

Civility

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Mission Statement

Through **unobtrusive** monitoring, Civility strives to **decrease** the number of **conversational conflicts** that get out of hand (due to loss of temper) by helping people **maintain composure** during frustrating interactions

The Plan of Attack

- Mission Statement
- Representative Tasks
- Lo-fi Prototype Structure
- Scenarios
- Experimental Method
- Experimental Results
- Suggested UI Changes
- Summary

RT #1: Personal Feedback

CIVILITY



YOUR AVERAGE VOLUME:

70 decibels

◀ civility average: 72 ▶

YOUR AVERAGE WPM:

160 words/min

civility average: 157

YOUR AVERAGE REMINDS

8 reminders/day

RT #2: Keep Calm (and use Civility)

10:12

Oct, 22

VOLUME ^x



10:12

Oct, 22

WPM ^x

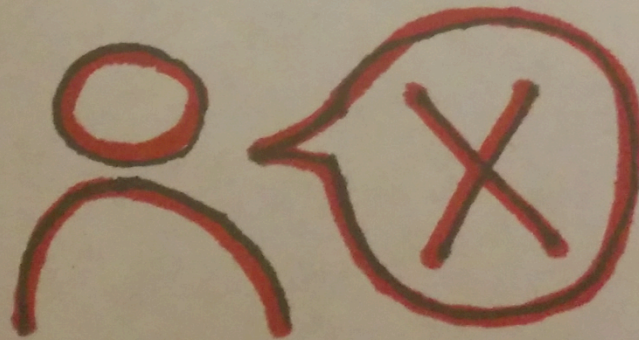


RT #3: Identify Fruitless Conversations

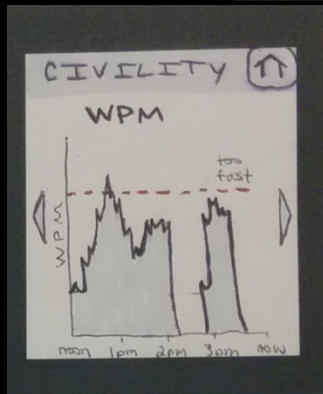
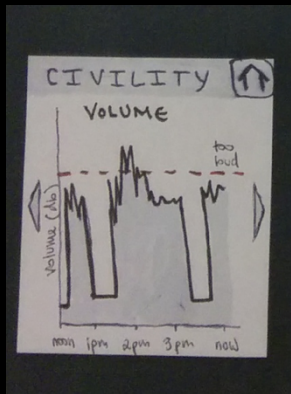
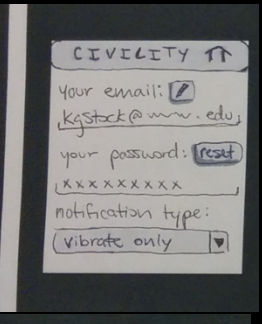
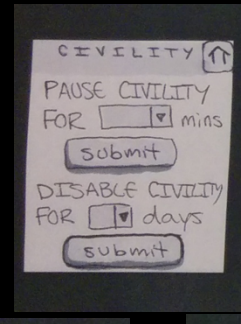
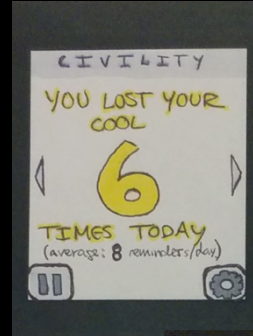
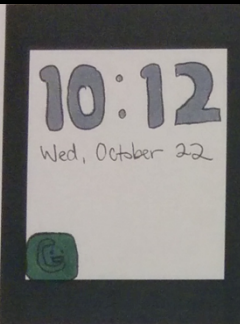
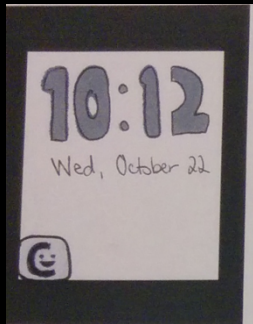
10:12

