

Facilitating Creativity

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Team:

MIKE YU



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APRIL YU



ALEX LIN



Design Problem:

WE KNOW: THE WORLD IS CHANGING FAST.

IN PARTICULAR: PEOPLE MOVE MORE.

**HOW MIGHT WE LEVERAGE THIS SHIFT TO
ENABLE PEOPLE TO BE MORE CREATIVE?**

Hayward Gatch



Age: 22

Graphic Designer

“LOTS OF PEOPLE SPEND AN ATROCIOUS AMOUNT OF TIME ON TUMBLR AND PINTEREST; A LOT OF THEM DO LUDICROUS RESEARCH.”

Jenny Astrachan



Age: 22

Software Engineer

“I WISH THERE WAS A GENUINE FORM OF CONTENT CREATION AND SHARING, AS OPPOSED TO A HIGHLY-FILTERED VERSION OF LIFE.”

Katherine Liu



Age: 19
Designer

“SOMETIMES I DO WANT TO ACCESS PICTURES IN CONVERSATION. I KNOW I COULD USE CAROUSEL OR DROPBOX, BUT THEY KIND OF SUCK.”

Ankit Shah



Age: 24

Founder, Tea with Strangers

“THE MOST IMPORTANT THING ABOUT CREATIVE IDEAS IS REMEMBERING A FEW KEY CONTEXT POINTS ABOUT WHERE THEY CAME FROM.”

Empathy Map:

SAY:

"Kerning sucks" "I love big notebooks and I like extra space."
"A lot of people in my field spend an atrocious amount of time on Tumblr and Pinterest, a lot of them do a ludicrous research. My process is more...organic."
"I like mobile code updates because it allows me to not be stuck in front of my computer."
"I know I could use Carousel or the dropbox app, but they kind of suck."
"Text is useful for images because you can contextualize."
"Remembering a few anchors of the idea is important"
"Every time I want to use photoshop or illustrator there is some sort of update that I need to install and it takes 15 minutes."
"I think it's more fun to do it yourself."
"So many applications are geared towards superficial content creation that ends up forgotten weeks later."

DO:

Drew a web of interactions Doesn't put stuff in her portfolio
Building a treehouse to live in Uses post-its to brainstorm names
Made a giant city collage of the French city of Marseilles
When in Europe, had to wait to get home to share
Sends photos of things he's built Jots inspiration in notebooks
Writes in "x" reminded me of "y" and it makes me think of "z"
Carved poster into a slab of granite, then built a campfire next to it and then took a photo of it
Keeps notebook in back pocket

THINK:

The most important ideas aren't ideas that you can perfectly illustrate or write
Good design is too time-consuming Everybody knows what app I used
Other designers are pissy and don't like to talk about design process.
Sharing is all about genuine moments with close family and friends.
Coming up with ideas is an internal, not external, process. Even 5% bad is unusable
Opposed to sharing highly filtered/edited lives
It would be cool if I had better accessibility to my stuff.
Ideas are hard to preserve outside the brain

FEEL:

Frustration when using phone Disgusted by "fake content"
Appreciation for beauty of hand lettering
Spontaneous when deciding to work on a project
Hate for lack of layers on mobile design apps
Superiority over designers who are locked into their methods
Excitement when finding inspiration
Annoyance at software overhead of Creative Cloud
Proud of status as somebody who breaks the mold
Gratitude for spontaneity of inspiration

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Challenges:

**HAYWARD FINDS IT CHALLENGING TO
“SEEK INSPIRATION.”**

**JENNY FINDS IT CHALLENGING TO
PROPERLY RECORD AUTHENTIC LIFE
EXPERIENCES.**

**KATHERINE FINDS IT CHALLENGING TO
BRING HER DESIGNS WITH HER.**

**ANKIT FINDS IT CHALLENGING TO
PROPERLY RECORD INSPIRATION.**

Inferences:

JENNY AND **ANKIT** SHARE A PROBLEM:
**RECORDING EXPERIENCES LEADS TO
LOSSES IN TRANSLATION.**

HAYWARD AND **ANKIT** SHARE A DESIGN
BELIEF: **INSPIRATION IS BEST WHEN
ORGANIC.**

Potential Tension?

KATHERINE HAS A HARD TIME BRINGING HER
DESIGNS OUT INTO THE WORLD, WHILE THE
OTHERS SEEM TO HAVE A HARD TIME
BRINGING INSPIRATION BACK IN.

WE KNOW: THE WORLD IS CHANGING FAST.

IN PARTICULAR: PEOPLE MOVE MORE.

**HOW MIGHT WE LEVERAGE THIS SHIFT TO
ENABLE PEOPLE TO BE MORE CREATIVE?**

**WE NOTICED: PEOPLE GETTING TO SEE MORE INCREASES
OPPORTUNITIES FOR ORGANIC INSPIRATION!**

**WE BELIEVE: IT WOULD BE GAME-CHANGING
IF DESIGNERS COULD SEAMLESSLY BRING
INSPIRATION FROM THE REAL WORLD HOME
WITH THEM IN AN AUTHENTIC WAY.**