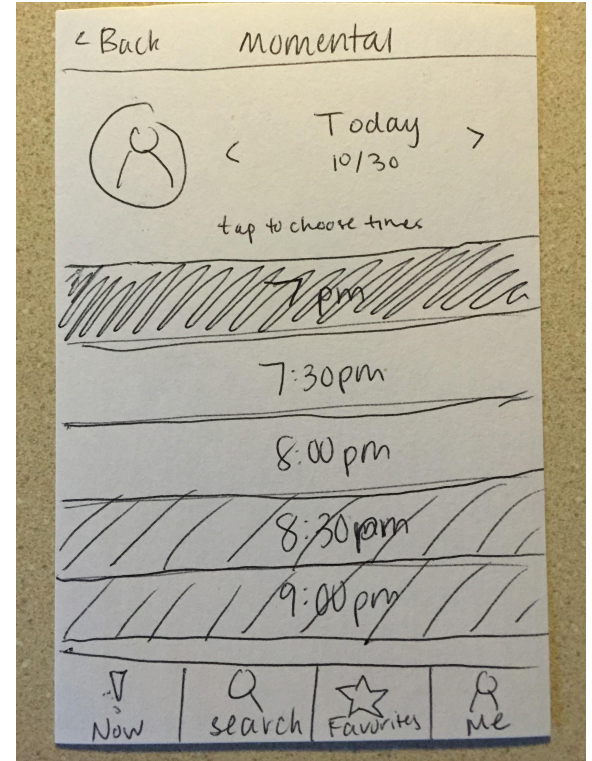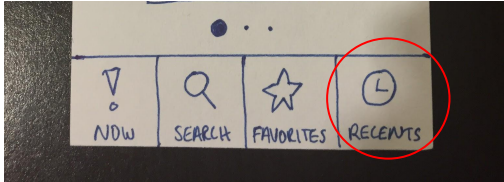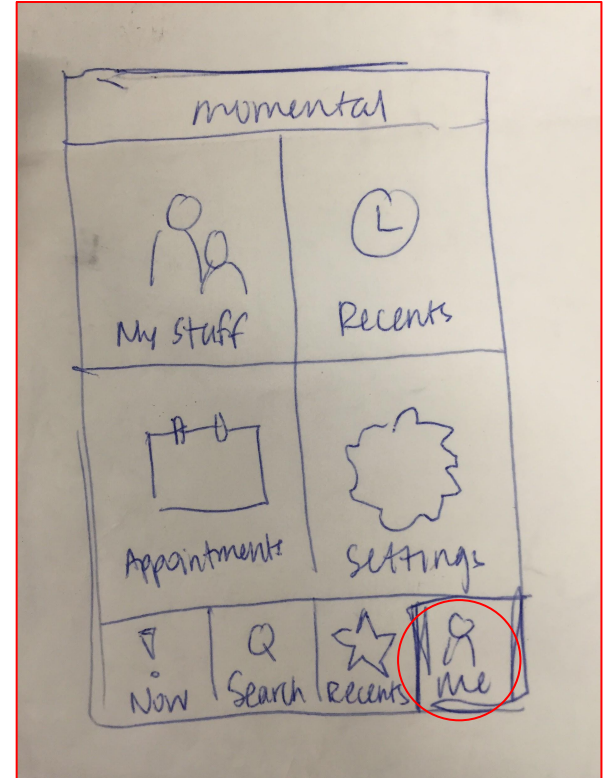