### Research Methods

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### **Goal** Understand and use statistical techniques common to HCI research



### Last time

- How to plan an evaluation
- What is a statistical test?
- Chi-square
- t-test
- Paired t-test
- Mann-Whitney U



### Today

- ANOVA
- Posthoc tests
- Two-way ANOVA
- Repeated measures ANOVA







# t-test: compare two means "Do people fix more bugs with our IDE bug suggestion

 "Do people fix more bugs w callouts?"





### ANOVA: compare N means • "Do people fix more bugs with our IDE bug suggestion callouts, with warnings, or with nothing?"





### Cel means mode

- Assume there are r factor levels e.g., laptop + tablet + phone: r=3
- Value of the jth observation for the ith factor level:

• e.g.,  $Y_{2,5}$  is the i=2nd condition and the j=5th user



### Cel means mode

mean of the factor level

### ANOVA characterizes each observation as a deviation from the





























## Cel means mode • Starter ANOVA model: $Y_{ij} = \mu_i + \epsilon_{ij}$ mean for error: difference between

• Y<sub>ij</sub> are independent  $N(\mu_i,\sigma^2)$ 

factor level i observed value and the mean





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### Partitioning the variance

• The total variability in Y is the difference between each observation  $Y_{ij}$  and the grand mean  $Y_{ij}$ 

 Easier to understand if we separate it out via the factor level means

$$Y_{ij} - \bar{Y}_{..} = \bar{Y}_{i}.$$

total deviation from grand mean

deviation of factor mean from grand mean

bar is the mean; dot is an aggregate over all observations, here both i and j

 $-Y_{..}+Y_{ij}-Y_{i}$ 

deviation of response from factor mean







total deviation from grand mean

deviation of factor mean from grand mean

deviation of response from factor mean

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### Partitioning the variance Total sum of squares SSTO: $SSTO = \sum \left[ (Y_{ij} - \bar{Y}_{..})^2 \right]$ $\dot{i}$ $\dot{j}$ Treatment sum of squares SSTR: $SSTR = \sum n_i (\bar{Y}_i. - \bar{Y}_{..})^2$ • Error sum of squares SSE: $SSE = \sum (Y_{ij} - \bar{Y}_{i.})^2$ i i





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## ANalysis Of VAriance (ANOVA)

 Provably true: SSTO = SSTR + SSE

total variance

differences

between factor level

means

SSTO: n - I SSTR:r-I SSE: n - r

# random variation around factor level means

### Degrees of freedom: how many values can vary? (Using n and r)

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## Studentizing the variance

- random variable:
  - Treatment mean square is  $\chi^2$ (r-1)  $MSTR = \frac{SSTR}{r-1}$
  - Error mean square is  $\chi^2$ (n-r)  $MSE = \frac{SSE}{n-r}$

- Divide each estimator by its degrees of freedom to produce a  $\chi^2$ 





### Turning variance into a statistic

- Null hypothesis:  $\mu_1 = \mu_2 = \ldots = \mu_r$
- Alternate hypothesis: not all  $\mu_i$  are equal
- Statistics magic: dividing two random variables distributed as  $\chi^2$  produces a random variable distributed as F

$$\cdot F^* = \frac{MSTR}{MSE}$$
 is

Large MSTR relative to MSE suggests that the factor means explain most variance

$$F(r-1,n-r)$$

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### Finally: run the test!

- Test if
  - $F^* > F(1 \alpha; r 1, n)$ > aov <- aov(value ~ group, data)</pre>
    - > summary(aov)
  - SSIR SSE
- Df Sum Sq Mean Sq F value Pr(>F) 2 22.75 11.38 12.1 0.00032 \*\*\* group Residuals 21 19.75 0.94

SS 3 factor levels 24 observations

### How large is the value we constructed from the F distribution?

$$p - r)$$

MS F(2,21) p < .001



# Posthoc tests

### We're done...or are we?

- Significant means "One of the  $\mu_i$  are different."
- That's not very helpful: "There is some difference between populating the Facebook news feed with friends vs. strangers vs. only Michael's status updates"



### Estimating pairwise differences • Which pairs of factor levels are different from each other? 90.0 67.5 Mean likes 45.0 22.5 0.0

Friend feed



### Stranger feed

Michael feed



## Roughly: we do pairwise t-tests



Friend feed

Stranger feed

Michael feed



### But...familywise error! • $\alpha = .05$ implies a .95 probability of being correct • If we do m tests, the actual probability of being correct is now: $\alpha^m = .95 \cdot .95 \cdot .95 \cdot ...$

< .95



### Bonferroni correction

- Avoid familywise error by adjusting lpha to be more conservative • Divide  $\alpha$  by the number of comparisons you make • 4 tests at  $\alpha = .05$  implies using  $\alpha = .0125$
- Conservative but accurate method of compensating for multiple tests



### Bonferroni correction

> pairwise.t.test(value, group, p.adj='bonferroni')

Pairwise comparisons using t tests with pooled SD

data: value and group

Α B B 0.02971 -C 0.00023 0.15530

P value adjustment method: bonferroni



### Reporting an ANOVA

news feed source on number of likes (F(2, 21)=12.1, p<.001)."

