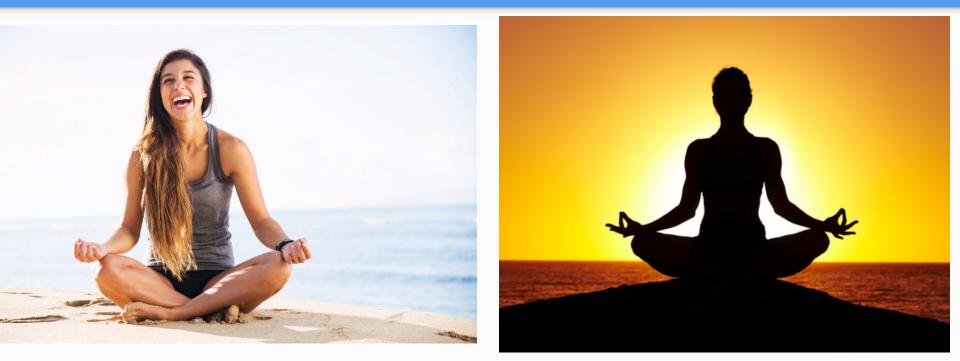
# health studio :)

Kush Nijhawan, Nick Bagamian, Crystal Tjoa, Benjamin Au

#### alternative medicine



#### needfinding strategy

### em·pa·thy noun \'em-pə-thē\

the action of understanding, being aware of, being sensitive to, and vicariously experiencing the feelings, thoughts, and experience of another of either the past or present without having the feelings, thoughts, and experience fully communicated in an objectively explicit manner



#### who

#### Ashley, Ari & Taylor + 5 others

people who do yoga or meditate regularly

people who don't



#### where

# participants recruited at different locations

Ashley & Ari, Yoga Source

Taylor, Chipotle



### key questions

Are you interested in alternative medicine? Why?

Why do you do yoga/meditation?

How does yoga/meditation make you feel emotionally, spiritually, and physically?



## Ashley

awesome story

"I believe in alternative medicine, because your body is made by god. God gave you the natural medicines to take care of it" learning acceptance



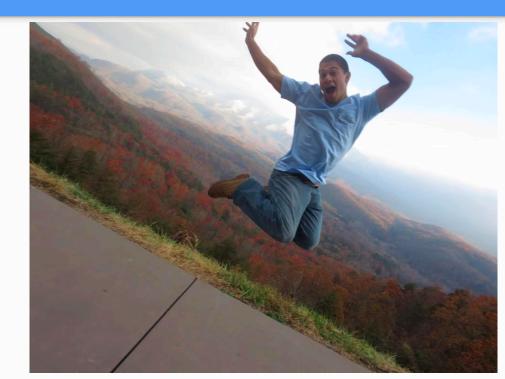
#### Ari

like ashley, yoga relieves stress spiritual tension - "Yoga helps connect the mind and the body" flexibility insecurities (tension) "The hardest part is finding the time"



## Taylor

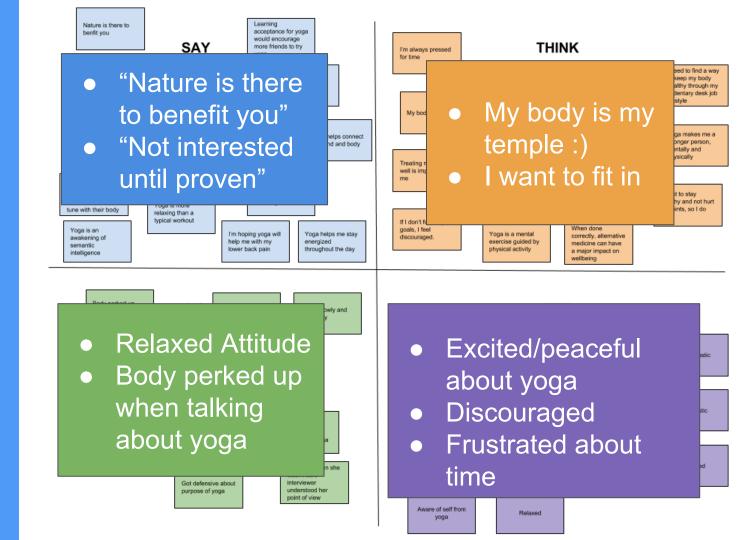
initially not interested, not proven "working out is alternative medicine b/c it relieves stress" proactive in health



#### inferences, conclusions, & questions

- Insecurity + Security
- Planned vs Spontaneous
- Surprises: we thought yoga would be very social, but those who do it just do it by themselves repetition needed to be comfortable enough to do yoga sequences by yourself

## Empathy Map



#### summary - needs & insights

- relieve stress and anxiety
- achieve spirituality
- feel confident in body
- need to fit in with the yoga co trend
- find purpose in day
- find time



feel good :)

## Appendix (Additional Interview Notes)





Sarah (23)

**Rose** (24)