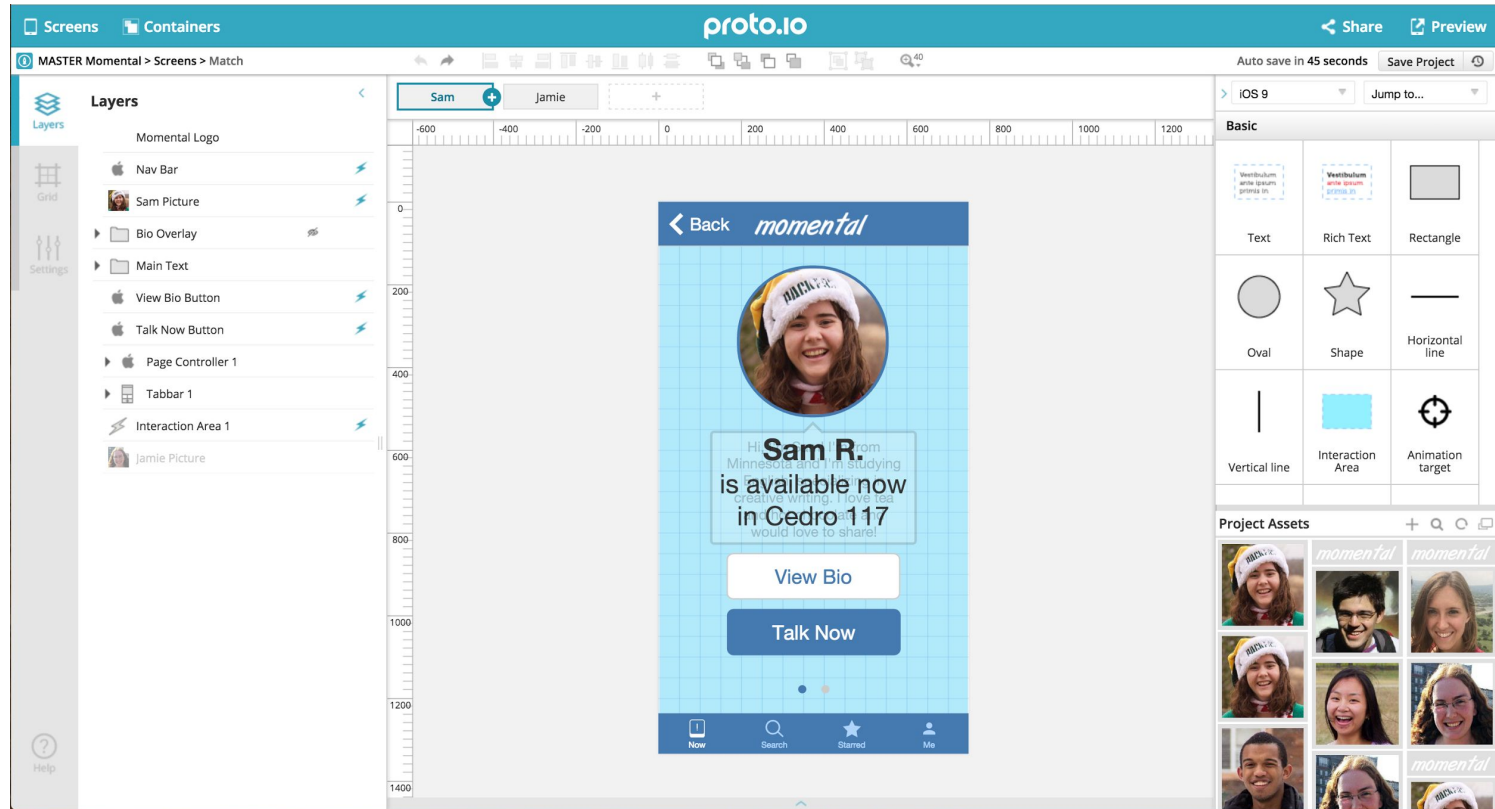- Easily accessible area for the user to view their appointments, staff, and recents

