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# TUTOR**NOW**

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# OVERVIEW

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1. Mission Statement
2. Representative Tasks
3. Low-fi prototype structure
4. Three Scenarios
6. Experimental Methods
7. Experimental Results
8. UI Changes
9. Summary



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MISSION STATEMENT

**Empowering**  
**college students**  
**to learn**  
**from each other**  
**in a collaborative**  
**environment**



TUTOR**NOW**

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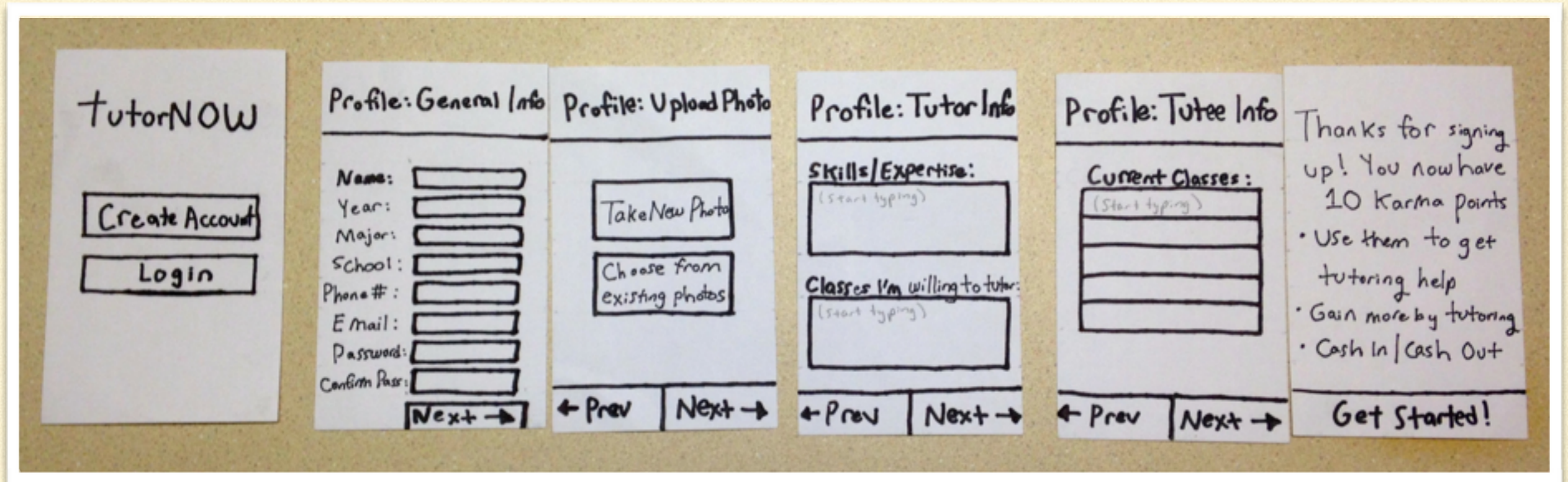




# LOW-FI PROTOTYPE STRUCTURE



## REPRESENTATIVE TASKS



# I. CREATE A PROFILE



## TASK 1

CREATE  
PROFILE

tutorNOW

Create Account

Login



## TASK 1

# CREATE PROFILE

### Profile: General Info

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Name:

Year:

Major:

School:

Phone #:

E mail:

Password:

Confirm Pass:



## TASK 1

# CREATE PROFILE

Profile: Upload Photo

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Take New Photo

Choose from  
existing photos

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← Prev

Next →



## TASK 1

# CREATE PROFILE

## Profile: Tutor Info

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### Skills/Expertise:

(start typing)

### Classes I'm willing to tutor:

(start typing)