Oct, 22

OFF TOPIC^x



Lo-fi Prototype Structure



NUMBER OF REMINDERS	
TODAY	6
YESTERDAY	8
MONDAY	10
SUNDAY	11
SATURDAY	4

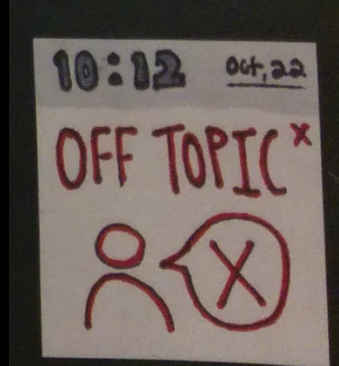
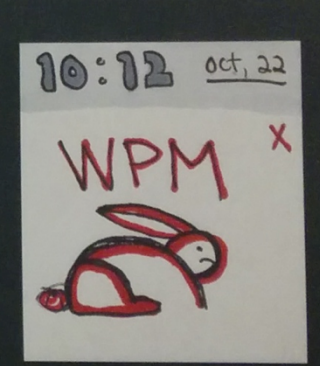
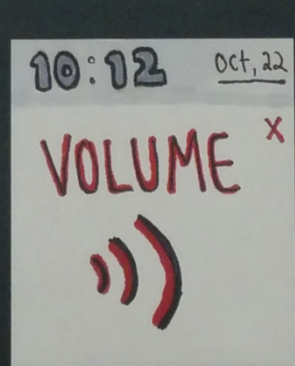
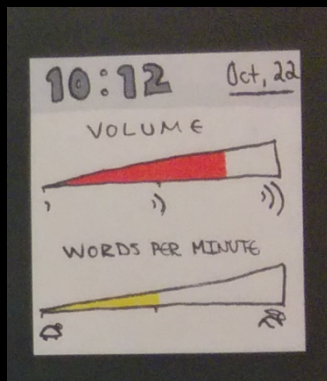
MORE ▾



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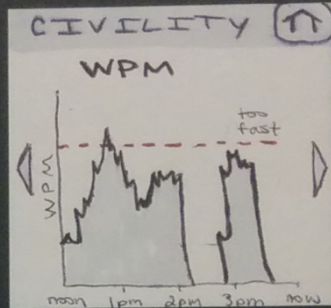
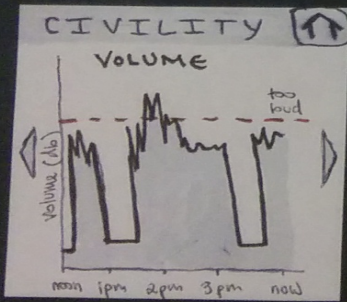
YOUR AVERAGE REMINDS
8 reminders/day



Scenarios

Find your average **words per minute**

Scenarios



CIVILITY

NUMBER OF REMINDERS

TODAY	6
YESTERDAY	8
MONDAY	10
SUNDAY	11
SATURDAY	4

MORE

CIVILITY

NUMBER OF REMINDERS

OCTOBER

S	M	Tu	W	Th	F	S
8	9	10	9	6	4	11
12	2	10	3	8	9	4
10	11	13	6	9		
6						

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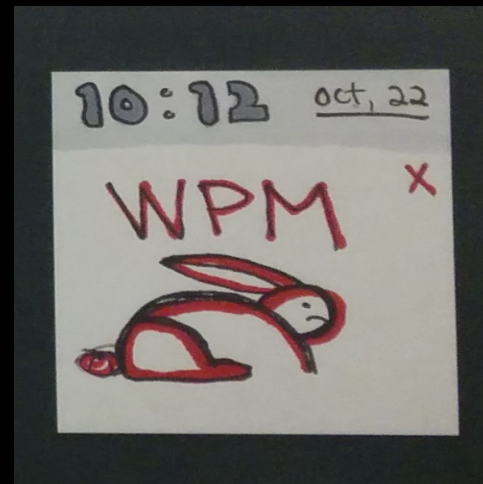
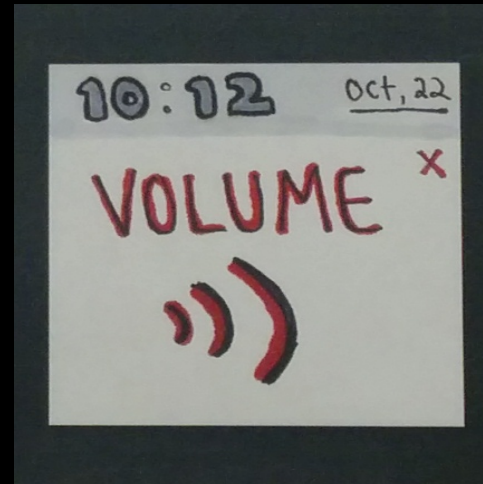
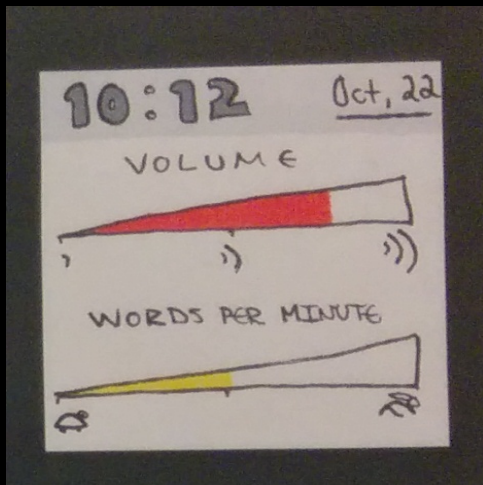
YOUR AVERAGE REMINDS
8 reminders/day