Before

After

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Before

After

No Screen

Medium Fi-Prototype

- proto.io

Medium Fi-Prototype

Pros:

- easy to use. low learning curve
- had use of gestures
- very easy to constantly test and iterate on design
- Good-looking results

Cons:

- confusing when to use what features
- so much functionality, can easily get lost within the application
- limitations to collaboration

Limitations + Hard-Coded Features

Limitations

- Not all the tab buttons are linked, so users could get stuck on a page if not following tasks
- Cannot search for whatever you want
- No ability to save data + limited content

Hard-Coded Features

- Searching
- "Contacts"/"Matches" in the system + which one to click on
- Schedule dates and booking a meeting in the scheduler
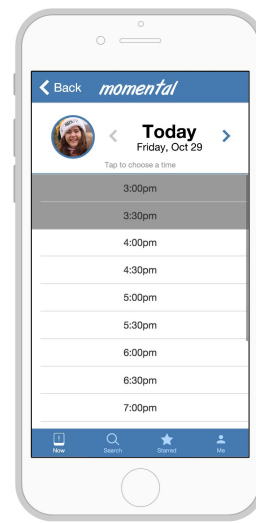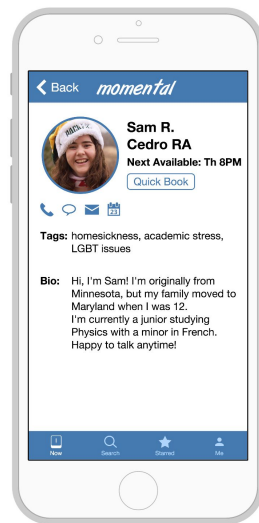