

# Interactive High-fi Prototype





Fuss less, Dine more











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# Value Proposition

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Muncher's mission is to help you decide where to eat in groups. With the help of human-based artificial intelligence, Muncher understands your preferences and makes the hard decisions for you.

#### Problem & Solution

Problem	Solution
Hard to decide where to eat in groups	Human-based artificial intelligence

#### THREE REPRESENTATIVE TASKS:



#### Overview

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 Heuristic Evaluation: Results & Revised Design

- 2. Prototype Implementation Status
- 3. Demonstration of Prototype
- 4. Summary

### Heuristic Evaluation: Results & Revised Design

Focus on level 3-4 issues

H2–2: In the profile, it is unclear what the ranges are for the values, so the user could not properly gauge their interests

Suggested fix: Two indicators on the bar, one for min and one for max

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H2–3: Binary options on polls doesn't allow for user to express opinion if they don't like either options

- Suggested fix: provide another option to allow for user input
- Our premise: limited choice
  - don't want users to input too much
- Option to reject the final decision
  - pulls out the next best restaurant option





H2-3: No way to return after modifying settings with the (...) button. Clicking back on the conversation is not intuitive

Suggested fix: Consider a < button

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# H2–5: Booking a reservation, which is a big step, is only done with one tap

Suggested fix: Presenting a confirmation button before committing reservation





H2-6: On outing info page, there is no clear distinction between actionable vs. non-actionable items. Users have to memorize settings that are clickable

Suggested fix: Make clickable items prominent and different



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# H2–7: In the drag and drop part, it doesn't seem like the up and down arrows have a function

Suggested fix: Remove redundant arrows







H2–5: It would not be convenient to repeat the entire process if the restaurant is not open or unavailable for reservation

Suggested fix: NA We assume the backend will deal with this, not the UI

Wizard of Oz



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H2-9: Chat-based systems aren't irreversible, so there's no way to undo an accidental vote

- Suggested fix: NA
- Multiple users input multiple votes, so accidental votes do not have much impact
- > For simplicity
  - Users can reject restaurants at the final step

## Prototype Implementation Status

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# Feature Implementation

#### IMPLEMENTED

- Task 1: Decide a place to eat [Moderate]
  - Click through choices

#### UNIMPLEMENTED

- Task 1: Decide a place to eat [Moderate]
  - Messaging keyboard
  - Scrolling
  - Interaction with AI

 Task 2: Deal with user discontent [Complex]
Task 3: Coordinate the actual plans [Simple]



PLAN: Learn more Swift over Thanksgiving!

# Wizard of Oz techniques

- Human-based Al
- Decision-making ranking algorithm
- Interaction with multiple users

#### Hard-coded data

◇ Text

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- Polls
- Results



#### Issues/Questions

- How to implement fully responsive messaging function?
  - Genie responses Natural language processing?
  - Use database of random Siri responses?
- How to imitate behavior of other users within the group?



# Demonstration of Prototype

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### Summary

- Heuristic Evaluation: Results & Revised Design
  - 5 out of 8 severity-level 3 fixed
- > Prototype Implementation Status
  - Task 1 implemented with Wizard of Oz
  - Missing AI and Messaging features
  - Allow full paths

Learn more iOS to increase app dynamism!





### Any questions?

