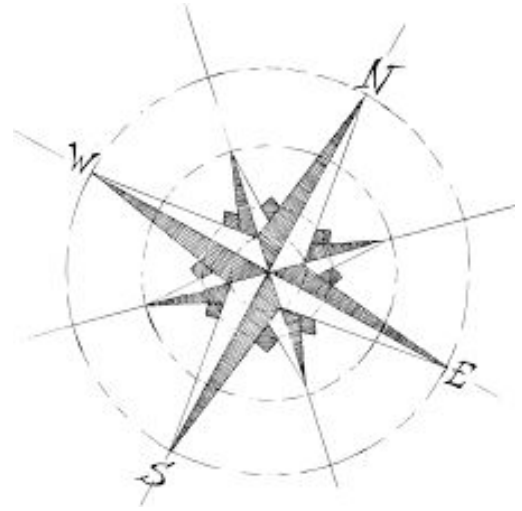


# COMPASS

## HI-FI PROTOTYPE



CHARLOTTE CAMACHO, KATIE-ROSE SKELLY, JO GETZ, MICHAEL PETERSON

FIND YOUR WAY

AFTER SEXUAL ASSAULT

# PROBLEM

LACK OF CLARITY AND DIRECTION FOR

STUDENTS BATTLING SEXUAL ASSAULT TRAUMA

# SOLUTION

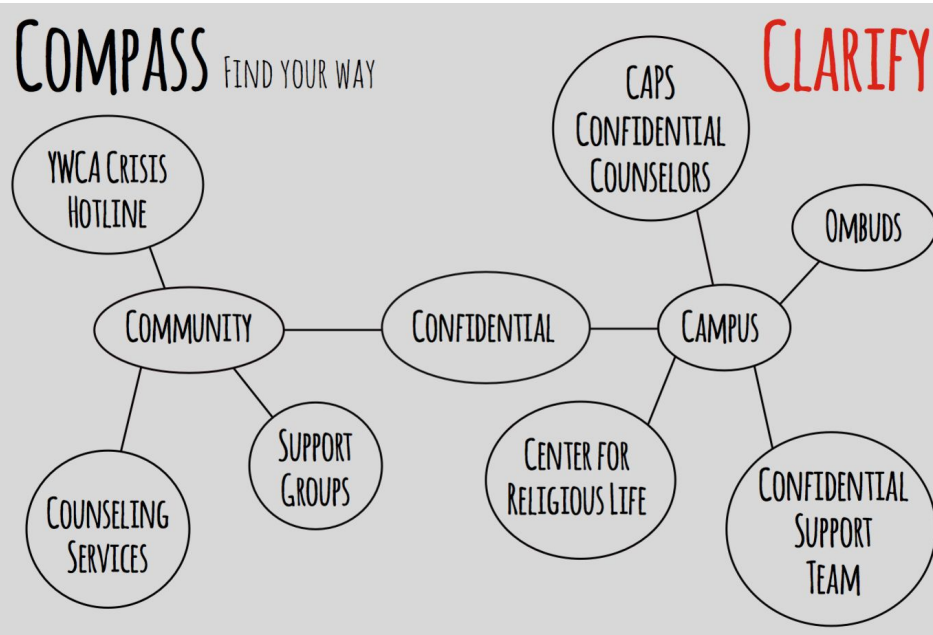
CLARIFICATION AND CONNECTION FOR

STUDENTS BATTLING SEXUAL ASSAULT TRAUMA

# OVERVIEW OF TALK

- HEURISTIC EVALUATION RESULTS/ OVERVIEW OF REVISED DESIGN
- PROTOTYPE IMPLEMENTATION STATUS
- DEMONSTRATION OF PROTOTYPE
- SUMMARY

# HEURISTIC EVALUATION RESULTS AND CHANGES



Graph changed to a video or bullet points

# HEURISTIC EVALUATION RESULTS AND CHANGES

THERE ARE THREE TYPES OF RESOURCES:

## MANDATORY REPORTER

CAMPUS MANDATORY REPORTERS ARE OBLIGATED TO REPORT THE INCIDENT TO THE TITLE IX OFFICE, WHO WILL NOT NOTIFY THE POLICE UNLESS THE VICTIM IS UNDER 18. THE TITLE IX OFFICE WILL NOT USUALLY PROCEED WITH AN INVESTIGATION UNLESS YOU WANT THEM TO (EXCEPTIONS INCLUDE MULTIPLE ACCUSATIONS AGAINST THE SAME PERSON, A VERY VIOLENT INCIDENT, AND MULTIPLE INCIDENTS IN THE SAME PLACE) BUT WILL CREATE A FILE OF THE INCIDENT

## CONFIDENTIAL

TYPICALLY PROTECTED BY LICENSES THAT EXEMPT THEM FROM REPORTING OBLIGATIONS. INCLUDE SOCIAL WORKERS, CLINICAL PSYCHOLOGISTS, AND RELIGIOUS LEADERS.

## ANONYMOUS

OBLIGATED TO REPORT SEXUAL ASSAULT AND/OR VIOLENCE ONLY IF THEY HAVE IDENTIFYING INFORMATION, WHICH THEY WILL NOT ASK FOR.

## SEE ALL RESOURCES



CONFIDENTIAL

Confidential campus resources are not required to report a sexual assault to the Title IX office or police. They're usually licensed social workers or psychologists.



ANONYMOUS

Anonymous resources are required to report a sexual assault if they have identifying information about the parties involved. They won't ask for this information, and don't tell them any.