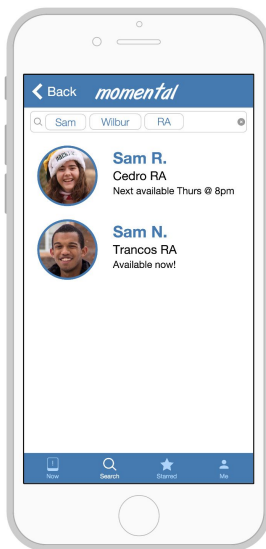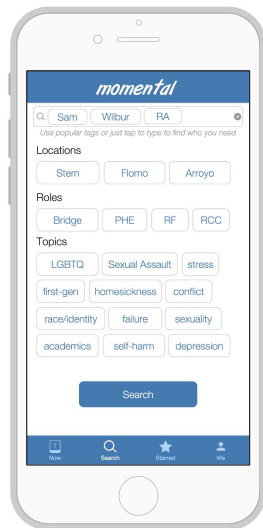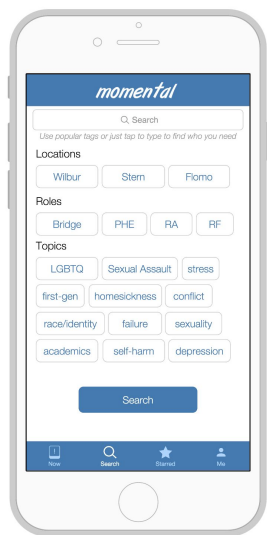
Task 1: Find someone now
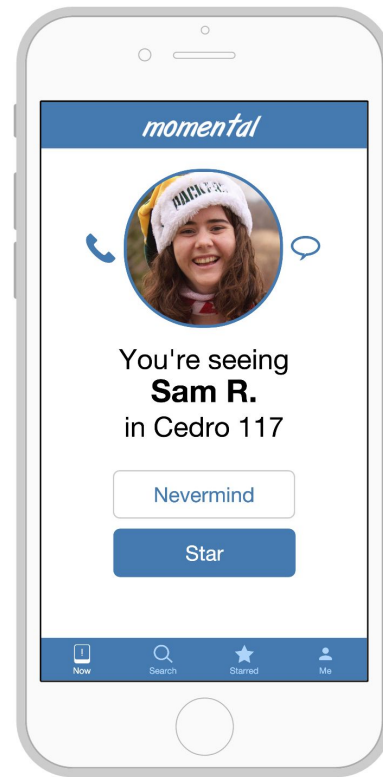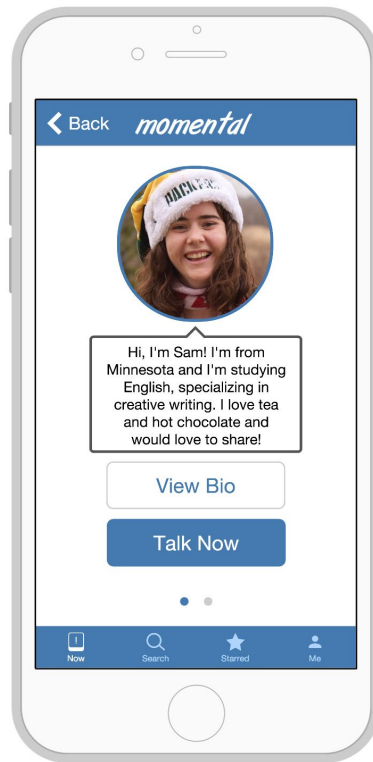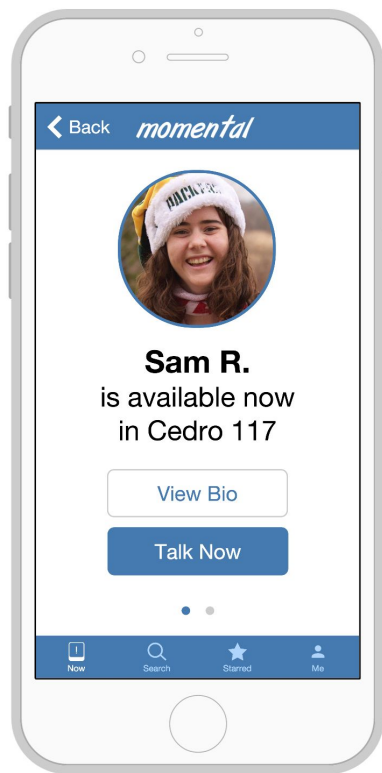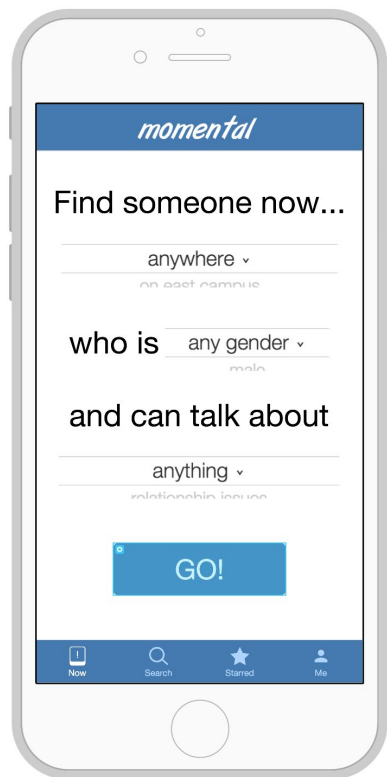
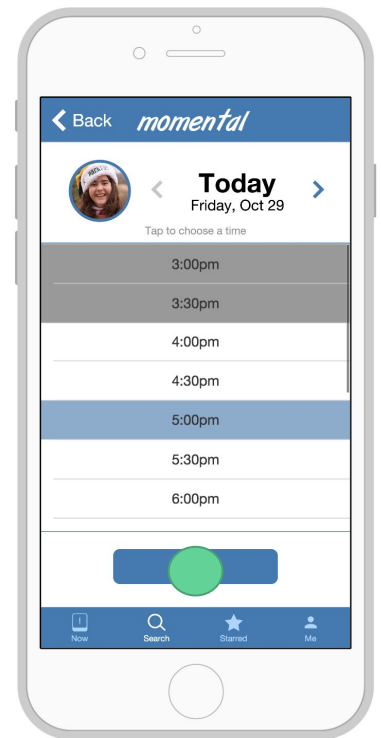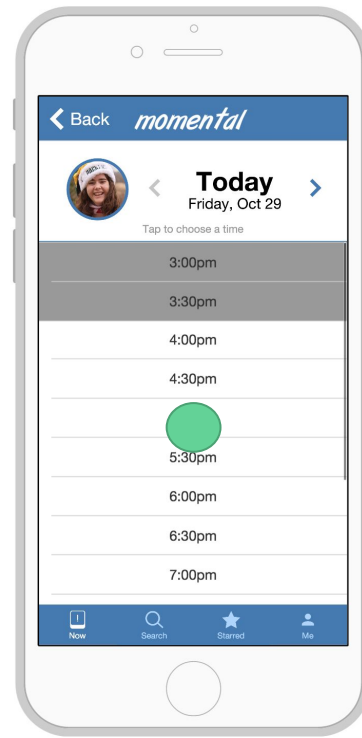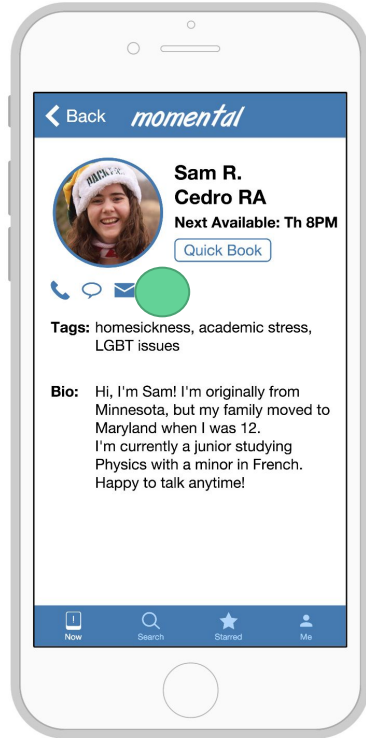# Task 1: Find someone now