Scenarios

Get riled up in a conversation

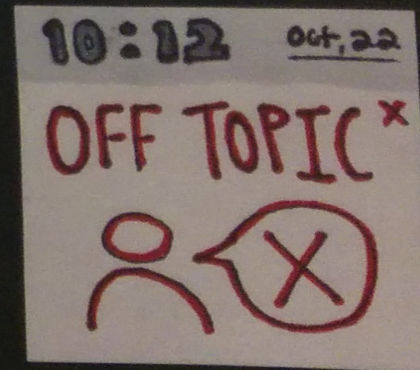
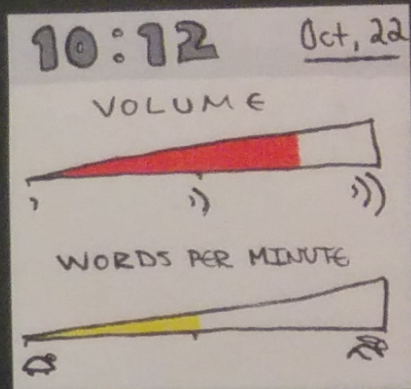
Scenarios



Scenarios

Get off topic in a conversation

Scenarios



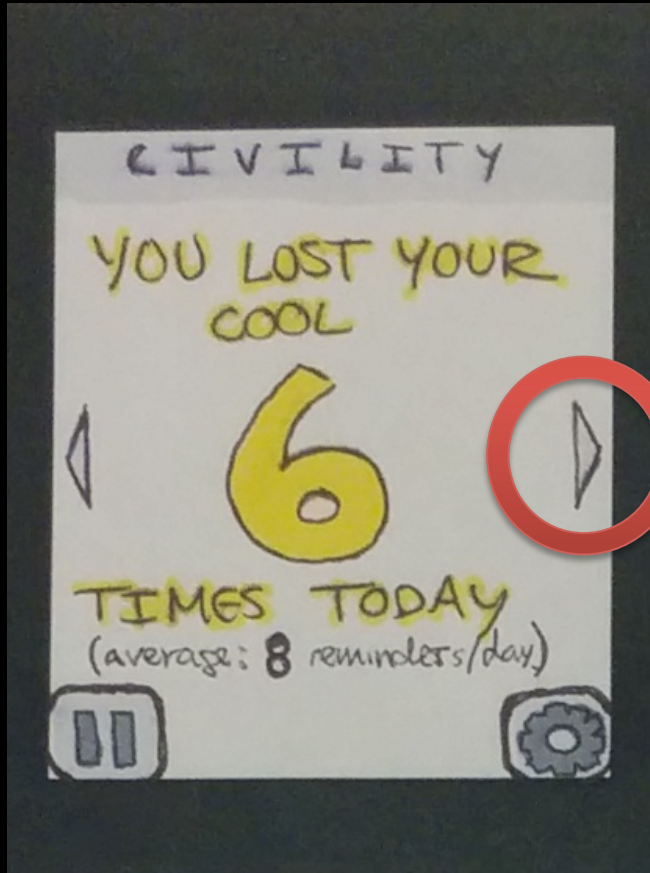
Experimental Method



Experimental Results

- Most of our tasks were completed with **no problem**
- Generally an **intuitive interface**