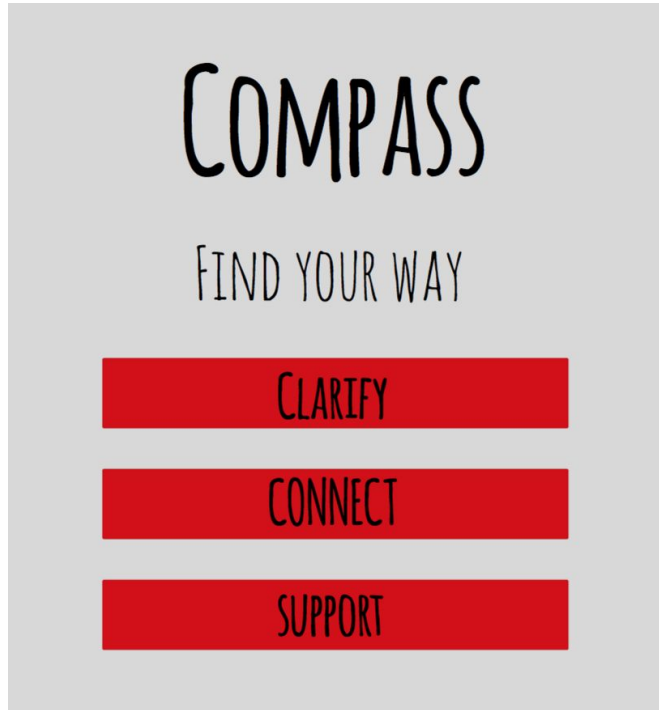


MANDATORY REPORTER

Campus mandatory reporters report to the Title IX office, who usually follows up with an email or two and usually leaves it at that. Off-campus mandatory reporters may have to report to law enforcement.

Button change to make it clearer they're buttons

# HEURISTIC EVALUATION RESULTS AND CHANGES



Connect and support are very similar/ Clarify and connect lead to the same page



# HEURISTIC EVALUATION RESULTS AND CHANGES

THERE ARE THREE TYPES OF RESOURCES:

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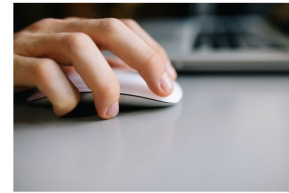
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Text under the buttons is hard to read

# PROTOTYPE IMPLEMENTATION STATUS: TOOLS USED

- Search for website templates that can provide much of the functionality we were looking for; will implement the remaining functionality that is not provided
- Weebly: provides search bar and chat functionality that we hoped to implement in our final hi-fi prototype

*[stanfordcompass.weebly.com](http://stanfordcompass.weebly.com)*

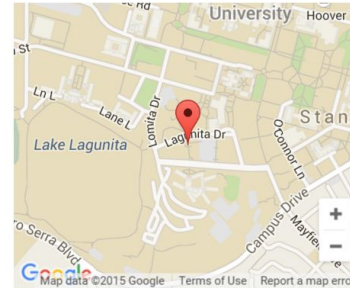
# PROTOTYPE IMPLEMENTATION STATUS: COMPLETED

- Home Page
- About Page
- Clarify Task
  - a. Prompts users to help determine what resources they are looking for
  - b. Ability to see all resources
  - c. Individual pages with description, location, and contact information of every possible resource
  - d. Based on Heuristic Evaluation feedback, we removed the flow chart

# Counseling and Psychological Services (CAPS)

## *Purpose*

“ Counseling and Psychological Services (CAPS) is dedicated to promoting students' mental health and well-being . The CAPS staff are specialists treating undergraduate and graduate students and can help you address your concerns in a confidential and supportive setting. Many services are available without additional charge for students who have paid the campus health service fee.”



## *Summary*

- On campus, Can give immediate help, Confidential
- Provide counseling and psychological help
- Confidential and can make an appointment
- The psychological support arm of Vaden

## *Contact*

(650) 723 - 3682 (24/7 Hours)  
[vaden.stanford.edu/CAPS](https://vaden.stanford.edu/CAPS)  
Urgent Concerns: <https://vaden.stanford.edu/caps/urgent>

# Resources Available for Dealing with Sexual Assault



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## ALL RESOURCES

# PROTOTYPE IMPLEMENTATION STATUS: TO DO

- Unimplemented Features & Plan
  - Connect Task
    - Implement a survey that recommends a resource to a user
    - Chat functionality
  - Support Task
    - Create a visual for steps in reporting process

# PROTOTYPE IMPLEMENTATION STATUS:

- No Wizard-of-Oz techniques
- Current plan is to not hard code any features, though chat functionality may ultimately need to be hard coded depending on the willingness of The Bridge to help

# PROTOTYPE IMPLEMENTATION STATUS: MOVING FORWARD

- Questions
  - How to ensure users that chat communication is anonymous and won't constitute reporting? (chat not yet implemented)
  - We would like to redesign flow chart - easy way to code a dynamic flow chart and incorporate it into our site?



# DEMONSTRATION OF PROTOTYPE

*[stanfordcompass.weebly.com](http://stanfordcompass.weebly.com)*

# SUMMARY

- WEBSITE INFORMATION FULLY IMPLEMENTED
- CHAT AND CONNECTION SURVEY FUNCTIONALITY STILL TO COME
- FLOW CHART REMOVED WITH RECOMMENDATION FROM HEURISTIC EVALUATION