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← Prev

Next →



## TASK 1

# CREATE PROFILE

## Profile: Tutee Info

### Current Classes:

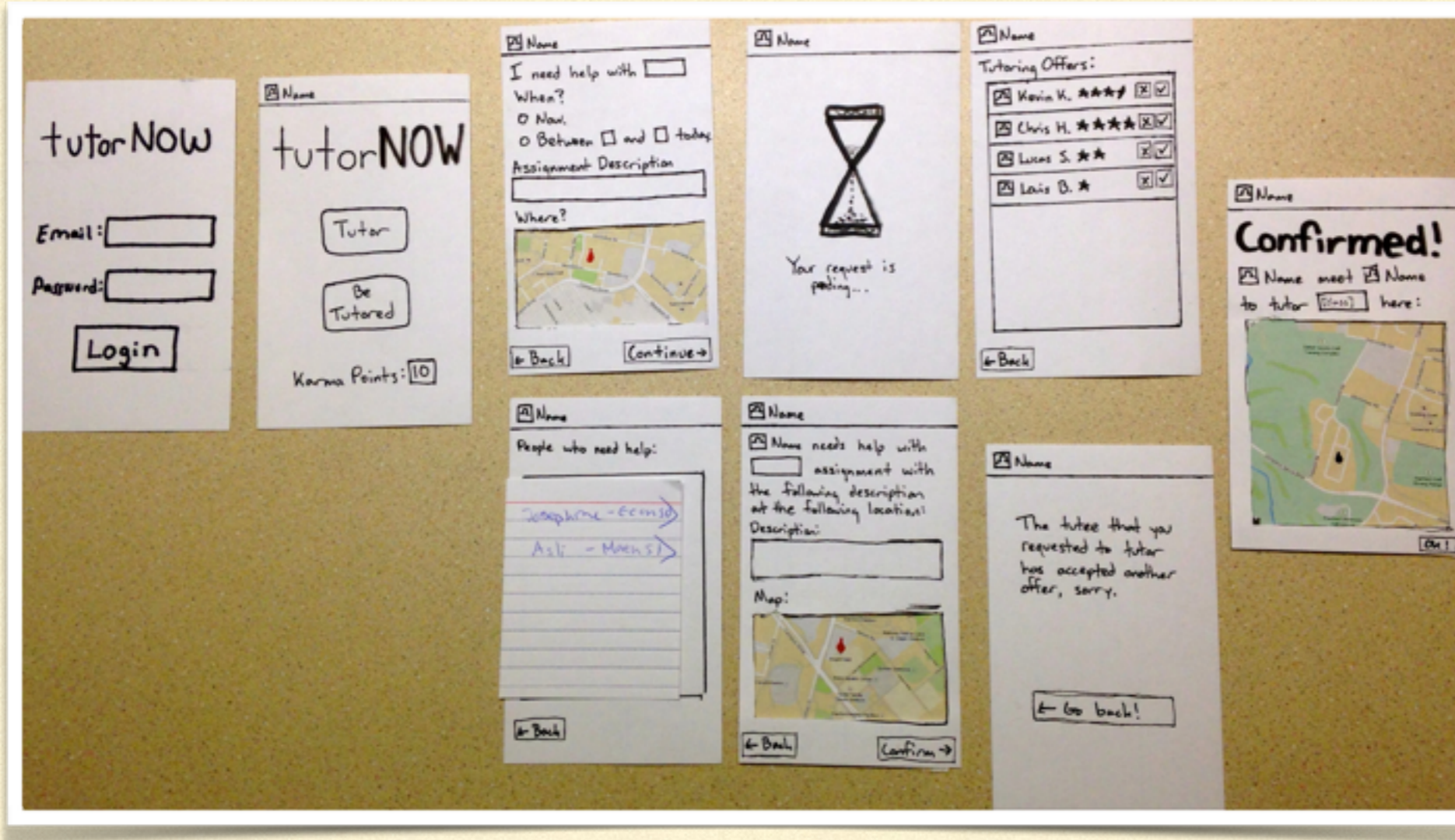
(Start typing)

← Prev

Next →



# REPRESENTATIVE TASKS



## 2. FIND A TUTOR / TUTEE



## TASK II

FIND A  
TUTEE  
TUTOR

tutor NOW

Email:

Password:

Login



## TASK II

FIND A  
TUTEE  
TUTOR

Name

tutor**NOW**

Tutor

Be  
Tutored

Karma Points: 10



## TASK II

# FIND A TUTEE TUTOR

Name

I need help with

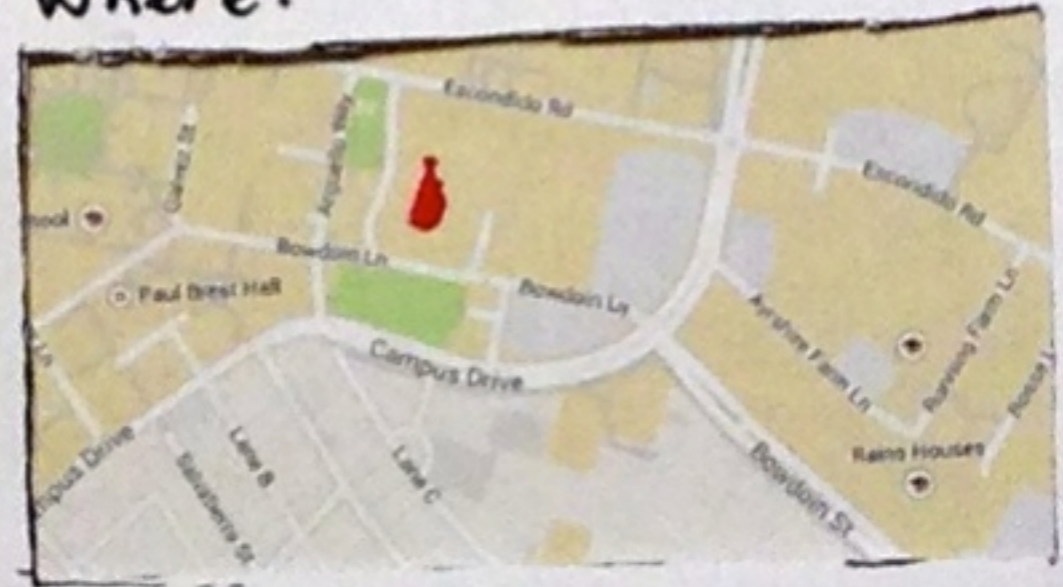
When?