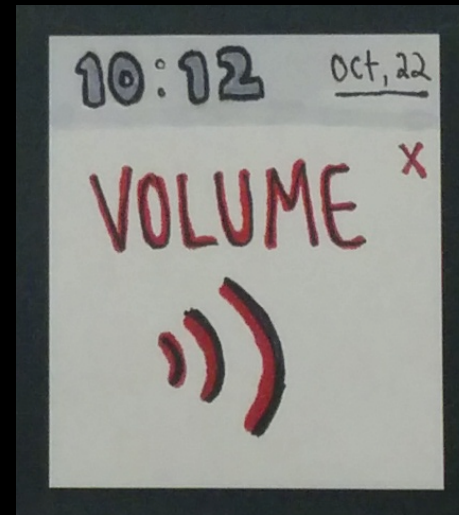
Experimental Results



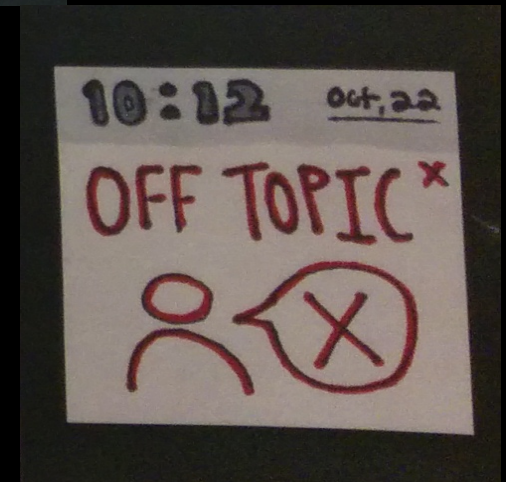
“Do I **tap** or do I **swipe**?”

Experimental Results

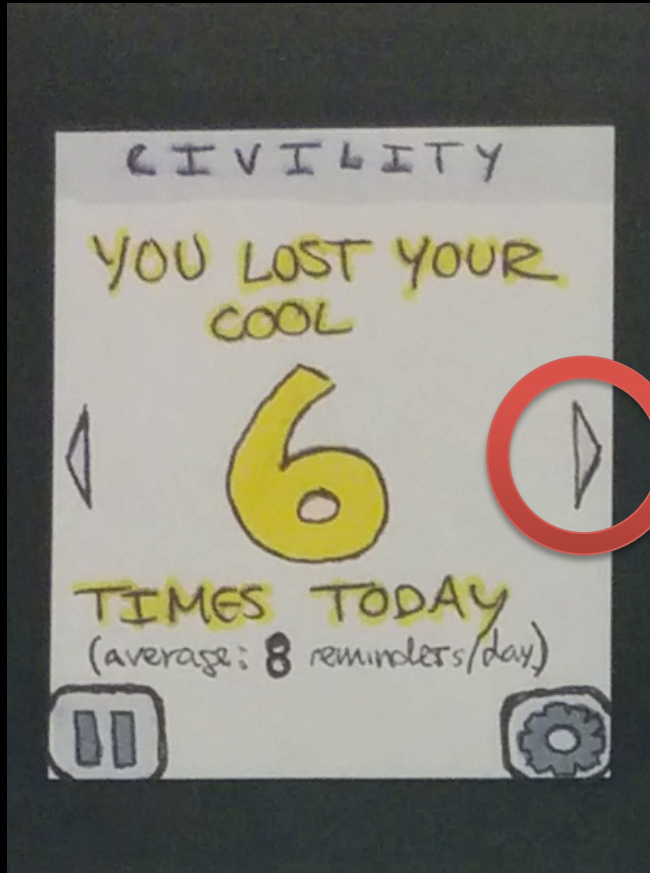
Slight awkwardness with
“volume” notification



Positive feedback
regarding “off topic”
notification

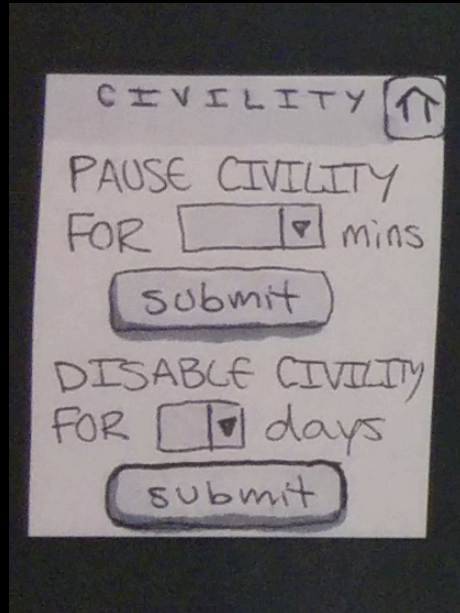


Suggested UI Changes

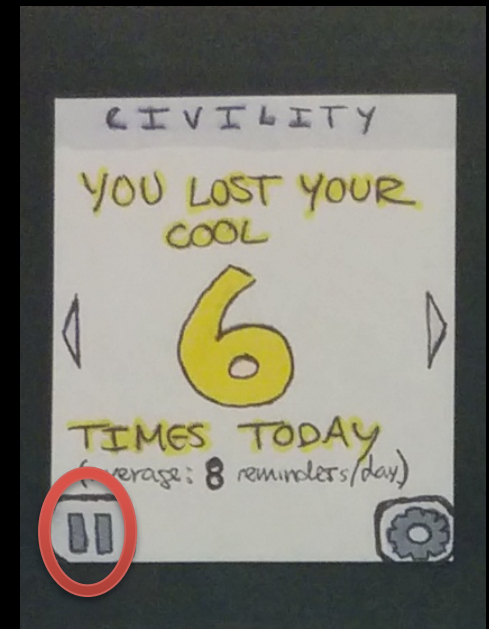


Remove
completely?