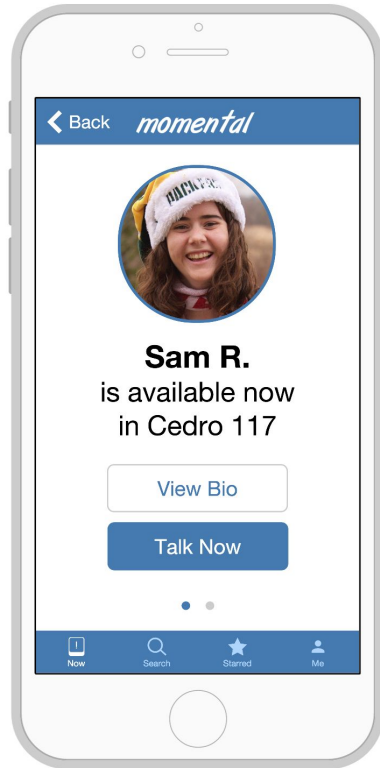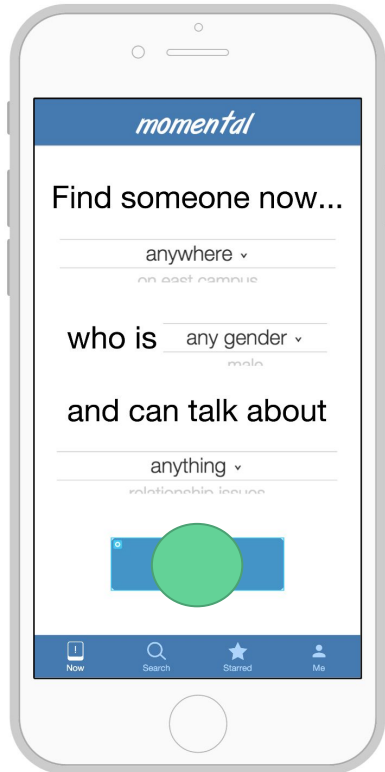
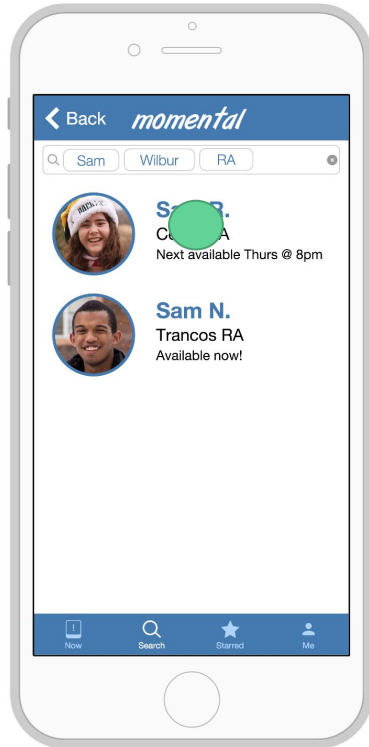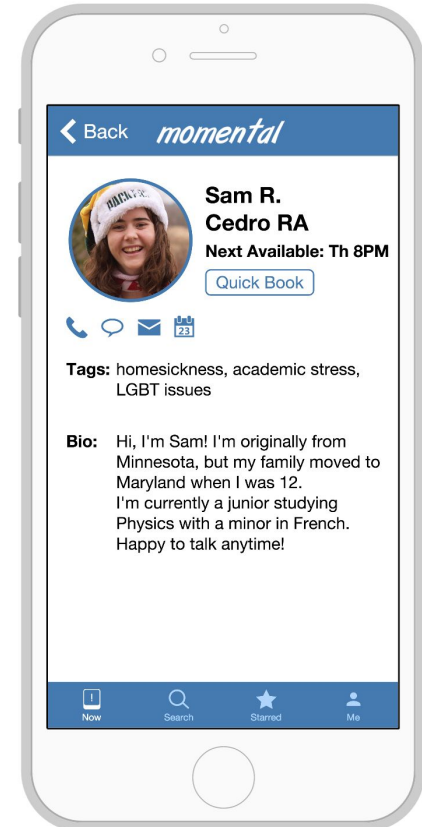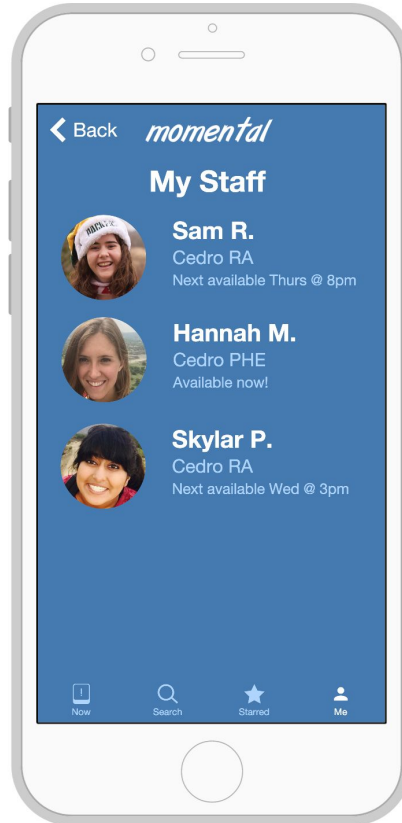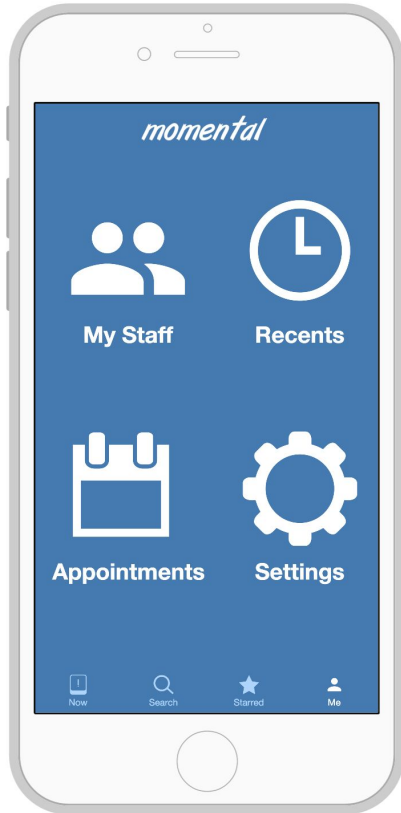# Task 1: Find someone now
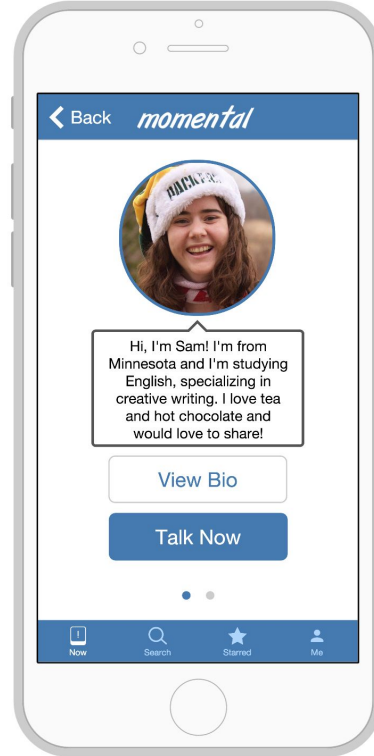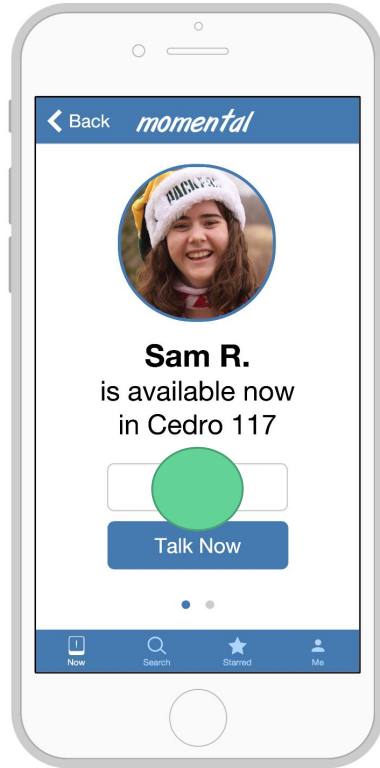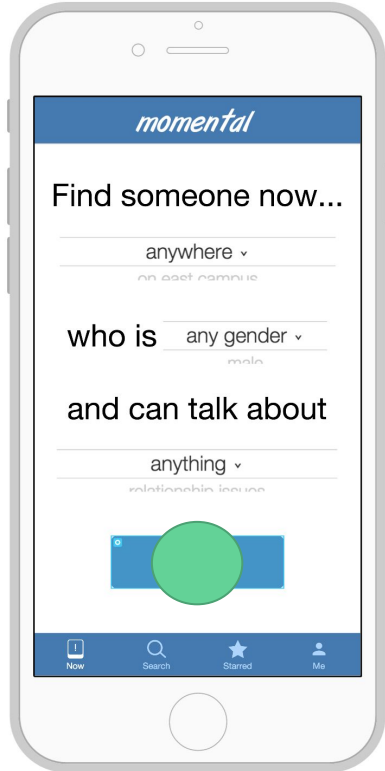