Now.

Between  and  today.

Assignment Description


Where?





## TASK II

FIND A  
TUTEE  
TUTOR

 Name



Your request is  
pending...



## TASK II

FIND A  
TUTEE  
TUTOR

Name

Tutoring Offers:

Kevin K. ★★☆☆  X

Chris H. ★★☆☆  X

Lucas S. ★★  X

Louis B. ★  X



## TASK II

FIND A  
TUTEE  
TUTOR

Name

People who need help:

Josephine - Econ 50

Asli - Math 51

Back



## TASK II

FIND A  
TUTEE  
TUTOR

Name

Name needs help with  
 assignment with  
the following description  
at the following location:  
Description:

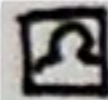
Map:





## TASK II

FIND A  
TUTEE  
TUTOR

 Name

The tutee that you  
requested to tutor  
has accepted another  
offer, sorry.

← Go back!



## TASK II

FIND A  
TUTEE  
TUTOR

Name

# Confirmed!

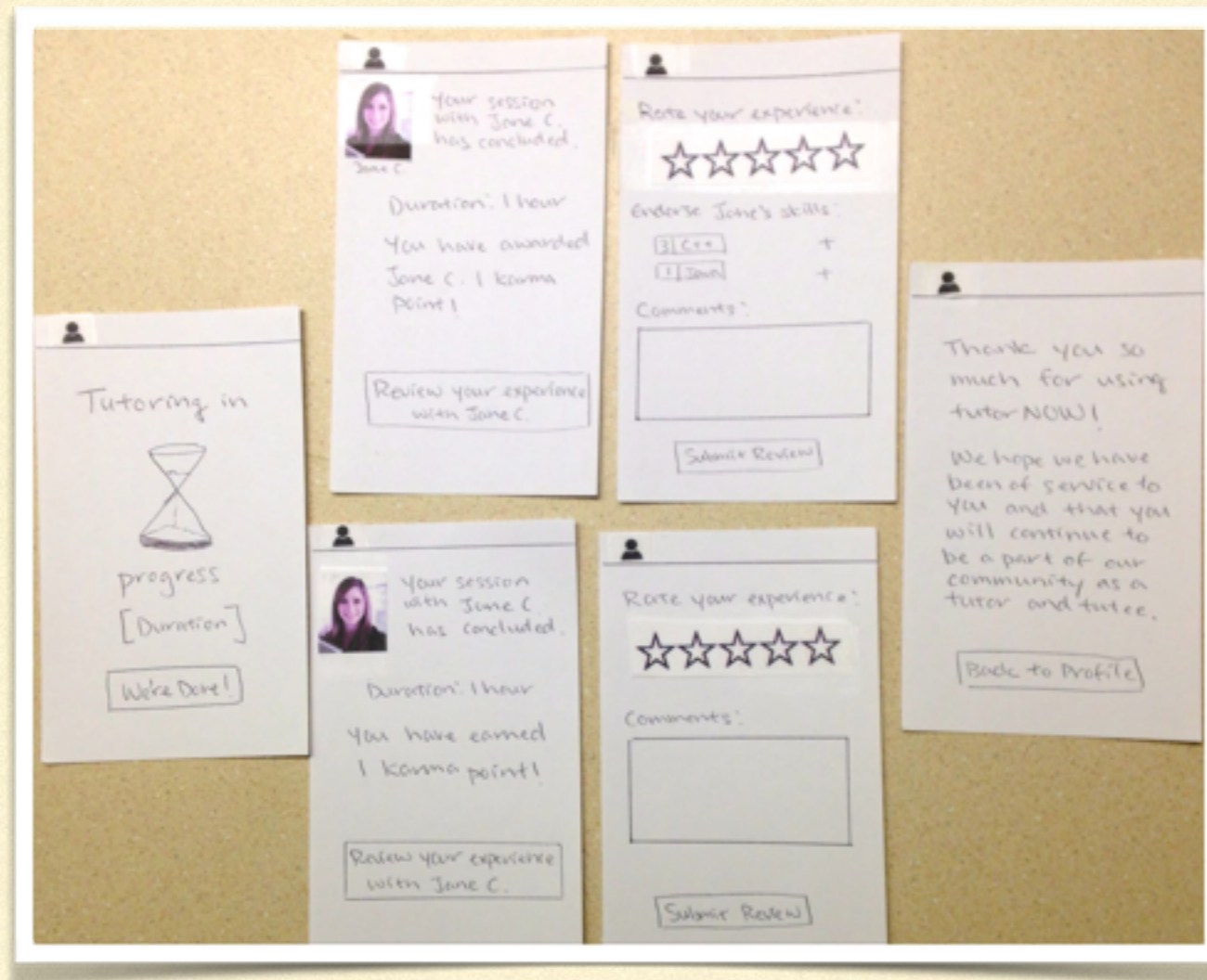
Name meet  Name  
to tutor [class] here:



