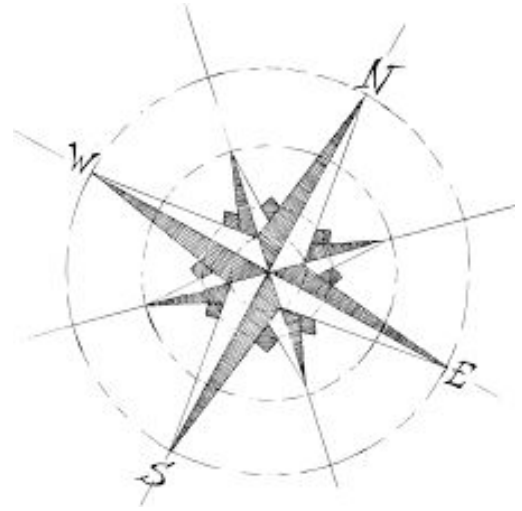


COMPASS LO-FI PROTOTYPE



CHARLOTTE CAMACHO, KATIE-ROSE SKELLY, JO GETZ, MICHAEL PETERSON

OVERVIEW

- Mission
- Interface
- Lo-Fi Prototype
- Method
- Results
- Future Alterations

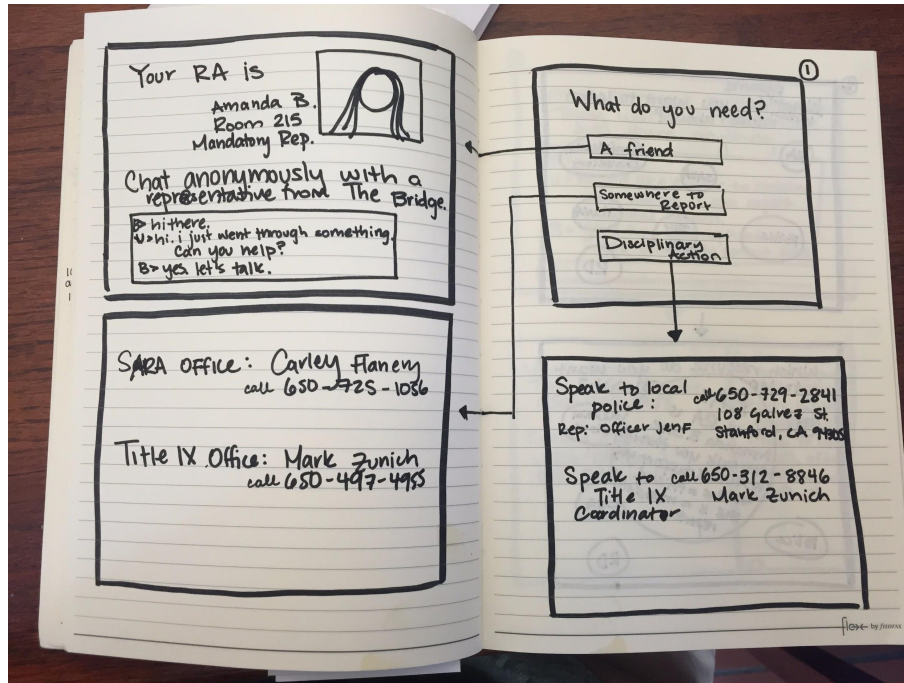
FIND YOUR WAY

AFTER SEXUAL ASSAULT

OUR INTERFACE



OUR LO-FI PROTOTYPE



OUR TASKS

1. CLARIFY
2. CONNECT
3. SUPPORT



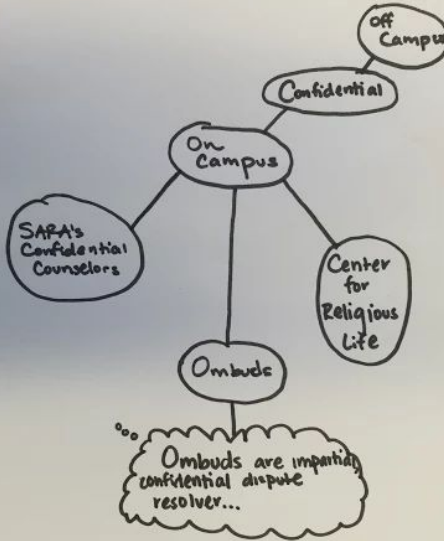
CLARIFY

CLARIFY

3 types of resources...