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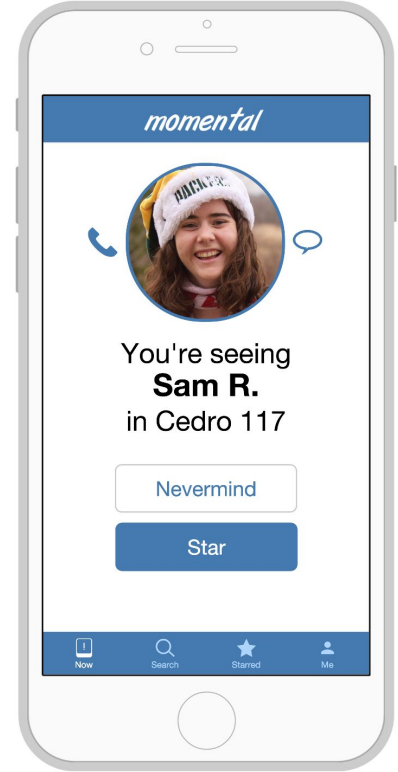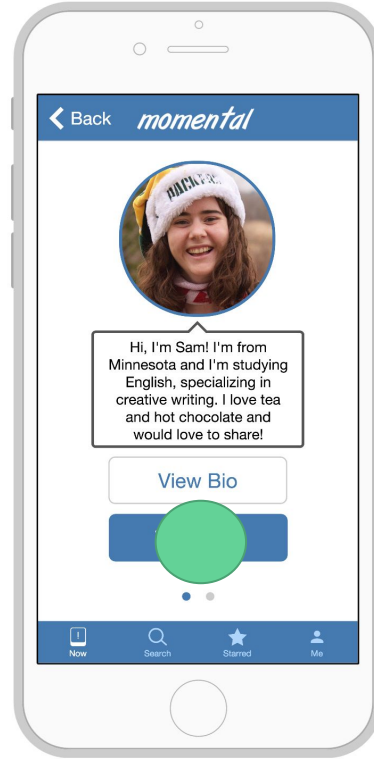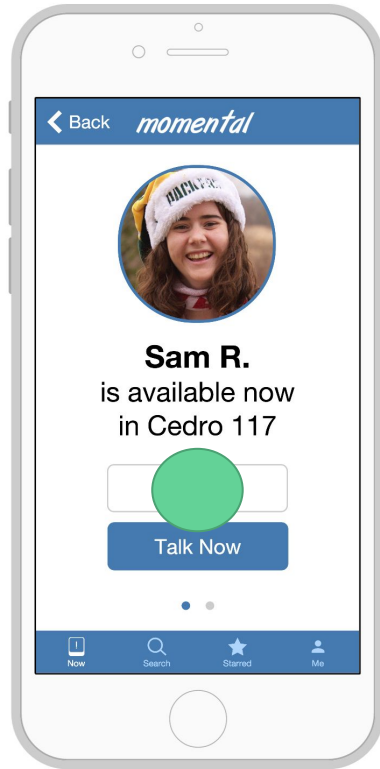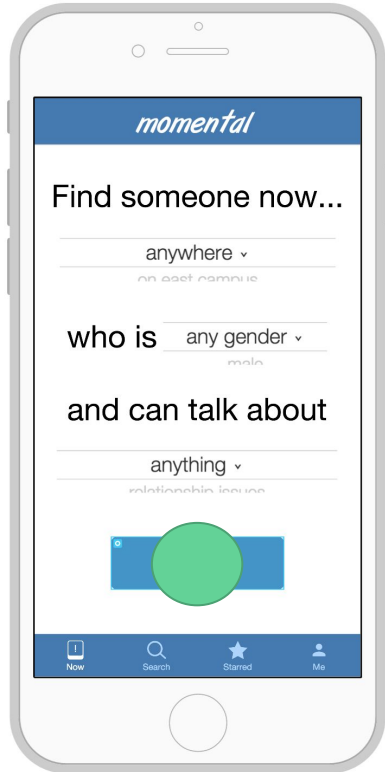
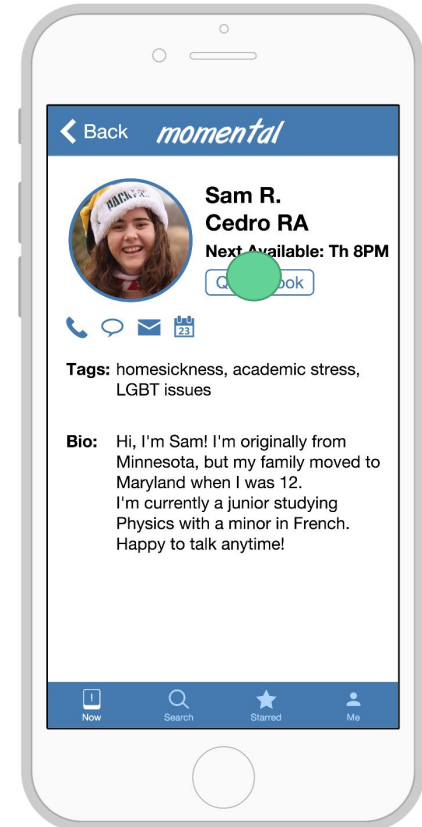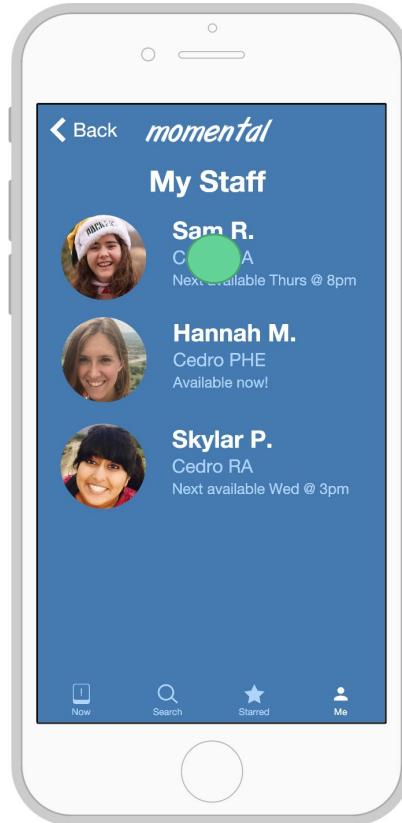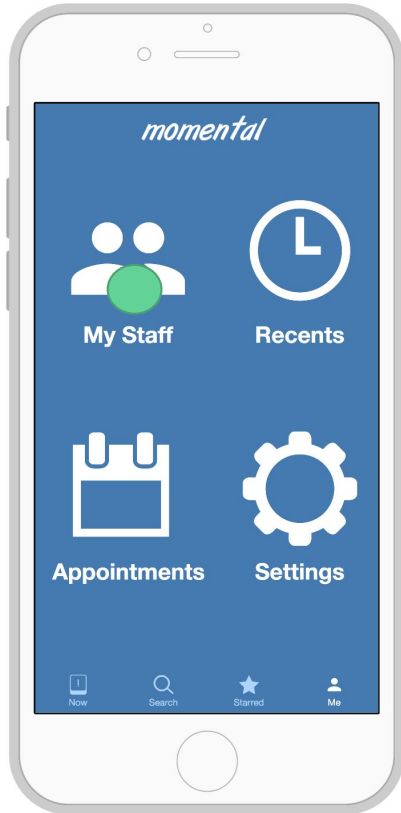# Task 2: Find someone specific
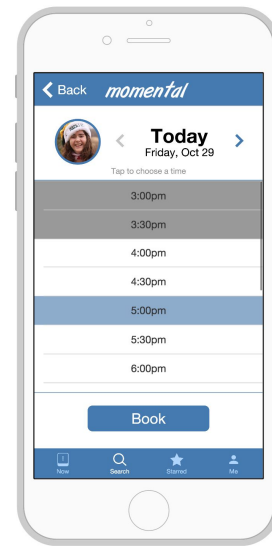
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