Ok!



## REPRESENTATIVE TASKS

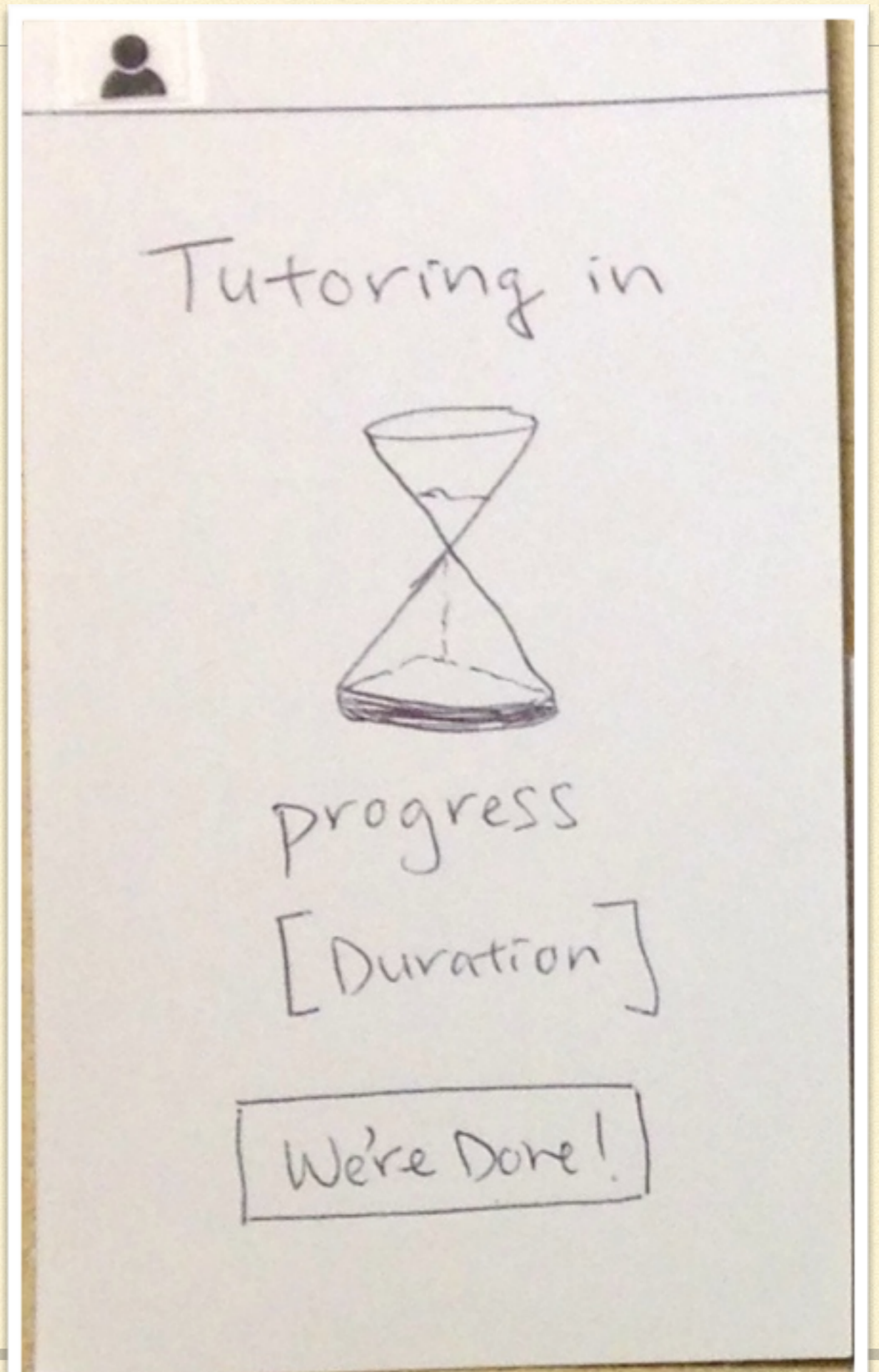


# 3. REVIEW THE TUTOR / TUTEE



## TASK III

REVIEW  
TUTEE  
TUTOR





## TASK III

# REVIEW TUTEE TUTOR



Jane C.

Your session  
with Jane C.  
has concluded.

Duration: 1 hour

You have awarded  
Jane C. 1 karma  
point!

Review your experience  
with Jane C.



## TASK III

REVIEW

TUTEE

TUTOR

A hand-drawn sketch of a review form interface on a piece of paper. At the top left, there is a small icon of a person. Below it, the text "Rate your experience:" is written. Underneath, there are five stars drawn in a row. Below the stars, the text "Endorse Jane's skills:" is written. Underneath, there are two rows of input fields. The first row has a box containing "3" followed by a box containing "C++" and a plus sign to the right. The second row has a box containing "1" followed by a box containing "Java" and a plus sign to the right. Below these, the text "Comments:" is written, followed by a large empty rectangular box. At the bottom, there is a button labeled "Submit Review".



## TASK III

REVIEW  
TUTEE  
TUTOR



Your session  
with Jane C.  
has concluded.

Duration: 1 hour

You have earned  
1 karma point!

Review your experience  
with Jane C.



## TASK III

REVIEW

TUTEE

TUTOR

Rate your experience!



Comments:

Submit Review



## TASK III

REVIEW  
TUTEE  
TUTOR

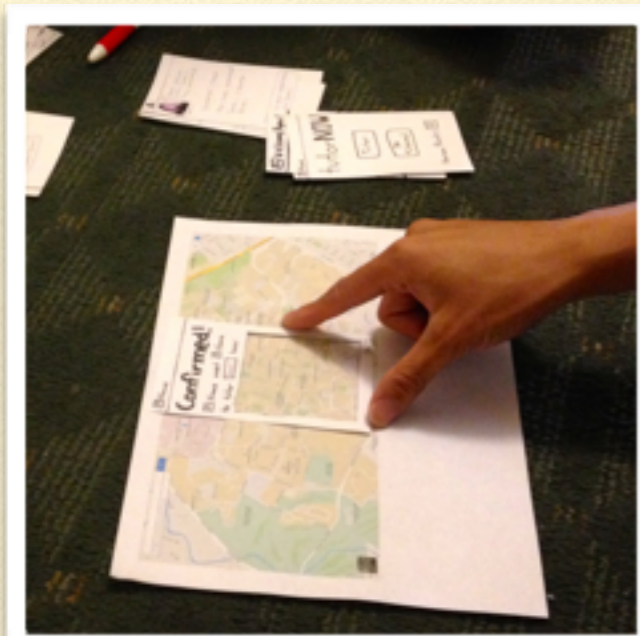
Thank you so  
much for using  
tutor NOW!

We hope we have  
been of service to  
you and that you  
will continue to  
be a part of our  
community as a  
tutor and tutee.

[Back to Profile](#)



# EXPERIMENTAL METHOD



- **Participants Selected:**
  - Lucas S - sophomore CS Major
  - Henry C - cotermin MS&E
  - Tanvi J - junior HumBio major
    - awarded with doughnuts
- **Environments:**
  - Dorm & Tressider Student Union
- **Roles:**
  - Josephine - Computer
  - Louis - Facilitator
  - Ryan - Documentation
  - Asli - Note-taking



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# EXPERIMENTAL RESULTS

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- “Skills and Expertise”, “Classes willing to Tutor”  
good field names *Henry, Tanvi, Lucas*
- “Where do we meet?” *Henry, Lucas*
- What is “Karma Point System” *Henry*
- “Can I know how many karma points I will get?” *Henry*
- “I love this Karma” *Tanvi*



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# SUGGESTED UI CHANGES

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- “Creating a joint profile” - should be clear
- Dont allow for location negotiation
- Customize response to different rating - improve the system
- Pricing for tutoring should be included as a UI screen
- Make future time for tutoring an option



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# SUMMARY

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“Type a quote here.”

*–Johnny Appleseed*

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