- Mandatory Reporter >
- Anonymous >
- Confidential >
- [See all resources >](#)

LEARN MORE/CLARIFY



CLARIFY → CONNECT

You chose

Ombuds
an impartial, confidential
dispute resolver...



phone email website

[Schedule appt >](#)

CONNECT

CONNECT

Find the resource for you.
Would you like to...

Find your own resource >

Be recommended a resource >

CONNECT → RECOMMEND

Would you like your resource to be confidential?

yes
 no

Would you like your counselor to be a...

peer?
 professional?

Would you like to speak to your counselor...

on the phone
 in person

When would you like to speak?

ASAP
 via appointment

Anonymous?

yes
 no

On campus?

yes
 no

Get recommendations >

CONNECT → RECOMMEND

Based on your preferences, we
recommend:



CAPS
(Counseling & Psychological Services)

CAPS is...

phone:

email:

website:

Schedule appt >

SUPPORT

SUPPORT

* Start a chat with a Bridge Peer Counselor below so they can help you understand the process, as well as being there to support you along the way!

B > hi there.

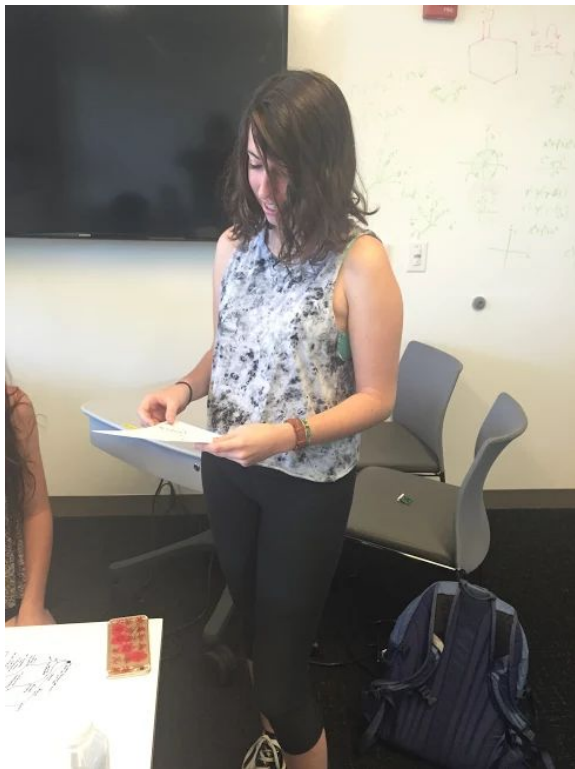
U >



EXPERIMENTAL METHOD

- NEUTRAL LOCATION
- POSSIBLE USER GROUP
- GAVE GENERAL DESCRIPTION OF MISSION WITHOUT ACTUALLY EXPLAINING THE STEPS
 - LET THEM WALK THROUGH THE WEBSITE WITHOUT A LOT OF DIRECTION, TRYING TO GET A SENSE FOR HOW INTUITIVE AND COMFORTING THE PRODUCT IS
- ASKED FOLLOW UP QUESTIONS SUCH AS
 - WHICH ASPECTS OF THE WEBSITE WERE EASY TO NAVIGATE?
 - WHICH PAGES WOULD HELP MOST?
 - WHAT DO YOU LIKE? WHAT IS MISSING?

EXPERIMENTAL RESULTS - DELANEY



EXPERIMENTAL RESULTS - ALENA



EXPERIMENTAL RESULTS - SABELLE



SUGGESTED UI CHANGES

- HOME/BACK BUTTONS
- EXPLAIN WHAT THE WEBSITE'S PURPOSE IS
- CHANGE NAME OF "CLARIFY" AND POTENTIALLY "SUPPORT" TASK
- HAVE AN OPTION TO SEE THE ENTIRE MAP OF OPTIONS MORE ACCESSIBLE
- PATH ON SUPPORT PAGE SHOULD REFLECT THE MORE OPTIONAL NATURE OF DIFFERENT RESOURCES OR THE FACT THAT THEY CAN CHOOSE AMONG MULTIPLE

IN CONCLUSION

- TASKS, EASE OF USE MADE OUR LO-FI PROTOTYPE A SUCCESS
- USERS OF THE PROTOTYPE THOUGHT IT WAS A VAST IMPROVEMENT OVER THE CURRENT WAY THAT STANFORD OUTLINES ITS RESOURCES
- UI COULD USE SOME IMPROVEMENT
- USERS ALSO WANTED A BETTER KNOWLEDGE OF THE PURPOSE OF OUR WEBSITE BECAUSE THAT INFORMATION WASN'T CLEARLY PRESENT ON THE HOME SCREEN