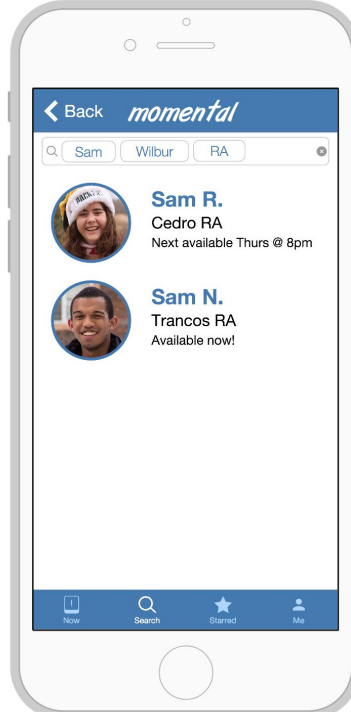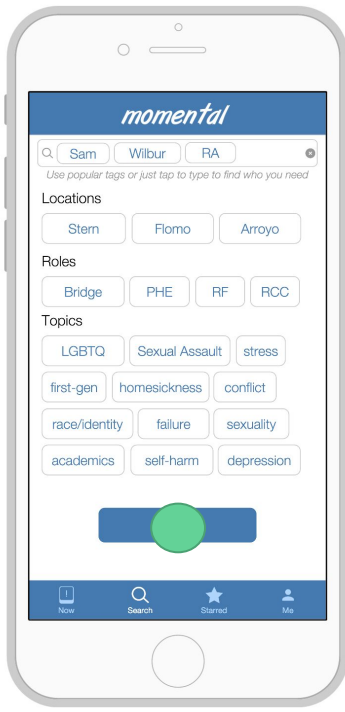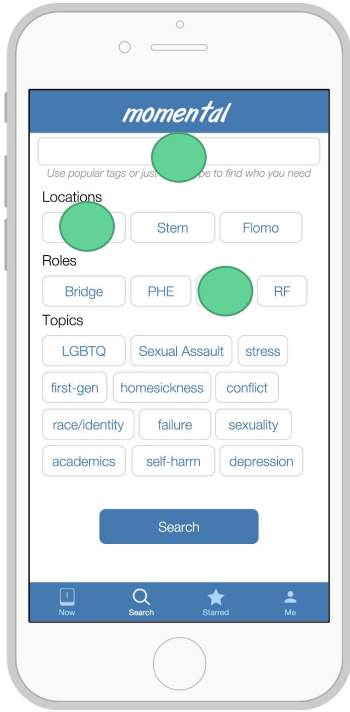
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Task 3: Follow up with someone

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Prototype + Website

https://meredithmarks.proto.io/share/?id=69f6a1c8-af24-4745-81ad-4b568f766a67&v=2

http://web.stanford.edu/class/cs147/projects/wellness/mental_health/

Thank you!

Questions?