> uov <- u	ov(va	alue ~ g	group, da	ıta)		
> summary(	aov)					
	Df	Sum Sq	Mean Sq	F value	Pr(>F)	
group	2	22.75	11.38	12.1	0.00032	*:
Residuals	21	19.75	0.94			

correction revealed that friend feed and Michael feed were significantly better than a stranger feed (p<.05), but the two were not significantly different from each other (p=.32)."

### "A one-way ANOVA revealed a significant difference in the effect of

\*\*





### Crossed study designs

- total likes on Facebook:
  - Strong ties vs. weak ties in your news feed
  - (e.g., "You last liked a story from John Hennessy in January")
- This is a 2 x 2 study: two factor levels for each factor {tie strength, reminder}

Suppose you wanted to measure the impact of two factors on

Presence of a reminder of the last time you liked each friend's content



# Basic two-factor ANOVA model $\mu_{ij} = \mu_{..} + \alpha_i + \beta_j$ mean for ith level of grand mean difference between

Ist factor & jth level of 2nd factor

difference between ith level of 1 st factor and grand mean

difference between jth level of 2nd factor and grand mean



## $\mu_{ij} = \mu_{..} + \alpha_i + \beta_j$

- Example:  $\mu_{1,2}$ 
  - Mean user has 8 likes:  $\mu .. = 8$
  - Mean user with strong ties (i=1) has 11 likes:  $\alpha_1 = \mu_i. - \mu.. = 11 - 8 = 3$
  - Mean user with reminder has 7 likes:  $\beta_2 = \mu_{.j} - \mu_{..} = 7 - 8 = -1$





### Interaction effects

- Sometimes the basic model of between factors
  - Data: People who see strong tie active
  - Result: Grand mean 8, strong tie in this cell is 20

Sometimes the basic model doesn't capture subtle interactions

Data: People who see strong ties and have a reminder are especially

• Result: Grand mean 8, strong tie mean 11, reminder mean 7, but mean



### Two-factor ANOVA test

Test for main effects and interaction

> anova(lm(time ~ device \* technique)) Analysis of Variance Table

Response: time

Df	Sum Sq	Mean Sq	F
1	981.0	981.02	9
2	3423.8	1711.90	16
2	75.3	37.65	
42	435.9	10.38	
	Df 1 2 2 42	Df Sum Sq 1 981.0 2 3423.8 2 75.3 42 435.9	<pre>Df Sum Sq Mean Sq 1 981.0 981.02 2 3423.8 1711.90 2 75.3 37.65 42 435.9 10.38</pre>

factor or interaction SS MS

Main effects are significant, but interaction effect is also significant

F

Pr(>F) value 4.5291 2.581e-12 \*\*\* 4.9547 < 2.2e - 16 \*\*\*3.6275 0.03522 \*

### P



# Repeated measures

### Within-subjects studies

- Control for individual variation each participant
- Before: we found the mean effect of each treatment
- Now: we find the mean effect of each participant

Control for individual variation using the mean response for

ffect of each treatment t of each participant



## Repeated measures in R

repeated measures error term

effect of subtracting out the participant means

remaining main effects

- > summary(aov)

Error: factor(participant) Residuals 7 5.167 0.7381

```
> aov <- aov(value ~ factor(group) +</pre>
+ Error(factor(participant)/factor(group)), repeatframe)
```

```
Df Sum Sq Mean Sq F value Pr(>F)
```

```
Error: factor(participant):factor(group)
            Df Sum Sq Mean Sq F value Pr(>F)
factor(group) 2 22.75 11.375 10.92 0.00139 **
Residuals 14 14.58 1.042
```



# All together now

## Always follow every step!

- I. Visualize the data
- 2. Compute descriptive statistics (e.g., mean) 3. Remove outliers >2 standard deviations from the mean 4. Check for heteroskedasticity and
- non-normal data
  - Try log, square root, or reciprocal transform
  - ANOVA is robust against non-normal data, but not against heteroskedasticity
- 5. Run statistical test
- 6. Run any posthoc tests if necessary