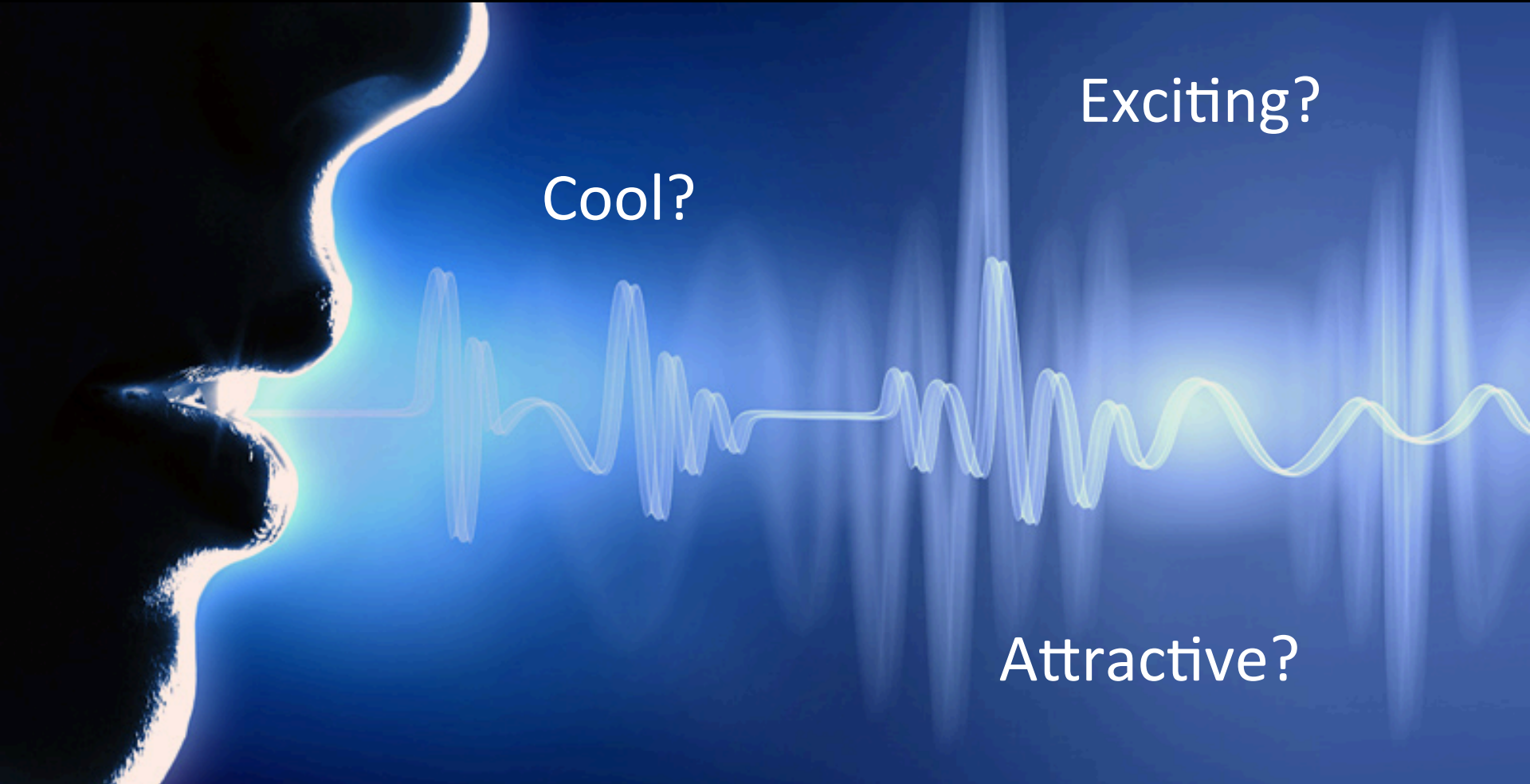
Suggested UI Changes



Preset
Option?



Key Takeaways



Cool?

Exciting?

Attractive?